2000 ANNUAL REPORT

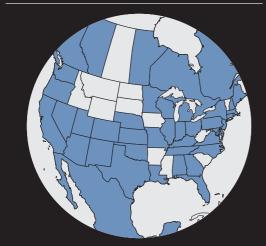




ABOUT OUR COMPANY

EXPANDING GLOBAL PRESENCE*

Iron Mountain has delivered on its stated acquisition objective of expanding its geographic reach. Since 1995, the Company has completed 84 acquisitions, established its presence in 90 new markets and launched its international expansion.



■ - Markets Served: United States - 77 Canada - 9 Mexico - 4



— Markets Served: Europe - 21



— Markets Served: South America - 6

Iron Mountain is the global leader and trusted name in the records and information management business. We were founded 50 years ago to store vital public records in a secure underground location; hence our name, Iron Mountain. Today we are a complete records storage and information management solutions provider with unparalleled worldwide capacity to receive, store, and efficiently retrieve information in paper, computer tapes, and other electronic formats. We do this while maximizing long-term business value by employing capital at very attractive rates of return.

In 2000, Iron Mountain stored over 150 million cartons of paper, more than 100 million pieces of computer media, and performed over one million service transactions each business day. We provide service to over 125,000 customer accounts in 77 markets in the United States and 40 markets outside the United States. The Company employs over 10,000 people and operates more than 625 records management facilities in the United States, Canada, Europe, and Latin America.

Each year businesses and institutions create and retain more information. We estimate the total market for our services to be in excess of \$10 billion and growing in the Americas and Europe. Businesses choose to outsource their records management needs to us because we provide better and more cost-effective solutions.

We believe records management is an excellent business, one that is not cyclical and is characterized by highly recurring revenues and solid internal growth. Customers are typically charged monthly fees based on the volume of records stored. Each year, customers add more records than they destroy. Once we take over a company's records management needs, we enjoy high levels of customer retention. The business derived from our existing customers has grown at an average rate of six percent each year and the addition of new clients has led to total internal growth averaging more than 11% over the past five years.

With our trusted name, global leadership, growing markets with new opportunities, highly recurring revenues, and outstanding returns on capital, our future is bright!

FINANCIAL HIGHLIGHTS

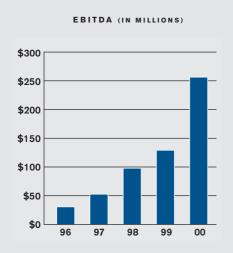
(dollars in thousands)	96	97	98	99	00
Total Revenues	\$138,718	\$208,765	\$383,961	\$519,549	\$ 986,371
Storage Revenues	85,826	125,968	230,702	317,387	585,664
Storage Revenues as a Percentage of Total Revenues	61.9%	60.3%	60.1%	61.1%	59.4%
EBITDA*	33,629	50,218	95,981	129,671	257,041
EBITDA as a Percentage of Total Revenues	24.2%	24.1%	25.0%	25.0%	26.1%

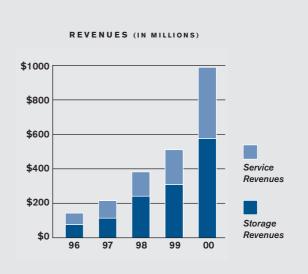
^{*} Earnings Before Interest, Taxes, Depreciation, Amortization, Extraordinary Items, Other Income, Merger-Related Expenses, and Stock Option Compensation Expense

EBITDA

The Company believes that EBITDA is the standard financial measure of performance used for valuing companies in the records and information management industry. EBITDA is a useful common yardstick as it measures the capacity of companies to generate cash without reference to how they are capitalized, how they account for significant non-cash charges for depreciation and amortization associated with assets used in the business (the bulk of which are long-lived assets in the records and information management business), or what their tax attributes may be. Additionally, since EBITDA is a basic source of funds not only for growth but to service indebtedness, lenders in both the private and public debt markets use EBITDA-based calculations as a primary determinant of borrowing capacity.

The total or enterprise value of a records and information management business is often expressed as a multiple of EBITDA, with the multiple varying in relation to such factors as size, efficiency, growth rate and perceived quality and predictability of EBITDA. Accordingly, Iron Mountain's primary financial objective is to build shareholder value by growing EBITDA in relationship to capital employed on a per share basis.





To Our Shareholders,

Our objective in this year's annual report is to give you a better understanding of our markets, our opportunities, and our business plan. We are proud of our accomplishments over the past five years. Through acquisitions and strong internal growth, our revenues have increased tenfold. In the process we have become the global leader and most trusted provider of our services.

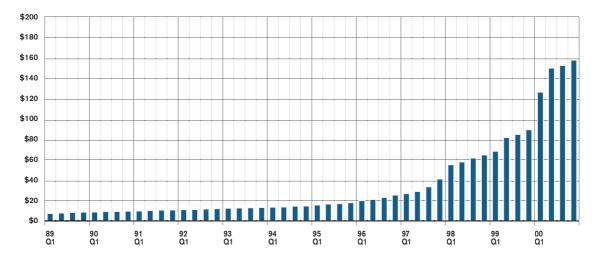
2000 was a challenging year, with outstanding results. We successfully completed our merger and began the integration of Pierce Leahy, our largest acquisition by far. Our revenues nearly doubled to \$986 million, our internal revenue growth was 12%, and even with the enormous integration task our EBITDA margins expanded by 110 basis points. Most importantly, the fundamental driver of our business, storage revenues, continued to grow in each quarter as it has for the past 48 consecutive quarters.

The acquisition of Pierce Leahy closed on February 1, 2000, and was a major step forward for our organization. Today, we are the leading national player and are

building an increasingly important international presence. We worked unusually hard before the Pierce Leahy merger to ensure the integration process would be as efficient as possible. Even so, it was more difficult than we thought. Today, I am pleased to report to you that we are comfortable with the progress we have made and the potential rewards are every bit as exciting as we originally thought.

Integrating our sales force was particularly challenging. That is behind us. We have combined and relocated the accounting group of our largest business unit, the records management division, from Boston, Massachusetts to Collegeville, Pennsylvania. In addition, our systems group analyzed the technology used by both companies to service customers and created a "best of both" solution. Our systems conversion is proceeding at an aggressive but prudent pace. We expect our entire organization to be fully converted by the end of 2002.

QUARTERLY STORAGE REVENUES (IN MILLIONS)



THE STABILITY IMPARTED BY IRON MOUNTAIN'S GROWING AND RECURRING STORAGE REVENUES IS CLEARLY REFLECTED
IN ITS HISTORY OF 48 CONSECUTIVE QUARTERS OF STORAGE REVENUE GROWTH.

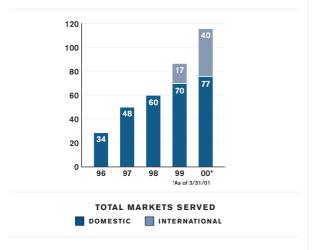
We have developed a valuable and unparalleled global franchise with the infrastructure, products, and services to serve virtually every customer need for records and information management services.

Five-Year Reflection

Iron Mountain became a public company in February 1996 and raised \$33 million of new equity capital to consolidate a highly fragmented, little known industry. We developed, and I'm proud to say, have been successfully executing, a three phase strategic plan which is still in place today.

The first phase of our plan was an aggressive acquisition program to establish a national footprint and a global leadership position in each of our core business lines. Our phase two objective is market penetration through aggressive direct selling to acquire new customers and market share. In phase three, we seek to expand our customer relationships by offering a wide range of complementary services and to increase margins by rationalizing our operations.

From 1996 through 2000, we invested approximately \$2 billion to acquire 78 companies and achieved our first phase objective of establishing clear global leadership. We now have operations throughout the United States and Canada and are expanding our operations in Europe and Latin America. We have developed a valuable and unparalleled global franchise with the infrastructure, products, and services to serve virtually every customer need for records and information management services.



As a result of our global franchise, all our constituencies benefit. For our shareholders, we have created significant equity value and a market leader committed to continuing to enhance long-term shareholder value. Our customers now have a global partner who provides solutions for their entire organization. And, for our employees, greater opportunities and an exciting place to work have been created.

Now that we have reached our primary strategic objective, we are often asked if we can make the transi-

tion from being an acquisition-driven company to a company focused on optimizing internal growth and operating efficiencies, or more simply put, "Are we addicted to the deal?" The simple answers are "yes" and "no." We are bringing the same focus and enthusiasm that drove our past success to executing the next phase of our growth strategy. That being said, we will continue to make acquisitions that accrete value per share and fit within our strategic framework, although at a much slower pace.

OUR STRATEGIC POSITION IS STRONGER THAN IT HAS EVER BEEN

MAN II HAS EVEN BEEN						
<u>1996</u>	<u>2001</u>					
Regional Company	Global Leader					
Many Competitors	Leading Market Position					
No Clear Cost Advantage	Low Cost Service Provider					
Irrational Pricing Environment	Return-driven Environment					
Limited Brand Recognition	Most Trusted Brand					

The second phase of our plan, acquiring new customers and market share, requires changing how and where we invest our time and our capital. We began this process three years ago by investing in our sales effort to increase our customer base. In addition, fifteen months ago we increased our expenditures for information systems to prepare ourselves to become a much larger company. In 1999, we also increased our spending rates in human resources, training and development. We have significantly strengthened our talent pools in these areas.

The next phase of investment has and will cause us to increase our spending in marketing and product management. In 1999, we began to increase spending for account management to deepen our client relationships and increase revenues. We also began investigating new digital service offerings. Our success in penetrating our existing customers with new services will rest in part on our ability to coordinate sales approaches, train salespeople and develop new service strategies that effectively solve customer problems. The difference between a bright future and a stellar future will rest upon our success in these areas.

Value Creation

The goal of all of our activities, directly or indirectly, is to increase shareholder value on a per share basis. We believe that this is accomplished by investing capital at good cash returns and financing those investments in a prudent manner to maximize returns on shareholder equity. In our past phase, over 80% of the capital

invested funded the acquisitions of records management businesses. Looking forward, our investment activities will shift toward funding internal growth, which offers inherently higher returns on invested capital.

We understand the relationship between equity dilution and shareholder value. Over 25% of the shares of our Company are owned by directors and executive officers of the Company. We also understand that prudent levels of financial leverage can significantly enhance shareholder value. For these reasons, we follow a strategy that uses cash as the preferred currency for acquisitions. We also maintain a close watch on our leverage ratio (total debt to cash flow) and generally operate in a range of 4.5 to 5.5. Our business can safely operate at these debt levels because of the inherent stability and predictability of its cash flow. We do not plan to change our financial strategy.

Our financing strategy and growth through acquisitions have resulted in high interest charges and goodwill amortization (we have never done a pooling of interest transaction). Further, reported depreciation overstates functional depreciation for the majority of our assets. For these reasons, we use EBITDA as one metric to set targets and measure progress. We understand that EBITDA alone is not a suitable measure for determining the value of the equity of the company as it ignores the invested capital, specifically the cost of debt capital.

As we shift our investment strategy we will rely on additional metrics to understand and measure progress toward increasing value per share. One such metric is discretionary cash flow per share. This represents the cash flow on a per share basis that belongs to our shareholders after paying our interest and can be used to reinvest in the growth of the business, pay down debt, repurchase shares, or pay a dividend (not likely). In 2000, discretionary cash flow per share grew 16%.

Significant Achievements in 2000

Entry into South America

During the year, we moved to establish our market footprint in South America to enhance our relationships with many of our large US-based customers with records management needs in the area. We believe that we can earn high returns on capital in this market. Through a partnership with Compass Capital Fund, L.P., a South American private equity fund, we now have operations in Argentina, Brazil, Chile and Peru. In a very short time we have successfully created a market presence in our primary target cities. Going forward we

will enhance our management resources and focus on internal growth, fold-in acquisitions, and establishing efficient service operations.

$Confidential\ Destruction\ Services$

Early last year, we decided to expand our confidential destruction business. This service provides physical information security by routinely picking up sensitive documents from secure bins in our customers' offices and transporting them to our plants where they are sorted, shredded, and baled for final disposition. Confidential destruction complements our paper records management services and provides an additional highly recurring and growing revenue stream that generates good returns on invested capital. Growth is a result of the increased volumes of paper created each year, the growing concern over information security, and increased risks associated with new privacy regulations.

We now provide this service in 17 cities under the Iron Mountain Confidential Destruction brand. We are in the process of building our management and sales infrastructure to continue our expansion. Our goal is to build a global capability to provide these services to our entire customer base and believe this is a market opportunity in excess of \$300 million with attractive growth prospects.

Digital Iron Mountain

Last year, we designed a strategy called "Digital Iron Mountain" to develop and offer new digital services. Our strategy is to combine our knowledge of our customers' records and information management needs with enabling technology from select partners. Initially, we are developing two distinct service offerings that are analogs in the digital arena for our core physical records management and data protection business lines.

The first service is in our core Off Site Data Protection Division. We offer our customers the ability to write their back-up data directly to our secure storage facilities using public network broadband communications. This will enhance their disaster recovery preparedness in many ways and represents a higher level of information security at a premium price. We view these new services as a natural extension of our other data protection product and service offerings.

We have partnered with Computer Network Technology Corporation (Nasdaq:CMNT) to provide the technology to service customers with large mainframe and clustered server environments. In partnerWe are bringing the same focus and enthusiasm that drove our past success to executing the next phase of our growth strategy.



ship with LiveVault Corporation, the developer of patented technology to back up incremental change data on Windows NT servers, we will address the broad server markets. These technology relationships allow us to offer services to cover a broad spectrum of the data back-up and restore markets.

The second service is in a newly developing market area known as digital archiving. This service will allow customers to economically outsource the long-term storage of digital assets to us while managing the information in ways that allow them to meet evolving legal requirements. We believe we have a competitive edge in what we expect will eventually be a very large market.

We have created a unique strategic relationship with Tumbleweed Communications Corp. (Nasdaq:TMWD) to jointly fund the future development of archiving technology for the capture and storage of electronic documents (such as e-mail and e-statements). Both organizations have the right to market the products created from the joint development: Tumbleweed as an insourced software product and Iron Mountain as an outsourced service.

These are exciting new and developing markets and we expect to invest approximately \$20 million during the beta market test phase. We are confident of the demand for these services but, frankly, are not certain at what pace the market will adopt these new solutions.

We have been asked why Iron Mountain decided to explore digital initiatives given our strong core business. "Are we worried that new technologies will destroy the core physical storage businesses?" On the contrary, we believe these services represent major new opportunities and that we have the knowledge, skill and market position to be successful. They are natural extensions of our

Looking forward, our investment activities will shift toward funding internal growth, which offers inherently higher returns on invested capital.

product and service offerings, period. Under no circumstances do we feel that paper storage will go the way of the dinosaur in our lifetime!

Iron Mountaineers

Our rapid ten-fold growth over five years, including last year's near doubling, has increased opportunities for employee growth and development. We've received positive feedback from our workforce at all levels, and we will continue to place emphasis on this area.

Many Mountaineers deserve mention for their willingness to step up when called upon, however, there are far too many to mention here. I want to thank all of our employees dedicated to providing outstanding customer service and creating an organization that delivers exceptional value to its customers, its shareholders and its employees.

On a personal note, I want to thank one Mountaineer who chose to leave us last year. David Wendell served Iron Mountain for more than 16 years, most recently as President, Chief Operating Officer and a Director.

David was a driving force in the business and significant contributor to our success. We miss David's leadership; he remains a good friend and on behalf of all who know him, I thank him for his contributions to our success.

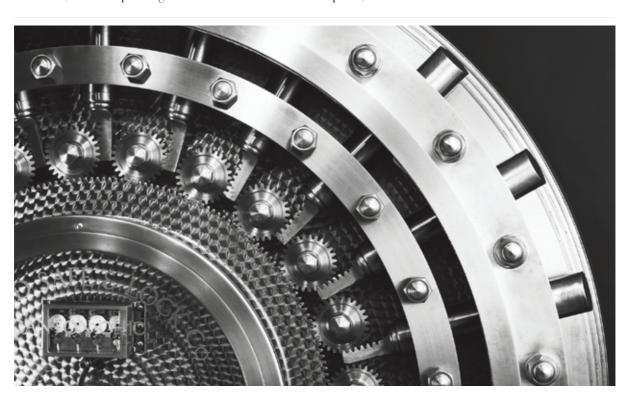
By every measure we are proud of our record of performance. Last year was particularly challenging given the merger integration with our largest competitor, but we are pleased with our progress and believe the future is bright for Iron Mountain. We will continue to work to create value through outstanding financial results and continued strategic advances.

We thank our shareholders for their continued support, and, as always, welcome your thoughts and comments.

With continued pride and enthusiasm,

C. Fall Ber

C. Richard Reese Chairman, Chief Executive Officer April 6, 2001



We are proud to say that the operating and financial predictability of our business has allowed us to expand our relationships with debt capital providers, even in the face of turbulent markets.

2000 was another active year for the Corporate Finance and Accounting group due to our financing activities and the integration of acquisitions, most notably, Pierce Leahy.

Over the last five quarters, we have participated in very volatile debt capital markets. Historically, our primary reason for raising capital was to fund cash acquisitions. Our more recent financing activities are targeted toward refinancing portions of our existing debt to maintain financial flexibility and lower our cost of debt capital. We are proud to say that the operating and financial predictability of our business has allowed us to expand our relationships with debt capital providers, even in the face of turbulent markets.

We expect to continue to use financial leverage to enhance returns on equity and are comfortable operating with a leverage ratio, of total debt to EBITDA, in the range of 4.5 to 5.5. We entered the year with a ratio of 4.3, merged with Pierce Leahy (which had a leverage ratio of 5.7) and exited the year at 4.9 (before merger-related expenses) without issuing any new, dilutive equity.

During 2000, we raised senior debt in the form of a new revolving credit facility and senior term loans. These financings facilitated the Pierce Leahy merger, repaid other existing senior borrowings and funded the \$143 million of cash we spent on acquisitions during the year.

In April 2001, we issued \$225 million of 8.625% senior subordinated notes due 2013, and are currently in the process of retiring our existing 11.125% notes due 2006 via a tender offer. We continue to seek opportunities to create shareholder value by refinancing existing debt at lower total costs and with extended maturities. On March 31, 2001, we had total debt outstanding of approximately \$1.4 billion of which over 80% was fixed with respect to interest rates. Assuming successful completion of our tender offer, \$1.02 billion of our fixed rate obligations would be comprised of six issues of publicly traded bonds with a combined weighted average

interest rate of 8.83% and no principal payments scheduled before October 2006.

On the operating front, the Corporate Finance and Accounting group was heavily involved in the Pierce Leahy integration. We decentralized certain accounting functions and began the financial systems conversion work. We enter 2001 with most of the accounting operations for our North American businesses on a single system platform. Decentralized accounting provides enhanced resources to each of our divisions. More importantly, placing primary responsibility for financial reporting within the divisions shortens the path from analysis to operational decision making.

The current agenda for the Accounting and Corporate Finance group is to rationalize operations and optimize performance and returns. Our core businesses in North America, which represent more than 85% of total revenues, are at inflection points with respect to capital consumption and returns. The shift in emphasis from acquisitions to internal revenue growth and margin expansion requires changed focus, analysis, and behavior from all corporate support groups. Conversion to common operating and billing systems will increase the volume of quality information and make it available on a more timely basis. Assembling this data and analyzing it in ways that let operating management create more per share business value is our primary agenda.

The most profound opportunities to apply analysis to create value lie in the areas of revenue yield management and capital spending. As we evolve into the third phase of our strategic agenda, we have the opportunity to provide expanded value for our customers by delivering a palette of information management solutions across their entire organizations. Linking data on the total relationship with our customers across continents and business lines is increasingly important. Our account management force, which is of roughly equal size to our sales force, will benefit greatly from customer relationship management

Our core businesses in North America, which represent more than 85% of total revenues, are at inflection points with respect to capital consumption and returns.

technology that will follow our systems conversion effort.

We believe that we are at an apex with respect to levels of capital spending directed to internal growth and expect this to continue through 2002. Our capital spending for 2001 is forecasted to be in the range of \$175 to \$200 million. In 2001 and 2002 we are making long-term infrastructure investments to support a much larger enterprise and make the business more efficient. As we have always said, maintenance capital spending is modest.

IT capital spending may reach nearly \$40 million in 2001, driven by systems conversion and infrastructure building initiatives. In addition, a considerable portion of our restructuring investments are going toward upgrading and consolidating field offices and, in some cases, storage sites. We expect very attractive returns on these investments from increased administrative and operating efficiencies.

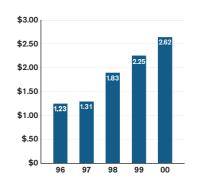
We have also chosen to make significant discretionary investments by financing more real estate directly on our balance sheet in the past two years (\$23 million in 1999 and \$42 million in 2000) than we have done historically. These investments were unique. They primarily went towards expanding already owned storage complexes or acquiring custom facilities in certain foreign markets. However, the option of monetizing this investment through sale-leaseback or other financing is constantly under review. It remains our preference to finance most new real estate off balance sheet.

We have been, and will remain, committed to more precisely understanding, measuring, and optimizing the returns on invested capital in our business. Over the last five years, the bulk of our capital and the related analytical effort were directed toward acquisitions. Going forward, our resources are being redeployed to focus on managing capital invested within existing business units, as these expenditures are likely to exceed acquisition spending for the first time since 1994. Our focus is to maximize our returns on that spending. I believe we are well on our way to meeting that challenge.

Iron Mountain generates substantial amounts of discretionary cash flow per share after satisfying its obligations to its debt holders. We do not need to issue new equity to maintain our current rates of growth and remain committed to taking advantage of attractive credit markets to fund additional opportunities to create shareholder value.

As a proxy for tracking discretionary cash flow per share and the increase in shareholder value, we will be using EBITDA less interest per share. This is an easy metric to follow as all components are available in our financial statements. While a more rigorous definition of discretionary cash flow would also exclude cash taxes and maintenance capital expenditures, our net operating loss carryforwards will keep cash taxes very low for the near future and maintenance capital expenditures are small compared to EBITDA.

EBITDA less interest per share grew at a compound annual rate of 16% since 1995, a period of high acquisition activity. As the mix of our investing activity shifts towards funding internal growth, our resulting returns on capital will increase.



EBITDA LESS INTEREST PER SHARE

We continue to strive to communicate clearly, consistently and broadly with all of our stakeholders. To this end, we are making more extensive use of our web site to enhance this dialogue, including the quarterly posting of our financial forecast. We welcome your input and comments and appreciate your continued support.

Sincerely.

John F. Kenny, Jr.

Executive Vice President, Chief Financial Officer

April 6, 2001

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-K

FOR ANNUAL AND TRANSITION REPORTS PURSUANT TO SECTIONS 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

(Mark One)

ANNUAL REPORT PUR SECURITIES EXCHANGE	SUANT TO SECTION 13 OR 15(d) OF THE GE ACT OF 1934
For the Fiscal Year Ended Decem	ber 31, 2000
	OR
☐ TRANSITION REPORT SECURITIES EXCHANGE	PURSUANT TO SECTION 13 OR 15(d) OF THE GE ACT OF 1934
For the transition period from _	to
Com	mission File Number 1-13045
	NTAIN INCORPORATED of registrant as specified in its charter)
Pennsylvania (State or other jurisdiction of incorpora	tion) 23-2588479 (I.R.S. Employer Identification No.)
745 Atlantic Avenue, Boston, Massachu (Address of principal executive office	
(Registrant's t	617-535-4766 elephone number, including area code)
Securities regi	stered pursuant to Section 12(b) of the Act:
Title of Each Class	Name of Exchange on Which Registered
Common Stock, \$.01 par value per share 111/8% Senior Subordinated Note 91/8% Senior Subordinated Note	es Due 2006 New York Stock Exchange
Securities registered pursuant to Section	12(g) of the Act: None
	strant: (1) has filed all reports required to be filed by Section 13 or

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes \boxtimes No \square

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. $|\nabla|$

As of March 1, 2001, the aggregate market value of the Common Stock of the registrant held by non-affiliates of the registrant was \$1,625,654,468.28 based on the closing price on the New York Stock Exchange on such date.

Number of shares of the registrant's Common Stock at March 1, 2001: 55,440,279

IRON MOUNTAIN INCORPORATED 2000 FORM 10-K ANNUAL REPORT

Table of Contents

		Page
PART I		
Item 1.	Business	1
Item 2.	Properties	11
Item 3.	Legal Proceedings	11
Item 4.	Submission of Matters to a Vote of Security Holders	12
PART II		
Item 5.	Market for the Registrant's Common Stock and Related Shareholder Matters	13
Item 6.	Selected Consolidated Financial and Operating Information	14
Item 7.	Management's Discussion and Analysis of Financial Condition and Results of Operations	16
Item 7A.	Quantitative and Qualitative Disclosure About Market Risk	26
Item 8.	Financial Statements and Supplementary Data	26
Item 9.	Changes in and Disagreements with Accountants on Accounting and Financial	
	Disclosure	26
PART III		
Item 10.	Directors and Executive Officers of the Registrant	27
Item 11.	Executive Compensation	30
Item 12.	Security Ownership of Certain Beneficial Owners and Management	33
Item 13.	Certain Relationships and Related Transactions	35
PART IV		
Item 14.	Exhibits, Financial Statement Schedules and Reports on Form 8-K	36

EXPLANATORY NOTE

On February 1, 2000, Iron Mountain Incorporated, a Delaware corporation, acquired Pierce Leahy Corp., a Pennsylvania corporation. The acquisition was structured as a reverse merger with Pierce Leahy surviving and immediately changing its name to Iron Mountain Incorporated. Immediately after the merger former stockholders of Iron Mountain owned approximately 65% of the Company's Common Stock. Because of this share ownership, Iron Mountain is considered the acquiring entity for accounting purposes. We use the terms "Iron Mountain," the "Company" or "we" herein to refer to both Iron Mountain Incorporated, prior to the merger, and the combined company after the merger.

CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

We have made and incorporated by reference statements in this annual report on Form 10-K that constitute "forward-looking statements" as that term is defined in the federal securities laws. These forward-looking statements concern our operations, economic performance and financial condition. The forward-looking statements are subject to various known and unknown risks, uncertainties and other factors. When we use words such as "believes," "expects," "anticipates," "estimates" or similar expressions, we are making forward-looking statements.

Although we believe that our forward-looking statements are based on reasonable assumptions, our expected results may not be achieved, and actual results may differ materially from our expectations. Important factors that could cause actual results to differ from expectations include, among others:

- difficulties related to the integration of acquisitions generally and, more specifically, the integration of our operations and those of Pierce Leahy;
- unanticipated costs as a result of our acquisition of Pierce Leahy;
- uncertainties related to international expansion;
- uncertainties related to expansion into digital businesses, including the timing of introduction and market acceptance of the Company's products and services;
- rapid and significant changes in technology;
- the cost and availability of appropriate storage facilities;
- · changes in customer preferences and demand for our services;
- our significant indebtedness and the cost and availability of financing for contemplated growth;
 and
- other general economic and business conditions.

These cautionary statements should not be construed by you to be exhaustive, and they are made only as of the date of this Annual Report on Form 10-K. You should read these cautionary statements as being applicable to all forward-looking statements wherever they appear. We assume no obligation to update or revise the forward-looking statements or to update the reasons why actual results could differ from those projected in the forward-looking statements.

PART I

Item 1. Business.

A. Development of Business.

Iron Mountain is the leader in records and information management services ("RIMS"). The Company is an international, full-service provider of records and information management and related services, enabling customers to outsource these functions. Iron Mountain has a diversified customer base that includes more than half of the Fortune 500 and numerous commercial, legal, banking, healthcare, accounting, insurance, entertainment and government organizations. The Company provides storage for all major media, including paper, which is the dominant form of records storage, magnetic media, including computer tapes, microfilm and microfiche, master audio and videotapes, film and optical disks, X-rays and blueprints. Iron Mountain's principal services provided to its storage customers include courier pick-up and delivery, filing, retrieval and destruction of records, database management, customized reporting and disaster recovery support. The Company also sells storage materials, including cardboard boxes and magnetic media, and provides confidential destruction, consulting, facilities management, fulfillment and other outsourcing services.

Iron Mountain was founded in 1951 in an underground facility near Hudson, New York. Now in its 50th year, the Company has experienced tremendous growth and organizational change particularly since successfully completing the initial public offering of its common stock in February 1996. Over those five years, the Company has built itself from a regional business with limited product offerings and annual revenues of \$104 million for 1995 into the global leader in records and information management services providing a full range of services to customers in 114 markets around the world. For the year ended December 31, 2000, Iron Mountain had total revenues of approximately \$1 billion.

This growth has been accomplished primarily through the acquisition of 68 domestic and 16 international records management companies, including six acquisitions completed in the first quarter of 2001. The goal of the Company's current acquisition program is to supplement internal growth by continuing to establish a footprint in targeted international markets and adding fold-in acquisitions both domestically and internationally. Having substantially completed its North American geographic expansion, the Company is shifting its focus from growth through acquisitions to internal revenue growth. As a result of this shift, the Company expects that internal revenue growth will comprise an increasing percentage of total revenue growth. The Company intends to achieve this internal growth through the use of aggressive selling efforts to acquire new customers and capture market share and by offering a wide range of complementary and ancillary services to expand its new and existing customer relationships.

On February 1, 2000, Iron Mountain completed its most important acquisition to date by merging with Pierce Leahy in a stock-for-stock merger valued at \$1.0 billion, including the assumption of debt and related transaction costs. Since the merger, the Company has been integrating the cultures, operating systems and procedures, and information technology systems of Iron Mountain and Pierce Leahy. The integration process is continuing and is expected to proceed for up to two more years.

As of December 31, 2000, the Company provided services to over 125,000 customer accounts in 77 markets in the United States and 37 markets outside of the United States. Iron Mountain employs over 10,000 people and operates more than 625 records management facilities in the United States, Canada, Europe and Latin America.

B. Description of Business.

The Records and Information Management Services Industry

Overview

Companies in the RIMS industry store and manage information in a variety of media formats, which can broadly be divided into paper and electronic records, and provide a wide range of services related to the records stored. The Company refers to its general paper storage and management services as "business records management." Paper records are defined to include paper documents, as well as all other non-electronic media such as microfilm and microfiche, master audio and videotapes, film, X-rays and blueprints. Electronic records include various forms of magnetic media such as computer tapes and hard drives and optical disks. The Company refers to its electronic records storage and management services as "data security services" and "digital archiving services."

Paper Records

Paper records may be broadly divided into two categories: active and inactive. Active records relate to ongoing and recently completed activities or contain information that is frequently referenced. Active records are usually stored and managed on-site by the organization that originated them to ensure ready availability. Inactive paper records are the principal focus of the RIMS industry. Inactive records consist of those records that are not needed for immediate access but which must be retained for legal, regulatory and compliance reasons or for occasional reference in support of ongoing business operations. Based on industry studies, the Company believes that inactive records make up approximately 80% of all paper records. A large and growing specialty subset of the paper records market is medical records. These are active and semi-active records that are often stored off-site with and serviced by a RIMS vendor.

Electronic Records

Electronic records management focuses on the storage of, and related services for, computer media that are either a back-up copy of recently processed data or archival in nature. Back-up data exists because of the need of many businesses to maintain back-up copies of data in order to be able to operate in the event of a system failure, casualty loss or other disaster. It is customary for data processing groups to rotate back-up tapes to off-site locations on a regular basis and to require multiple copies of such information at multiple sites. In addition to the management of physical back-up copies of data, the Company is introducing new services that allow for the direct transfer, storage and retrieval of back-up data between its customers and its secure storage facilities via public broadband communications networks. The Company refers to these services as "e-Vaulting."

Archival data is generally not needed for access but is retained for legal, regulatory and compliance reasons or for occasional reference in support of ongoing business operations. Historically, archival data, as well as back-up data, has been stored on physical media such as computer tapes or optical disks. The Company is collaborating with other companies to develop technologies to provide storage and related services for this data electronically in its original digital format. Customers' data will be captured via telecommunication lines or the Internet. Based on the nature of the data, customers can choose to store their data on-line for real-time access, near-line access for a slightly lower cost or off-line on computer tapes or disks for less time-critical data. The Company refers to these developing services as "digital archiving services."

Growth of Market

The Company believes that the volume of stored paper and electronic records will continue to increase for a number of reasons, including: (i) the rapid growth of inexpensive document producing

technologies such as facsimile, desktop publishing software and desktop printing, (ii) the continued proliferation of data processing technologies such as personal computers and networks, (iii) regulatory requirements, (iv) concerns over possible future litigation and the resulting increases in volume and holding periods of documentation, (v) the high cost of reviewing records and deciding whether to retain or destroy them, (vi) the failure of many entities to adopt or follow policies on records destruction and (vii) audit requirements to keep back-up copies of certain records in off-site locations.

Despite the growth of new "paperless" technologies, such as the Internet and e-mail, management believes that stored information remains predominantly paper-based. These technologies have promoted the creation of hard copies of such electronic information and have also led to increased demand for data security services, such as the storage and off-site rotation of back-up copies of magnetic media, and outsourcing support services that address the needs of data center operations and disaster recovery programs. In addition, management believes that the proliferation of digital information technologies and distributed data networks has created an emerging need for efficient, cost-effective, high quality solutions for electronic archiving and the management of electronic documents.

Consolidation of a Highly Fragmented Industry

Over the past several years, there has been consolidation in the highly fragmented RIMS industry. Most RIMS companies serve a single local market, and are often either owner-operated or ancillary to another business, such as a moving and storage company. The Company believes that this trend will continue because of the industry's capital requirements for growth, opportunities for large RIMS providers to achieve economies of scale and customer demands for more sophisticated technology-based solutions.

Management believes that the consolidation trend in the industry is also due to, and will continue as a result of, the preference of certain large organizations to contract with one vendor in multiple cities and countries for multiple services. In particular, customers increasingly demand a single, large, sophisticated company to handle all of their important business and electronic records needs. Large, national and multinational companies are better able to satisfy these demands than smaller competitors. The Company has made, and intends to continue to make, acquisitions of its competitors, many of whom are small, single city operators.

Description of Iron Mountain's Business

Business Records Management

The hard copy business records stored by the Company's customers with the Company by their nature are not very active. These types of records are stored in cartons, which are packed by the customer. The Company uses bar-coded tracking technologies known as the *Safekeeper™* system and the *Pierce Leahy User Solution®* (*PLUS®*) system and other procedures to ensure the integrity of the contents of a customer's cartons and to efficiently store and later retrieve a customer's cartons. As a central component of its integration plan for the Pierce Leahy transaction, the Company has developed the *SafekeeperPLUS™* system, combining the architecture of *PLUS* and the enhanced functionality of *Safekeeper*, and has begun a city-by-city conversion program that is expected to be completed in 2002. Storage charges are generally billed monthly on a per storage unit basis, usually either per carton or per cubic foot of records, and include the provision of space, racking, computerized inventory and activity tracking and physical security.

Data Security Services

Data security services consist of the storage and rotation of back-up computer media as part of corporate disaster and business recovery plans. Computer tapes, cartridges and disk packs are

transported off-site by the Company's courier operations on a scheduled basis to secure, climate-controlled facilities, where they are available to customers 24 hours a day, 365 days a year, to facilitate data recovery in the event of a disaster. Iron Mountain uses various information technology systems such as *MediaLink*™ and *SecureBase*™ software to manage this process. Iron Mountain also manages tape library relocation and supports disaster recovery testing and execution. The Company is now in the early stages of offering e-Vaulting as part of its data security services product line. E-Vaulting allows customers different levels of electronic transfer, storage and recovery of critical back-up data ranging from real time transfers using storage silos to electronic transfer and off-line storage for less immediate needs.

Healthcare Information Services

Healthcare information services principally include the handling, storage, filing, processing and retrieval of medical records used by hospitals, private practitioners and other medical institutions. Medical records tend to be more active in nature and are typically stored on specialized shelving systems that provide access to individual files. Healthcare information services also include recurring project work and ancillary services. Recurring project work involves the on-site removal of aged patient files and related computerized file indexing. Ancillary healthcare information services include release of information, temporary staffing, contract coding, facilities management and imaging.

Vital Records Services

Vital records contain critical or irreplaceable data such as master audio and video recordings, film, software source code and other highly proprietary information. Vital records may require special facilities or services, either because of the data they contain or the media on which they are recorded. The Company's charges for providing enhanced security and special climate-controlled environments for vital records are higher than for typical storage functions. The Company provides the same ancillary services for vital records as it provides for its other storage operations.

Service and Courier Operations

Service and courier operations are an integral part of a comprehensive records management program for all physical media including paper and electronic records. They include adding records to storage, temporary removal of records from storage, refiling of removed records, permanent withdrawals from storage and destruction of records. Service charges are generally assessed for each procedure on a per unit basis. The *Safekeeper*, *PLUS* and *SafekeeperPLUS* systems control the service processes from order entry through transportation and invoicing for business records while *MediaLink* and *SecureBase* manage the process for the data security services business.

Courier operations consist primarily of the pickup and delivery of records upon customer request. Charges for courier services are based on urgency of delivery, volume and location and are billed monthly. As of December 31, 2000, Iron Mountain was utilizing a fleet of more than 1,900 owned or leased delivery vehicles.

Digital Archiving Services

Iron Mountain currently provides storage and related services for computer media, primarily computer tapes and optical disks, that is archival in nature. In addition, the Company is collaborating with other companies to develop technologies and is exploring opportunities to leverage its customer relationships, geographic presence and brand image to provide additional information management services for digital records. The growth rate of mission-critical digital information is accelerating, driven in part by the use of the Internet as a distribution and transaction medium. The rising cost and increasing importance of digital information management, coupled with the increasing availability of

telecommunications bandwidth at lower costs, may create meaningful opportunities for Iron Mountain. The Company is cultivating partnerships with technology providers to develop a number of applications.

The Company believes the issues encountered by customers trying to manage their electronic records are similar to the ones they face in their business records management programs and consist primarily of: (i) storage capacity and the preservation of data; (ii) access to and control over the data in a secure environment; and (iii) the need to keep electronic records due to regulatory compliance or for litigation support. Products and services are currently being developed to address these needs and expand the array of services offered by the Company for electronic records.

Additional Services and Products

Iron Mountain offers a variety of additional services, which customers may request or contract for on an individual basis. These services include inventorying records, packing records into cartons or other containers, and creating computerized indices of files and individual documents. The Company also provides services for the management of active records programs. The Company can provide these services, which generally include document and file processing and storage, both off-site at its own facilities and by supplying its own personnel to perform management functions on-site at the customer's premises.

Other complementary lines of business operated by the Company include fulfillment services and confidential destruction. Fulfillment services are performed by the Company's wholly owned subsidiary, COMAC, Inc. COMAC stores customer marketing literature and delivers this material to sales offices, trade shows and prospective customers' sites based on current and prospective customer orders. In addition, COMAC assembles custom marketing packages and orders, and manages and provides detailed reporting on customer marketing literature inventories.

Confidential destruction involves the shredding of sensitive documents for corporate customers that, in many cases, also use the Company's services for management of less sensitive archival records. These services typically include the scheduled pick-up of loose office records accumulated by customers in specially designed containers provided by Iron Mountain. The Company currently performs these services in 17 markets and seeks to expand its presence in this business through acquisitions and internal start-ups.

In addition, the Company provides professional consulting services to large customers, enabling them to develop and implement comprehensive records and information management programs. Iron Mountain's consulting business draws on the Company's experience in RIMS to analyze the practices of such companies and assist them in creating more effective programs of records and information management. The Company's consultants work with these customers to develop policies for document review, analysis and evaluation and for scheduling of document retention and destruction.

The Company also sells: (i) a full line of specially designed corrugated cardboard, metal and plastic storage containers; (ii) magnetic media products including computer tapes, cartridges and drives, tape cleaners and supplies and CDs; and (iii) computer room equipment and supplies such as racking systems, furniture, bar code scanners and printers.

The amount of the Company's revenues derived from business records management, data security services and other operating segments (including digital archiving services, confidential destruction and fulfillment services) and other relevant financial data for fiscal years 1999 and 2000 is set forth in Note 12 of Notes to Consolidated Financial Statements.

Financial Characteristics of Iron Mountain's Business

Iron Mountain's financial model is based on the recurring nature of its revenues. The historical predictability of this revenue stream and the resulting EBITDA¹ allows the Company to operate with a high degree of financial leverage. Since 1995, the Company has invested approximately \$2.5 billion in acquisitions, accounted for using the purchase method of accounting, as its primary avenue of growth and in property, plant and equipment to support that growth. Iron Mountain's primary financial goal has always been to increase consolidated EBITDA, which is a source of funds for investment in continued growth and for servicing indebtedness. Even as the Company shifts its focus from growth through acquisitions to internal revenue growth, its primary financial objective continues to be the growth in EBITDA in relation to capital invested on a per share basis. Iron Mountain's business has the following financial characteristics:

- Recurring Revenues. Iron Mountain derives a majority of its consolidated revenues from fixed periodic, usually monthly, fees charged to customers based on the volume of records stored. The Company's revenues from these fixed periodic fees have grown for 48 consecutive quarters. Once a customer places paper records in storage with the Company and until those records are destroyed or permanently removed, for which the Company typically receives a service fee, the Company receives recurring payments for storage fees without incurring additional labor or marketing expenses or significant capital costs. Similarly, contracts for the storage of electronic back-up media consist primarily of fixed monthly payments. Over each of the last five years, storage revenues, which are stable and recurring, have accounted for approximately 60% of the Company's total revenues. This stable and growing storage base also provides the foundation for increases in revenues and EBITDA.
- Historically Non-Cyclical Business. Iron Mountain has not experienced a reduction of its business as a result of past general economic downturns, although the Company can give no assurance that this would be the case in the future. Management believes that the outsourcing of RIMS may accelerate during economic downturns as companies focus on reducing costs through outsourcing non-core operating functions. In addition, management believes that companies that have outsourced RIMS are less likely during economic downturns to incur the move-out costs and other expenses associated with switching vendors or moving RIMS in-house.
- Inherent Growth from Existing Paper Records Customers. The Company's paper records customers have on average generated additional Cartons² at a faster rate than stored Cartons have been destroyed or permanently removed. From January 1, 1996 through December 31, 2000, the Net Carton Growth From Existing Customers³ of Iron Mountain increased at an average annual rate of approximately 6%. The Company believes the consistent growth of its paper storage revenues is the result of a number of factors, including: (i) the trend toward increased records retention, (ii) customer satisfaction with the Company's services and (iii) the costs and inconvenience of moving storage operations in-house or to another provider of RIMS.
- 1 EBITDA is defined as earnings before interest, taxes, depreciation, amortization, extraordinary items, other income, merger-related expenses and stock option compensation expense. Merger-related expenses are primarily those expenses directly related to the Company's merger with Pierce Leahy that cannot be capitalized and include severance and pay-to-stay payments, costs of exiting certain facilities, system conversion costs and other transaction-related costs.
- 2 The term "Carton" is defined as a measurement of volume equal to a single standard storage carton, approximately 1.2 cubic feet. The number of cartons stored does not include storage volumes in the Company's vital records services and data security services, which are described below.
- The term "Net Carton Growth From Existing Customers" is defined as the increase in net Cartons attributable to existing customers without giving effect to the loss of approximately 1.0 million Cartons in fires attributed to arson in March 1997 in two of Iron Mountain's facilities in South Brunswick Township, New Jersey. See "Item 3. Legal Proceedings."

- Diversified and Stable Customer Base. As of December 31, 2000, the Company had over 125,000 customer accounts in a variety of industries. The Company currently provides services to more than half of the Fortune 500 and numerous commercial, legal, banking, healthcare, accounting, insurance, entertainment and government organizations. No customer accounted for more than 2% of the Company's consolidated revenues for the year ended December 31, 2000. From January 1, 1996 through December 31, 2000, average annual permanent removals of Cartons, not including destructions, represented approximately 4% of total Cartons stored.
- Capital Expenditures Related Primarily to Growth. The Company's RIMS business requires limited annual capital expenditures made in order to maintain the Company's current revenue stream. From January 1, 1996 through December 31, 2000, approximately 90% of Iron Mountain's aggregate capital expenditures were growth-related investments, primarily in racking systems, management information systems, new buildings and improvements to existing facilities. These growth-related capital expenditures are primarily discretionary and create additional capacity for increases in revenues and EBITDA.

Growth Strategy

Iron Mountain's objective is to maintain its position as the leader in records and information management services. Domestically, the Company seeks to be one of the largest RIMS providers in each of its geographic markets. Internationally, the objectives are to continue to capitalize on its expertise in the RIMS industry and to make additional acquisitions and investments in selected international markets. The Company's primary avenues of growth are: (i) increased business with existing customers; (ii) additions of new customers; (iii) the introduction of new products and services such as e-Vaulting, digital archiving and confidential destruction; and (iv) selective acquisitions in new and existing markets.

Growth from Existing Customers

Existing Iron Mountain customers storing paper records contribute to storage and services revenues growth because on average they generate additional Cartons at a faster rate than old Cartons are destroyed or permanently removed. In order to maximize growth opportunities from existing customers, the Company seeks to maintain high levels of customer retention by providing premium customer service through its local management staff.

Through its local account management staff, the Company leverages existing business relationships with its customers by selling complementary services and products. Services include records tracking, indexing, customized reporting, vital records management and consulting services.

Additions of New Customers

The Company's sales force is dedicated to two primary objectives: establishing new customer account relationships and expanding new and existing customer relationships by offering a wide array of complementary services and products. In order to accomplish these objectives, the sales force draws on the Company's national marketing organization and senior management. As a result of acquisitions and its decision to recruit additional qualified sales professionals, the Company has increased the size of its sales force to approximately 250 such professionals.

Introduction of New Products and Services

Iron Mountain continues to expand its menu of products and services. The Company has significantly increased its presence in the confidential destruction industry and is in the process of developing new e-Vaulting and digital archiving services. These new products and services allow the

Company to further penetrate its existing customer accounts and attract new customers in previously untapped markets.

Growth through Domestic Acquisitions

The Company's acquisition strategy includes both expanding geographically, focusing primarily on the 100 largest U.S. markets, and increasing the Company's presence and scale within existing markets through "fold-in" acquisitions. Iron Mountain has a successful record of acquiring and integrating RIMS companies. See "Completed Acquisitions." The Company intends to continue its domestic acquisition program. However, given the small number of large acquisition prospects and the Company's increased revenue base, future acquisitions are expected to be less significant to overall domestic revenue growth than they have been historically.

International Growth Strategy

Iron Mountain also intends to continue to make acquisitions and investments in RIMS businesses outside the United States. The Company has acquired and invested in, and seeks to acquire and invest in, RIMS companies in countries, and, more specifically, markets within such countries, where it believes there is sufficient demand from existing multinational customers or the potential for growth. Since beginning its international expansion program in January 1999, Iron Mountain, directly and through joint ventures, has expanded its operations into Canada, Europe and Latin America. These transactions have taken, and may continue to take, the form of acquisitions of the entire business or controlling or minority investments, with a long-term goal towards full ownership. In addition to the criteria the Company uses to evaluate domestic acquisition candidates, Iron Mountain also evaluates the presence in the potential market of existing Iron Mountain clients as well as the risks uniquely associated with an international investment, including those risks described below.

The experience, depth and strength of local management are particularly important in Iron Mountain's international acquisition strategy. As a result, Iron Mountain has formed joint ventures with, or acquired significant interests from, target businesses throughout Europe and Latin America. Iron Mountain believes this strategy, rather than an outright acquisition, may, in certain markets, better position the Company to expand the existing business, although the Company's long-term goal is to acquire full ownership of each such business. The local partner will benefit from Iron Mountain's expertise in the RIMS industry and, in certain cases, Iron Mountain's technology, and Iron Mountain will benefit from its local partner's knowledge of the market, relationships with customers and its presence in the community.

Iron Mountain's international investments are subject to risks and uncertainties relating to the indigenous political, social, regulatory, tax and economic structures of other countries, as well as fluctuations in currency valuation, exchange controls, expropriation and governmental policies limiting returns to foreign investors. At this time, there can be no assurance as to whether any international investment will be successful in achieving its objectives.

The amount of the Company's revenues derived from international operations and other relevant financial data for fiscal years 1998, 1999 and 2000 is set forth in Note 12 of Notes to Consolidated Financial Statements. During 2000, Iron Mountain derived approximately 12% of its revenues from outside of the United States.

Completed Acquisitions

Merger of Iron Mountain and Pierce Leahy

On February 1, 2000, Iron Mountain completed its most important acquisition to date as it acquired Pierce Leahy, a Pennsylvania corporation, in a stock-for-stock merger. Because the transaction

was structured as a reverse merger, Iron Mountain merged with and into Pierce Leahy and Pierce Leahy survived the merger. Immediately after the merger, the Company changed its name from Pierce Leahy Corp. to Iron Mountain Incorporated. See Note 6 of Notes to Consolidated Financial Statements.

Recent Acquisitions

As part of its growth strategy, from January 1, 1998 through December 31, 2000, Iron Mountain acquired 44 RIMS businesses. The following table presents certain information with respect to the acquisitions completed by the Company between January 1, 1998 and December 31, 2000.

	Components of Purchase Price Cons				
			(Dollars		
		Total Aggregate	Cash Paid	Fair Value of	Total
	Number	Revenues Represented(1)	and Debt Assumed	Common Stock and Options Issued	Purchase Price
1998 Acquisitions	15	\$152	\$193	\$ 67	\$ 260
1999 Acquisitions	17	98	215	46	261
2000 Acquisitions(2)	12	401	732	447	1,179

- (1) Total annual aggregate revenues were calculated in each case by reference to the revenues of each of the acquired businesses during the year in which they were acquired. This calculation includes an estimate of total revenues for the portion of the year of acquisition during which any such acquired business was included in Iron Mountain's results of operations.
- (2) The total purchase price for the 2000 Acquisitions includes \$1.0 billion for the acquisition of Pierce Leahy on February 1, 2000.

Customers

The Company's customer base is diversified in terms of revenues and industry concentration. Iron Mountain tracks customer accounts, which are based on invoices. Accordingly, depending upon how many invoices have been arranged at the request of a customer, one organization may represent multiple customer accounts. As of December 31, 2000, the Company had over 125,000 customer accounts in a variety of industries. The Company currently provides services to more than half of the Fortune 500 and numerous commercial, legal, banking, healthcare, accounting, insurance, entertainment and government organizations. No customer accounted for more than 2% of the Company's consolidated revenues for the year ended December 31, 2000.

Competition; Alternative Technologies

The Company competes with its current and potential customers' internal records and information management services capabilities. The Company can provide no assurance that these organizations will begin or continue to use an outside company such as Iron Mountain for their future records and information management services.

The Company competes with multiple RIMS providers in all geographic areas where it operates. Iron Mountain believes that competition for customers is based on price, reputation for reliability, quality of service and scope and scale of technology and that it generally competes effectively based on these factors.

Iron Mountain also competes with other RIMS providers for companies to acquire. Some of the Company's competitors may possess substantial financial and other resources. If any such competitor were to devote additional resources to the RIMS business and such acquisition candidates or focus its strategy on Iron Mountain's markets, Iron Mountain's results of operations could be adversely affected.

Iron Mountain derives most of its revenues from the storage of paper documents and related services. This storage requires significant physical space. Alternative storage technologies exist, many of which require significantly less space than paper. These technologies include computer media, microform, CD-ROM and optical disk. To date, none of these technologies has replaced paper as the principal means for storing information. However, the Company can provide no assurance that its customers will continue to store most of their records in paper format. A significant shift by Iron Mountain's customers to storage of data through non-paper based technologies, whether now existing or developed in the future, could adversely affect its business. The Company is collaborating with other companies to develop e-Vaulting and digital archiving service products designed to address its customers' emerging need for efficient, cost-effective, high quality solutions for electronic archiving and the management of electronic documents.

Employees

As of December 31, 2000, the Company employed about 8,300 full-time employees in the United States. Directly and through majority-owned joint ventures, as of December 31, 2000, the Company employed approximately 2,000 full-time employees outside of the United States. A small percentage of the Company's employees are represented by unions. These unionized employees are located in California, one city in Canada and in the United Kingdom. As of December 31, 2000, the aggregate number of unionized employees was approximately 300.

All domestic non-union employees are eligible to participate in the Company's benefit programs, which include medical, dental, life, short and long-term disability and accidental death and dismemberment plans. Unionized employees receive these types of benefits through their unions. In addition to base compensation and other usual benefits, all full-time domestic employees participate in some form of incentive-based compensation program that provides payments based on profits, collections or attainment of specified objectives for the unit in which they work. International employees participate in separate benefit and incentive-based compensation programs. Management believes that the Company has good relationships with its employees and unions.

Insurance

For strategic risk transfer purposes, the Company maintains a comprehensive insurance program with insurers that it believes to be reputable and in amounts that it believes to be appropriate. Property insurance is purchased on an all-risk basis, including flood and earthquake, subject to certain sublimits and deductibles, and inclusive of the replacement cost of real and personal property, including leasehold improvements, business income loss and extra expense. Separate policies for California earthquake exposures are maintained at what the Company believes to be appropriate limits and deductibles for that exposure. Included among other types of insurance carried by Iron Mountain are: workers compensation, general liability, umbrella, automobile, and directors and officers policies.

The Company's standard form of storage contract sets forth an agreed maximum valuation for each carton or other storage unit held by the Company, which serves as a limitation of liability for loss or damage, as permitted under the Uniform Commercial Code. In contracts containing such limits, such values are nominal, and the Company believes that in typical circumstances its liability would be so limited in the event of loss or damage to stored items for which the Company may be held liable. However, some of the Company's agreements with large volume accounts and some of the contracts assumed in the Company's acquisitions contain no such limits or contain higher limits or supplemental insurance arrangements. See "Item 3. Legal Proceedings" for a description of claims by particular customers seeking to rescind their contracts, including limitations on liability, as a result of the fires experienced at Iron Mountain's South Brunswick Township, New Jersey facilities in 1997.

Environmental Matters

Some of the Company's currently and formerly owned or operated properties were previously used for industrial or other purposes that involved the use or storage of hazardous substances or petroleum products or may have involved the generation of hazardous wastes. In some instances these properties included the operation of underground storage tanks or the presence of asbestos-containing materials. Although the Company has from time to time conducted limited environmental investigations and remedial activities at some of its former and current facilities, it has not undertaken an in-depth environmental review of all of its properties. Under various federal, state and local environmental laws, the Company may be potentially liable for environmental compliance and remediation costs to address contamination, if any, located at these properties as well as damages arising from such contamination. Environmental conditions for which the Company might be liable may also exist at properties that it may acquire in the future. In addition, future regulatory action and environmental laws may impose costs for environmental compliance that do not exist today.

The Company currently transfers a portion of its risk of financial loss due to environmental matters by purchasing a pollution liability insurance policy, which covers all owned and leased locations. Coverage is provided for both liability and remediation exposures.

Item 2. Properties.

As of December 31, 2000, Iron Mountain conducted operations through 504 leased and 131 owned facilities containing a total of 39.4 million square feet of space. The leased facilities typically have initial lease terms of ten years with options to renew for an additional five to ten years. In addition, many of the leases contain either a purchase option or a right of first refusal upon the sale of the property. The Company's facilities are located throughout North America, Europe and Latin America, with the largest number of facilities in California, Florida, Illinois, New Jersey, Texas, Canada and the United Kingdom. The Company believes that the space available in its facilities is adequate to meet its current needs. See Note 13 of Notes to Consolidated Financial Statements for information regarding the Company's minimum annual rental commitments.

Item 3. Legal Proceedings.

In March 1997, the Company experienced three fires, all of which authorities have determined were caused by arson. The fires resulted in damage to one and destruction of Iron Mountain's other RIMS facility in South Brunswick Township, New Jersey.

Certain of the Company's customers or their insurance carriers have asserted claims as a consequence of the destruction of, or damage to, their records as a result of the fires, including claims with specific requests for compensation and allegations of negligence or other culpability on the part of Iron Mountain. The Company and its insurers have denied any liability on the part of Iron Mountain as to all of these claims.

The Company is presently aware of five pending lawsuits that have been filed against Iron Mountain by certain of its customers and/or their insurers, and of two lawsuits filed by the insurers of abutters of the South Brunswick facility, and of one lawsuit filed by a fire official who claims that he was injured in the course of fighting the first fire. Six of these seven lawsuits have been consolidated for pre-trial purposes in the Middlesex County, New Jersey, Superior Court. The seventh lawsuit, brought by a single customer, is pending in the Supreme Court for New York County, New York. An eighth lawsuit, also brought by a single customer, was tried before a federal judge in New Jersey in February 2000. After trial, judgment was entered in favor of Iron Mountain; no appeal was filed in this matter.

Iron Mountain has denied liability and asserted affirmative defenses in all of the remaining cases arising out of the fires and, in certain of the cases, has asserted counterclaims for indemnification against the plaintiffs. Discovery is ongoing. The Company denies any liability as a result of the destruction of, or damage to, customer records or property of abutters as a result of the fires, which were beyond its control. It also denies any liability for the injuries allegedly sustained by the fire official. The Company intends to vigorously defend itself against these and any other lawsuits that may arise.

The Company was paid by its general liability and property insurance carrier for costs incurred as a result of business interruption and property damage due to the fires. However, Iron Mountain's errors and omissions carrier made an initial determination denying coverage as to these claims. In November 1998, Iron Mountain filed an action in the United States District Court for the District of Massachusetts seeking a declaration of coverage and other relief. The parties, together with the general liability and property carrier, have entered into a settlement agreement regarding reimbursement of defense costs and continue to be in ongoing discussions regarding all remaining coverage issues.

The outcome of these proceedings cannot be predicted. Based on its present assessment of the situation, after consultation with legal counsel, management does not believe that the outcome of these proceedings will have a material adverse effect on the Company's financial condition or results of operations, although there can be no assurance in this regard.

In addition to the matters discussed above, the Company is involved in litigation from time to time in the ordinary course of business. In the opinion of management, no other material legal proceedings are pending to which the Company, or any of its properties, is subject.

Item 4. Submission of Matters to a Vote of Security Holders.

There were no matters submitted to a vote of security holders of Iron Mountain during the fourth quarter of the fiscal year ended December 31, 2000.

PART II

Item 5. Market for the Registrant's Common Stock and Related Shareholder Matters.

The Common Stock of the Company is traded on the New York Stock Exchange ("NYSE") under the symbol "IRM." Prior to the merger, the common stock of each of Pierce Leahy and the Company were listed on the NYSE under the symbols "PLH" and "IRM," respectively. Pierce Leahy first issued its common stock to the public in July 1997, while Iron Mountain first issued its common stock to the public in February 1996. Prior to April 26, 1999, the Common Stock of Iron Mountain was traded on the Nasdaq National Market ("Nasdaq") under the symbol "IMTN."

The following table sets forth the high and low sale prices for Pierce Leahy and Iron Mountain common stock on the NYSE and the Nasdaq, for the years 1999 and 2000:

	Sale 1	Prices
	High	Low
1999—Pierce Leahy(1)		
First Quarter	\$24.55	\$21.82
Second Quarter	24.32	20.57
Third Quarter	23.64	18.24
Fourth Quarter	39.32	21.31
1999—Iron Mountain		
First Quarter	\$36.25	\$27.38
Second Quarter	33.13	25.38
Third Quarter	34.38	27.88
Fourth Quarter	39.50	25.13
2000—Iron Mountain		
First Quarter(2)	\$34.88	\$27.75
Second Quarter	36.81	29.63
Third Quarter	37.00	31.00
Fourth Quarter	37.50	29.50

⁽¹⁾ The high and low sale prices on the NYSE for Pierce Leahy's common stock for 1999 have been adjusted to give effect to a one-for-ten stock split effected in the form of a dividend declared and paid by Pierce Leahy in January 2000.

The closing price of the Company's Common Stock on the NYSE on March 1, 2001 was \$39.57. As of March 1, 2001, there were 682 holders of record of the Company's Common Stock. The Company believes that there are more than 6,900 beneficial owners of the Company's Common Stock.

The Company's Board of Directors (the "Company Board") currently intends to retain future earnings, if any, for the development of the Company's businesses and does not anticipate paying cash dividends on the Company's Common Stock in the foreseeable future. Future determinations by the Company Board to pay dividends on the Common Stock would be based primarily upon the financial condition, results of operations and business requirements of the Company. Dividends, if any, would be payable at the sole discretion of the Company Board out of the funds legally available for that purpose. Some of the Company's agreements pursuant to which the Company has borrowed funds contain provisions that limit the amount of dividends and stock repurchases that the Company may make.

⁽²⁾ The high and low sale prices on the NYSE for the Iron Mountain Incorporated common stock for the first quarter of 2000 include only the months of February and March as the merger incurred on February 1, 2000.

Pierce Leahy and Iron Mountain have not paid dividends on their shares of common stock, other than stock dividends, during the last two years.

Item 6. Selected Consolidated Financial and Operating Information.

The following selected consolidated statements of operations and balance sheet data of the Company have been derived from the Company's audited consolidated financial statements. The selected consolidated financial and operating information set forth below should be read in conjunction with "Management's Discussion and Analysis of Financial Condition and Results of Operations" and Iron Mountain's Consolidated Financial Statements and the Notes thereto included elsewhere in this filing.

	Year Ended December 31,				
	1996	1997	1998	1999	2000
	(In thousand	s, except per	share data)	
Consolidated Statements of Operations Data:					
Revenues: Storage	\$ 85,826	\$125,968	\$230,702	\$317,387	\$585,664
Service and Storage Material Sales	52,892	82,797	153,259	202,162	400,707
Total Revenues	138,718	208,765	383,961	519,549	986,371
Cost of Sales (excluding depreciation)	70,747	106,879	192,113	260,930	482,771
Selling, General and Administrative	34,342 16,936	51,668 27,107	95,867 48,301	128,948 65,422	246,559 126,810
Stock Option Compensation Expense	10,930	27,107	46,501	05,422	15,110
Merger-Related Expenses	_	_	_	_	9,133
Total Operating Expenses	122,025	185,654	336,281	455,300	880,383
Operating Income	16,693	23,111	47,680	64,249	105,988
Interest Expense, Net	14,901	27,712	45,673	54,425	117,975
Other Income (Expense), Net			1,384	17	(6,045)
Income (Loss) from Continuing Operations Before Provision					
(Benefit) for Income Taxes and Minority Interest	1,792	(4,601)	3,391	9,841	(18,032)
Provision (Benefit) for Income Taxes	1,435	(80)	6,558	10,579	9,125
Minority Interest in Earnings (Losses) of Subsidiaries				322	(2,224)
Income (Loss) from Continuing Operations before Extraordinary Item	357	(4,521)	(3,167)	(1,060)	(24,933)
Income from Discontinued Operations		(4,321)	201	241	(24,933)
Loss on Sale of Discontinued Operations	_	_		(13,400)	_
Extraordinary Charge (net of tax benefit)	(2,126)				(2,892)
Loss Before Warrant Accretion	(1,769)	(4,521)	(2,966)	(14,219)	(27,825)
Accretion of Redeemable Put Warrant	280				
Net Loss Applicable to Common Shareholders	\$ (2,049)	\$ (4,521)	\$ (2,966)	\$(14,219)	\$(27,825)
Net Loss per Common Share—Basic and Diluted:					
Income (Loss) from Continuing Operations	\$ 0.00	\$ (0.26)	\$ (0.12)	\$ (0.03)	\$ (0.47)
Income from Discontinued Operations	_	_	0.01	0.01	_
Loss on Sale of Discontinued Operations				(0.41)	
Income (Loss) Before Extraordinary Charge	0.00 (0.15)	(0.26)	(0.11)	(0.43)	(0.47) (0.05)
Net Loss Applicable to Common Shareholders	\$ (0.15)	\$ (0.26)	\$ (0.11)	\$ (0.43)	\$ (0.52)
Weighted Average Common Shares Outstanding—Basic and Diluted	13,911	17,172	27,470	33,345	53,125
Pro Forma(1):					
Net Loss Applicable to Common Shareholders	\$ (0.13)				
Weighted Average Common Shares Outstanding	15,206				

(footnotes on following page)

	Year Ended December 31,					
	1996	1997	1998	1999	2000	
			(In thousand	ds)		
Other Data:						
EBITDA from Continuing Operations(2)	\$ 33,629	\$ 50,218	\$ 95,981	\$ 129,671	\$ 257,041	
EBITDA from Continuing Operations as a						
Percentage of Total Revenues	24.29	6 24.1%	6 25.09	% 25.0%	% 26.1%	
			As of Decembe	er 31,		
	1996	1997	1998	1999	2000	
			(In thousand	ds)		
Consolidated Balance Sheet Data:						
Cash and Cash Equivalents	\$ 3,453	\$ 24,510	\$ 1,715	\$ 3,830	\$ 6,200	
Total Assets	281,799	636,786	967,385	1,317,212	2,659,096	
Total Debt	184,733	428,018	456,178	612,947	1,355,131	
Shareholders' Equity	52,384	137,733	338,882	488,754	924,458	

⁽¹⁾ Represents pro forma earnings per share as if the preferred stock that was converted into the Company Common Stock in connection with the Company's initial public offering had been converted as of January 1, 1996.

⁽²⁾ Based on the Company's experience in the RIMS industry, management believes that EBITDA (which we define as earnings before interest, taxes, depreciation, amortization, extraordinary items, other income, merger-related expenses and stock option compensation expense) is an important tool for measuring the performance of RIMS companies (including potential acquisition targets) in several areas, such as liquidity, operating performance and leverage. In addition, lenders use EBITDA-based calculations as a criterion in evaluating RIMS companies, and substantially all of the Company's financing agreements contain covenants in which EBITDA-based calculations are used as a measure of financial performance. However, EBITDA should not be considered an alternative to operating or net income (as determined in accordance with generally accepted accounting principles ("GAAP")) as an indicator of the Company's performance or to cash flow from operations (as determined in accordance with GAAP) as a measure of liquidity. See "Management's Discussion and Analysis of Financial Condition and Results of Operation" and "Liquidity and Capital Resources" for discussions of other measures of performance determined in accordance with GAAP and the Company's sources and applications of cash flow.

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations.

The following discussion should be read in conjunction with "Item 6. Selected Consolidated Financial and Operating Information" and the Consolidated Financial Statements and Notes thereto and the other financial and operating information included elsewhere in this filing.

This discussion contains "forward-looking statements" as that term is defined in the federal securities laws. Such forward-looking statements concern the operations, economic performance and financial condition of Iron Mountain. The forward-looking statements are subject to various known and unknown risks, uncertainties and other factors.

Although we believe that our forward-looking statements are based on reasonable assumptions, our expected results may not be achieved, and actual results may differ materially from our expectations. Important factors that could cause actual results to differ from expectations include, among others, the following:

- difficulties related to the integration of acquisitions generally and, more specifically, the integration of our operations and those of Pierce Leahy;
- unanticipated costs as a result of our acquisition of Pierce Leahy;
- the uncertainties related to international expansion;
- the uncertainties related to expansion into digital businesses, including the timing of introduction and market acceptance of the Company's products and services;
- rapid and significant changes in technology;
- the cost and availability of appropriate storage facilities;
- · changes in customer preferences and demand for our services;
- our significant indebtedness and the cost and availability of financing for contemplated growth;
 and
- other general economic and business conditions.

Overview

The Company's primary financial objective has been to increase consolidated EBITDA, which is a source of funds for investment in continued growth and to service indebtedness. The Company has benefited from growth in consolidated EBITDA from continuing operations, which has increased from \$96.0 million for 1998 to \$257.0 million for 2000 (a compound annual growth rate of 63.6%). However, the pursuit of this objective has negatively affected other measures of the Company's financial performance, such as consolidated net income.

For the years ended December 31, 1998 through 2000, the Company experienced consolidated net losses. The Company attributes such losses in part to significant charges associated with the pursuit of its growth strategy, namely:

- increases in depreciation expense associated with expansion of storage capacity;
- increases in goodwill amortization associated with acquisitions accounted for under the purchase method;
- · increases in interest expense associated with the borrowings used to fund acquisitions; and
- in 2000, charges for stock option compensation expense and merger-related expenses associated with the integration of the operations of Iron Mountain and Pierce Leahy.

On February 1, 2000, the Company completed its acquisition of Pierce Leahy in a stock-for-stock merger valued at \$1.0 billion. The acquisition was structured as a reverse merger with Pierce Leahy being the surviving legal entity and immediately changing its name to Iron Mountain Incorporated. Based on the number of shares of Iron Mountain and Pierce Leahy common stock outstanding immediately prior to the completion of the merger, immediately after the merger former stockholders of Iron Mountain owned approximately 65% of the Company's Common Stock. Because of this share ownership, Iron Mountain is considered the acquiring entity for accounting purposes. The total consideration for this transaction was comprised of: (i) 18.8 million shares of the Company's Common Stock with a fair value of \$421.2 million; (ii) 1.6 million options to acquire the Company's Common Stock with a fair value of \$25.3 million; (iii) assumed debt with a fair value of \$584.9 million; and (iv) \$4.3 million of capitalized transaction costs. Consolidated revenues of Pierce Leahy were \$342.3 million for the year ended December 31, 1999.

The Company's revenues consist of storage revenues as well as service and storage material sales revenues. Storage revenues consist of periodic charges related to the storage of materials (either on a per unit or per cubic foot of records basis) and have accounted for approximately 60% of total revenues in each of the last five years. In certain circumstances, based upon customer requirements, storage revenues include periodic charges associated with normal, recurring service activities. Service and storage material sales revenues are comprised of charges for related service activities, the sale of storage materials and courier operations. Courier operations consist primarily of the pickup and delivery of records upon customer request. Related service revenues arise from additions of new records, temporary removal of records from storage, refiling of removed records, destructions of records, permanent withdrawals from storage and sales of specially designed storage containers, magnetic media including computer tapes and related supplies. Customers are generally billed on a monthly basis on contractually agreed-upon terms.

Cost of sales (excluding depreciation) consists primarily of wages and benefits for field personnel, facility occupancy costs, vehicle and other equipment costs and supplies. Of these, wages and benefits and facility occupancy costs are the most significant.

Selling, general and administrative expenses consist primarily of wages and benefits for management, administrative, sales and marketing personnel, as well as expenses related to travel, communications, data processing expenses, professional fees, bad debts, training, office equipment and supplies.

The Company's depreciation and amortization charges result primarily from the capital-intensive nature of its business and the acquisitions that the Company has completed. The principal components of depreciation relate to racking systems and related equipment, new buildings and leasehold improvements, equipment for new facilities and computer system hardware and software. Amortization relates primarily to goodwill arising from acquisitions and customer acquisition costs. The Company has accounted for all of its acquisitions under the purchase method. Since the purchase price for RIMS companies is usually substantially in excess of the fair value of their net assets, these purchases have given rise to significant goodwill and, accordingly, significant levels of amortization. Although amortization is a non-cash charge, it does decrease reported consolidated net income. Because certain of the Company's acquisitions have given rise to nondeductible goodwill, the Company's effective tax rate is higher than the statutory rate.

EBITDA is an important financial performance measure in the RIMS industry, both for determining the value of companies within the industry and for defining standards for borrowing from institutional lenders. The Company's EBITDA margins from continuing operations were 25.0% for 1998, 25.0% for 1999 and 26.1% for 2000. The Company acquired 15 RIMS businesses in 1998, 17 in 1999 and 12 in 2000. With the exception of the Pierce Leahy merger in 2000, most acquisitions had lower EBITDA margins than the rest of the Company's business. The Company generally does not

realize anticipated synergies relating to acquisitions immediately. The Company was able to increase its recent EBITDA margins through improved overall operating efficiencies, economies of scale and the realization of synergies in connection with earlier acquisitions, as well as the addition of the higher-margin Pierce Leahy business in 2000. This increase was partially offset by additional labor expense due to wage and incentive compensation equalization as a result of the Pierce Leahy integration.

Results of Operations

The following table sets forth, for the periods indicated, information derived from the Company's consolidated statements of operations, expressed as a percentage of total consolidated revenues.

	Year End	r 31,	
	1998	1999	2000
Revenues:			
Storage	60.1% 39.9	61.1% 38.9	59.4% 40.6
Total Revenues	100.0	100.0	100.0
Cost of Sales (Excluding Depreciation)	50.0	50.2	48.9
Selling, General and Administrative	25.0	24.8	25.0
Depreciation and Amortization	12.6	12.6	12.9
Stock Option Compensation Expense		_	1.6
Merger-Related Expenses			0.9
Total Operating Expenses	87.6	87.6	89.3
Operating Income	12.4	12.4	10.7
Interest Expense	11.9	10.5	12.0
Other Income, Net	0.4	0.0	(0.5)
Income (Loss) from Continuing Operations Before Provision for Income			
Taxes and Minority Interest	0.9	1.9	(1.8)
Provision for Income Taxes	1.7	2.0	0.9
Minority Interest in (Losses) Earnings of Subsidiaries		0.1	(0.2)
Loss from Continuing Operations before Extraordinary Item	(0.8)	(0.2)	(2.5)
Income from Discontinued Operations	0.1	0.1	` <u> </u>
Loss on Sale of Discontinued Operations		(2.6)	
Extraordinary Charge from Early Extinguishment of Debt (net of Tax			(0.2)
Benefit)			(0.3)
Net Loss	(0.7)%	(2.7)%	(2.8)%
EBITDA from Continuing Operations	<u>25.0</u> %	25.0%	26.1%

Year Ended December 31, 2000 Compared to Year Ended December 31, 1999

Consolidated storage revenues increased \$268.3 million, or 84.5%, to \$585.7 million for the year ended December 31, 2000 from \$317.4 million for the year ended December 31,1999. Consolidated storage revenues increased primarily due to acquisitions, particularly the Pierce Leahy acquisition. Pierce Leahy's 1999 storage revenues were \$190.1 million. Internal storage revenue growth, calculated as if Pierce Leahy had merged with Iron Mountain on January 1, 1999, was 11.7%. The internal storage revenue growth resulted primarily from net increases in records and other media stored by existing customers and from sales to new customers.

Consolidated service and storage material sales revenues increased \$198.5 million, or 98.2%, to \$400.7 million for the year ended December 31, 2000, from \$202.2 million for the year ended December 31, 1999. Consolidated service and storage material sales revenues increased primarily due to acquisitions, particularly the Pierce Leahy acquisition. Pierce Leahy's 1999 service and storage material sales revenue growth, calculated as if Pierce Leahy had merged with Iron Mountain on January 1, 1999, was 13.3%. The internal revenue growth resulted from increases in service and storage material sales to existing customers and the addition of new customer accounts.

For the reasons discussed above, total consolidated revenues increased \$466.9 million, or 89.9%, to \$986.4 million for the year ended December 31, 2000 from \$519.5 million for the year ended December 31, 1999. Total internal revenue growth, calculated as if Pierce Leahy had merged with Iron Mountain on January 1, 1999, was 12.3%.

Consolidated cost of sales (excluding depreciation) increased \$221.9 million, or 85.0%, to \$482.8 million (48.9% of consolidated revenues) for the year ended December 31, 2000 from \$260.9 million (50.2% of consolidated revenues) for the year ended December 31, 1999. The dollar increase was primarily attributable to the acquisition of Pierce Leahy. The decrease as a percentage of revenues was primarily attributable to operating efficiencies, particularly related to labor and transportation, gained as a result of an increase in scale, offset by the increased facilities costs of Pierce Leahy, which are typical of a more paper storage-intensive business. The Company's business records and international segments are substantially paper-based. Revenues for these segments have increased from 73% to 80% of total revenues from 1999 to 2000.

Consolidated selling, general and administrative expenses increased \$117.7 million, or 91.2%, to \$246.6 million (25.0% of consolidated revenues) for the year ended December 31, 2000 from \$128.9 million (24.8% of consolidated revenues) for the year ended December 31, 1999. The dollar increase was primarily attributable to the Pierce Leahy acquisition. The increase as a percentage of revenues was primarily attributable to increased spending on information technology related to: (i) the conversion of new systems for the Company's data security business; (ii) increased staffing in preparation for systems conversions related to the integration of Pierce Leahy with the Company; and (iii) the Company's efforts to explore complementary digital service offerings. These increases were partially offset by general management overhead efficiencies driven by an increase in scale.

As a result of the foregoing factors, consolidated EBITDA increased \$127.3 million, or 98.2%, to \$257.0 million (26.1% of consolidated revenues) for the year ended December 31, 2000 from \$129.7 million (25.0% of consolidated revenues) for the year ended December 31, 1999.

EBITDA from the Company's international segment increased \$13.3 million, or 180.7%, to \$20.6 million (17.7% of international revenues) for the year ended December 31, 2000 from \$7.3 million (23.2% of international revenues) for the year ended December 31, 1999. The Company acquired several foreign businesses in late 1999 and 2000, some of which had lower EBITDA margins than the rest of the Company's international segment. The Company generally does not recognize anticipated synergies relating to acquisitions immediately.

Consolidated depreciation and amortization expense increased \$61.4 million, or 93.8%, to \$126.8 million (12.9% of consolidated revenues) for the year ended December 31, 2000 from \$65.4 million (12.6% of consolidated revenues) for the year ended December 31, 1999. The dollar increase was primarily attributable to the additional depreciation and amortization expense related to the 1999 and 2000 acquisitions, particularly the Pierce Leahy acquisition, and capital expenditures including racking systems, information systems and expansion of storage capacity in existing facilities.

Stock option compensation expense represents a non-cash charge resulting from the acceleration of vesting and extension of exercise periods for previously granted stock options as a part of separation

agreements with certain executives relating to the Pierce Leahy merger. Stock option compensation expense was \$15.1 million (1.6% of consolidated revenues) for the year ended December 31, 2000.

Merger-related expenses are certain expenses directly related to the Company's merger with Pierce Leahy that cannot be capitalized and include severance, relocation and pay-to-stay payments, costs of exiting certain facilities, system conversion costs and other transaction-related costs. Merger-related expenses were \$9.1 million (0.9% of consolidated revenues) for the year ended December 31, 2000.

As a result of the foregoing factors, consolidated operating income increased \$41.8 million, or 65.0%, to \$106.0 million (10.7% of consolidated revenues) for the year ended December 31, 2000 from \$64.2 million (12.4% of consolidated revenues) for the year ended December 31, 1999.

Consolidated interest expense increased \$63.6 million, or 116.8%, to \$118.0 million for the year ended December 31, 2000 from \$54.4 million for the year ended December 31, 1999. The increase was primarily attributable to increased indebtedness related to: (i) the debt assumed as a result of the Pierce Leahy acquisition; (ii) the financing of acquisitions and capital expenditures; (iii) the increase in the Company's effective interest rate from the same period in 1999; and (iv)the debt refinancing of the Company on August 14, 2000, resulting in additional principal outstanding and additional commitment fees, which were only partially offset by interest earned on excess cash.

Consolidated other income (expense) was an expense of \$6.0 million for the year ended December 31, 2000 compared to income of \$0.0 million for the year ended December 31, 1999. The increase in expense was primarily due to a weakening of the Canadian dollar against the U.S. dollar, as it relates to Iron Mountain Canada Corporation's 81/8% Senior Subordinated Notes due 2008, and a weakening of the British pound sterling against the U.S. dollar on intercompany balances with the Company's European subsidiaries.

As a result of the foregoing factors, consolidated income (loss) from continuing operations before provision for income taxes and minority interests decreased \$27.8 million to a loss of \$18.0 million (1.8% of consolidated revenues) for the year ended December 31, 2000 from income of \$9.8 million (1.9% of consolidated revenues) for the year ended December 31, 1999. The provision for income taxes was \$9.1 million for the year ended December 31, 2000 compared to \$10.6 million for the year ended December 31, 1999. The Company's effective tax rate is higher than statutory rates primarily due to the amortization of the nondeductible portion of goodwill associated with certain acquisitions (the tax laws generally permit deduction of such expenses for asset purchases, but not for acquisitions of stock). For the year ended December 31, 2000, the Company recorded approximately \$35 million in nondeductible goodwill amortization expense.

Consolidated loss from continuing operations increased \$23.8 million to \$24.9 million (2.5% of consolidated revenues) for the year ended December 31, 2000 from \$1.1 million (0.2% of consolidated revenues) for the year ended December 31, 1999.

In addition, in August 2000, the Company recorded an extraordinary charge of \$2.9 million (net of tax benefit of \$1.9 million) related to the early extinguishment of debt in conjunction with the refinancing of the Company's senior credit facility. The charge primarily represented the write-off of unamortized deferred financing costs associated with the extinguished debt.

As a result of the foregoing factors, consolidated net loss increased \$13.6 million, or 95.7%, to \$27.8 million (2.8% of consolidated revenues) for the year ended December 31, 2000 from \$14.2 million (2.7% of consolidated revenues) for the year ended December 31, 1999.

Year Ended December 31, 1999 Compared to Year Ended December 31, 1998

Consolidated storage revenues increased \$86.7 million, or 37.6%, to \$317.4 million for the year ended December 31, 1999 from \$230.7 million for the year ended December 31, 1998, primarily due to

the completion of 32 acquisitions during 1999 and 1998. Consolidated internal revenue growth was 10.9% and resulted primarily from net increases in records and other media stored by existing customers and from sales to new customers.

Consolidated service and storage material sales revenues increased \$48.9 million, or 31.9%, to \$202.2 million for the year ended December 31, 1999 from \$153.3 million for the year ended December 31, 1998, primarily due to acquisitions. Internal revenue growth was 16.7% and resulted from increases in service and storage material sales to existing customers and the addition of new customer accounts.

For the reasons discussed above, total consolidated revenues increased \$135.6 million, or 35.3%, to \$519.5 million for the year ended December 31, 1999 from \$384.0 million for the year ended December 31, 1998. Total internal revenue growth was 13.2%.

Consolidated cost of sales (excluding depreciation) increased \$68.8 million, or 35.8%, to \$260.9 million (50.2% of consolidated revenues) for the year ended December 31, 1999 from \$192.1 million (50.0% of consolidated revenues) for the year ended December 31, 1998. The dollar increase was primarily attributable to the additional facility and personnel costs needed to service the increase in records and other media stored.

Consolidated selling, general and administrative expenses increased \$33.1 million, or 34.5%, to \$128.9 million (24.8% of consolidated revenues) for the year ended December 31, 1999 from \$95.9 million (25.0% of consolidated revenues) for the year ended December 31, 1998. The dollar increase is primarily attributable to:

- the adoption, effective January 1, 1999, of SOP 98-1, which requires certain computer software costs associated with internal use software (primarily data conversion costs) that were previously capitalizable to be expensed as incurred (\$3.3 million in 1999);
- the addition of personnel and other overhead costs related primarily to the acquisitions of First American Records Management, Inc. and Data Base, Inc.;
- increased investment in sales and marketing to drive internal growth; and
- increased personnel, office and overhead costs to support growth.

Consolidated depreciation and amortization expense increased \$17.1 million, or 35.4%, to \$65.4 million (12.6% of consolidated revenues) for the year ended December 31, 1999 from \$48.3 million (12.6% of consolidated revenues) for the year ended December 31, 1998. The dollar increase is primarily attributable to the additional depreciation and amortization expense related to acquisitions and capital expenditures, including racking systems, information systems and expansion of storage capacity in existing facilities.

As a result of the foregoing factors, consolidated operating income increased \$16.6 million, or 34.8%, to \$64.2 million (12.4% of consolidated revenues) for the year ended December 31, 1999 from \$47.7 million (12.4% of consolidated revenues) for the year ended December 31, 1998.

Consolidated interest expense increased \$8.8 million, or 19.2%, to \$54.4 million for the year ended December 31, 1999 from \$45.7 million for the year ended December 31, 1998. The increase was primarily attributable to increased indebtedness related to the financing of acquisitions and capital expenditures. Such increase was partially offset by lower effective interest rates for the year ended December 31, 1999 compared to the same period in 1998.

As a result of the foregoing factors, consolidated income from continuing operations before the provision for income taxes and minority interest expense increased \$6.5 million to income of \$9.8 million (1.9% of consolidated revenues) for the year ended December 31, 1999 from income of \$3.4 million (0.9% of consolidated revenues) for the year ended December 31, 1998. The provision for

income taxes was \$10.6 million for the year ended December 31, 1999 compared to \$6.6 million for the year ended December 31, 1998. The Company's effective tax rate is higher than statutory rates primarily due to the amortization of the nondeductible portion of goodwill associated with particular acquisitions (the tax laws generally permit deduction of goodwill amortization for asset purchases, but not for acquisitions of stock). For the year ended December 31, 1999, the Company recorded approximately \$15 million in nondeductible goodwill amortization expense.

Consolidated net loss increased \$11.3 million to a net loss of \$14.2 million (2.7% of consolidated revenues) for the year ended December 31, 1999 from a consolidated net loss of \$3.0 million (0.7% of consolidated revenues) for the year ended December 31, 1998. The increase in net loss is primarily due to the loss on sale of discontinued operations of \$13.4 million.

As a result of the foregoing factors, consolidated EBITDA from continuing operations increased \$33.7 million, or 35.1%, to \$129.7 million (25.0% of consolidated revenues) for the year ended December 31, 1999 from \$96.0 million (25.0% of consolidated revenues) for the year ended December 31, 1998.

Recent Consolidated Quarterly Financial Data

The following table sets forth, for the quarterly periods indicated, information derived from the Company's consolidated statements of operations. The unaudited quarterly information has been prepared on the same basis as the annual financial information and, in management's opinion, includes all adjustments (consisting of normal recurring accruals) necessary to present fairly the information for the quarters presented. The operating results for any quarter are not necessarily indicative of results for the year or for any future period.

	Three Months Ended							
	1999				2000			
	Mar. 31	June 30	Sept. 30	Dec. 31	Mar. 31	June 30	Sept. 30	Dec. 31
				(In t	housands)			
Revenues:								
Storage	\$67,722	\$79,928	\$82,339	\$87,398	\$124,939	\$148,445	\$152,959	\$159,321
Service and Storage								
Material Sales	41,649	51,837	54,568	54,108	87,198	104,120	103,174	106,215
Total Revenues	109,371	131,765	136,907	141,506	212,137	252,565	256,133	265,536
Operating Expenses:								
Cost of Sales (Excluding								
Depreciation)	54,435	66,167	69,226	71,102	104,458	121,973	125,079	131,261
Selling, General and								
Administrative	27,875	32,938	33,381	34,754	53,457	64,724	63,783	64,595
Depreciation and								
Amortization	13,595	16,281	16,338	19,208	26,303	31,644	34,829	34,034
Stock Option								
Compensation Expense.	_	_	_	_	_	14,939	171	_
Merger-Related Expenses .	_		_	_	516	3,875	1,262	3,480
Total Operating								
Expenses	95,905	115,386	118,945	125,064	184,734	237,155	225,124	233,370
Operating Income	\$13,466	\$16,379	\$17,962	\$16,442	\$ 27,403	\$ 15,410	\$ 31,009	\$ 32,166
EBITDA from Continuing								
Operations	\$27,061	\$32,660	\$34 300	\$35,650	\$ 54,222	\$ 65.868	\$ 67 271	\$ 69,680
Operations	Ψ27,001	Ψ <i>32</i> ,000		======	Ψ 37,222	ψ 03,000 =================================	Ψ 07,271	Ψ 0,000

Liquidity and Capital Resources

Recent Financings and Sources of Funds

On August 14, 2000, the Company entered into an amended and restated revolving credit agreement (the "Amended Credit Agreement"). The Amended Credit Agreement replaces the Company's prior credit facility, increases the aggregate principal amount available to \$750.0 million and includes two tranches of term debt in addition to the \$400.0 million revolving credit facility. Tranches A and B represent term loans to the Company in principal amounts of \$150.0 million and \$200.0 million, respectively. The Tranche A term loan and the revolving credit component of the Amended Credit Agreement mature on January 31, 2005, while the Tranche B term loan matures on February 28, 2006. The interest rate on borrowings under the Amended Credit Agreement varies depending on the Company's choice of base rates, plus an applicable margin. As of December 31, 2000, the interest rates in effect ranged from 8.72% to 11.25%. In December 2000, and again in January 2001, the Company entered into interest rate swap contracts for the interest payments on an aggregate principal amount of \$195.5 million of the Tranche B debt, thereby fixing the interest rate thereon at 8.43%. Restrictive covenants under this agreement are similar to those under the Company's prior credit facility. As of December 31, 2000, outstanding borrowings under the Company's Tranche A and B term loans were \$150.0 million and \$199.8 million, respectively and borrowings under the Company's revolving credit facility were \$4 million. These borrowings were used to fund, among other things, the purchase price of recent acquisitions, general corporate expenses and merger costs.

Net cash provided by financing activities was \$172.4 million for the year ended December 31, 2000, consisting primarily of the proceeds from borrowings under the Company's revolving credit facility of \$399.2 million and term loans of \$350.0 million, which were partially offset by repayments of debt of \$596.7 million.

As of December 31, 2000, the annual maturities of Iron Mountain's indebtedness for the years ending December 31, 2001, 2002, 2003, 2004 and 2005 were \$40.8 million, \$8.5 million, \$9.6 million, \$4.9 million and \$302.0 million, respectively. See Note 4 of Notes to Consolidated Financial Statements. None of the Company's public debt is subject to scheduled mandatory redemption before 2006.

As of March 1, 2001, the Company had approximately \$1.4 billion of total debt, of which \$1.2 billion, including the \$195.5 million of debt subject to the interest rate swap agreements, had fixed interest rates and \$0.2 billion had variable interest rates.

Net cash provided by continuing operations was \$157.6 million for the year ended December 31, 2000 compared to \$56.3 million for the same period in 1999. The increase was primarily attributable to the increase in EBITDA. The increase in the provision for doubtful accounts was primarily attributable to the increase in revenue due to internal growth as well as the Pierce Leahy and other acquisitions.

At December 31, 2000, the Company had estimated net operating loss carryforwards of approximately \$128.0 million for federal income tax purposes. As a result of such loss carryforwards, cash paid for income taxes has historically been substantially lower than the provision for income taxes. The preceding net operating loss carryforwards do not include potential preacquisition net operating loss carryforwards of Arcus Group, Inc. and certain other foreign acquisitions. Any tax benefit realized related to preacquisition net operating loss carryforwards will be recorded as a reduction of goodwill when, and if, realized. The Arcus Group carryforwards expire in eight years.

Capital Investments

As the Company has sought to increase its EBITDA, it has made significant capital investments, consisting primarily of: (i) acquisitions; (ii) the purchase and construction of real estate; (iii) other capital expenditures; and (iv) customer acquisition costs. These investments have been primarily funded through cash flows from operations and borrowings under the Company's credit agreements.

Cash paid for acquisitions in 2000 was \$140.9 million. In connection with the acquisition of Pierce Leahy, the Company issued 18.8 million shares of its Common Stock with a fair value of \$421.2 million.

During 2000, total capital expenditures were \$168.7 million. A significant portion of the Company's capital expenditures are related to growth and consist primarily of racking systems, management information systems, new buildings and expansion of storage capacity in existing facilities. Approximately 10% of the capital expenditures were expended in order to maintain the Company's then current revenue stream.

The Company currently estimates that its capital expenditures (other than capital expenditures related to future acquisitions, which cannot be presently estimated, and the Company's digital services offerings, which are described separately below) for 2001 will be approximately \$175 to \$200 million. The Company expects to fund these expenditures with cash flows from operations and borrowings under the Amended Credit Agreement.

In addition, the Company incurred costs (net of revenues received for the initial transfer of records) related to the acquisition of large volume accounts. In 2000, the Company's additions to customer acquisition costs were \$12.8 million.

The Company has begun to assess opportunities in the digital storage business driven by e-commerce and facilitated by the Internet. Services associated with this business would expand the Company's range of services into the use of the Internet to facilitate the backup and storage of customer data. In 2000, the Company entered into two strategic alliances to jointly develop, market and sell new products and services for electronic data archiving business. The Company estimates that expenses associated with the continuing development and initial market testing phase of its digital service offerings will be in the range of \$3 million to \$5 million. In addition, the Company expects the capital expenditures associated with this phase, which is expected to continue into the second half of 2001, to be in the range of \$7 million to \$10 million. The Company intends to fund this effort with cash flows from operations and borrowings under the Amended Credit Agreement.

Acquisitions

The Company's liquidity and capital resources may be significantly impacted by the Company's acquisition strategy in the foreseeable future. The Company's future interest expense may increase significantly as a result of the additional indebtedness it may incur to finance possible future acquisitions. To the extent that future acquisitions are financed by additional borrowings under the Amended Credit Agreement or other credit facilities, or the future issuance of debt securities, the resulting increase in debt and interest expense could have a negative effect on such measures of liquidity as the ratio of debt to equity, EBITDA to debt and EBITDA to interest expense.

The Company has historically financed the cash portion of its acquisitions with borrowings under its credit agreements in conjunction with cash flows provided by operations and with the net proceeds of issuances of debt securities and common stock.

In connection with its acquisition program, the Company has undertaken certain restructurings of the acquired businesses. Formalized restructuring plans for acquisitions are completed within one year of the date of acquisition. The restructuring activities include reductions in staffing levels, elimination of duplicate facilities and other costs associated with exiting certain activities of the acquired businesses. In connection with these restructuring activities, the Company established reserves of \$31.4 million in 2000 as part of the purchase accounting for its acquisitions. During 2000, the Company expended \$7.5 million for restructuring costs. In addition, the Company made \$4.7 million of adjustments, which reduced goodwill, primarily as a result of management's finalizing restructuring plans within one year of acquisition. These expenditures consisted primarily of severance costs and costs related to exiting facilities. At December 31, 2000, the Company had a total of \$28.5 million accrued for restructuring

costs for all of its then completed acquisitions. See Note 6 of Notes to Consolidated Financial Statements.

From January 1, 2001 through March 1, 2001, the Company and its European and Latin American subsidiaries acquired six additional businesses for aggregate consideration of approximately \$41 million.

Pierce Leahy/ Iron Mountain Integration

The Company is currently in the process of integrating the operations and headquarters functions of Iron Mountain and Pierce Leahy on a "best practices" basis. This process includes the planning, development and execution of an integration plan. During 2000, the Company completed the integration of sales, overhead and support functions, and began to combine field operations, with the goal of full integration within three years after the merger. Management's current estimate is that the merger-related expenses to integrate the two companies, the majority of which have been and will be incurred in 2000 and 2001, will total approximately \$15 million. These costs consist primarily of severance and relocation payments to certain employees, transition bonuses, consultants' fees, reimaging expenses and system conversion costs. The Company recorded merger-related expenses of \$9.1 million during 2000. As a result of the integration effort, management expects that the Company will realize an estimated \$15 million in annual operating cost savings within three years after the merger. These cost savings will result primarily from the elimination of redundant corporate expenses, more efficient operations and utilization of real estate. The Company intends to fund the integration effort with cash flows from operations and borrowings under the Amended Credit Agreement.

Future Capital Needs

The Company's primary financial objective continues to be to increase consolidated EBITDA, which is a source of funds for investment in continued growth and to service indebtedness. The Company's ability to generate sufficient cash to fund its needs depends generally on the results of its operations and the availability of financing. Management believes that cash flows from operations in conjunction with borrowings from existing and possible future debt financings will be sufficient to meet debt service requirements for the foreseeable future and to make possible future acquisitions and capital expenditures. However, there can be no assurance in this regard or that the terms available for any future financing, if required, would be favorable to the Company.

Seasonality

Historically, the Company's businesses have not been subject to seasonality in any material respect.

Inflation

Certain of the Company's expenses, such as wages and benefits, occupancy costs and equipment repair and replacement, are subject to normal inflationary pressures. Although the Company to date has been able to offset inflationary cost increases through increased operating efficiencies and the negotiation of favorable long-term real estate leases, the Company cannot assure that it will be able to offset any future inflationary cost increases through similar efficiencies, leases or increased storage or service charges.

Foreign Currency Exchange Rates

The Company generally views its investment in foreign businesses with a functional currency other than the Company's reporting currency as long-term. These investments are sensitive to fluctuations in foreign currency exchange rates. The functional currencies of the Company's foreign subsidiaries are principally denominated in Canadian dollars, British pounds sterling and several other European and Latin American currencies. The effect of a change in foreign exchange rates on the Company's net

investment in foreign subsidiaries is reflected in the "Accumulated other comprehensive items" component of shareholders' equity. A 10% depreciation in year-end 2000 functional currencies, relative to the U.S. dollar, would result in a \$2.9 million reduction in the Company's shareholders' equity.

Item 7A. Quantitative and Qualitative Disclosure About Market Risk.

In December 2000, the Company entered into a derivative financial contract, which is a variable-for-fixed swap of interest payments payable on the last two principal payments of the Company's Tranche B term loan.

Iron Mountain's investments in Iron Mountain Europe Limited, Iron Mountain South America, Ltd. and other international investments may be subject to risks and uncertainties relating to fluctuations in currency valuation. One of the Company's Canadian subsidiaries, Iron Mountain Canada Corporation, has U.S. dollar denominated debt. Gains and losses due to exchange rate fluctuations related to this debt are recognized in the Company's consolidated statements of operations.

As of December 31, 2000, the Company had approximately \$378 million of debt outstanding with a weighted average variable interest rate of 9.05% and approximately \$977 million of fixed rate debt outstanding. If the weighted average variable interest rate had increased by 1%, such increase would have had a negative impact on the Company's net income for the year ended December 31, 2000 of approximately \$3.0 million. See Note 4 of Notes to Consolidated Financial Statements for a discussion of the Company's long-term indebtedness, including the fair values of such indebtedness as of December 31, 2000.

Item 8. Financial Statements and Supplementary Data.

See Item 14(a).

Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure.

None.

PART III

Item 10. Directors and Executive Officers of the Registrant.

The Directors and executive officers of the Company are as follows (all information is as of March 12, 2001):

Names of Directors and Executive Officers	Age	Position
C. Richard Reese(1)	55	Chairman of the Board of Directors, Chief Executive Officer and President
John F. Kenny, Jr	43	Executive Vice President, Chief Financial Officer and Director
Harold E. Ebbighausen	46	Executive Vice President of the Company and President of Arcus Data Security, Inc.
Robert G. Miller	44	President and Chief Operating Officer of Iron Mountain Records Management, Inc.
Clarke H. Bailey(1)(3)	46	Director
Constantin R. Boden(2)(3)	64	Director
Kent P. Dauten(2)	45	Director
Eugene B. Doggett	64	Director
B. Thomas Golisano	59	Director
Arthur D. Little(2)(3)	57	Director
J. Peter Pierce	55	Director
Howard D. Ross	49	Director
Vincent J. Ryan(1)(3)	65	Director

- (1) Member of the Executive Committee; Mr. Ryan is the Chairman of the Executive Committee.
- (2) Member of the Audit Committee; Mr. Boden is the Chairman of the Audit Committee.
- (3) Member of the Compensation Committee; Mr. Little is the Chairman of the Compensation Committee.

The Company Board currently consists of eleven Directors. There are three classes of Directors who serve for three year terms and are elected on a staggered basis, one class of Directors standing for election each year. Directors of each class hold office until the third annual meeting of the shareholders of the Company following their election or until their successors are elected and qualified.

The executive officers were elected by the Board of Directors on June 1, 2000 except for individual changes since that date. All executive officers hold office at the discretion of the Company Board until the first meeting following the next annual meeting of shareholders and until their successors are chosen and qualified.

Directors and Executive Officers

C. Richard Reese is the Chairman of the Board, a position he has held since November 1995, and the Chief Executive Officer of the Company, a position he has held since 1981, and has been a Director of the Company since 1990. He is also President of the Company, a position he has held since J. Peter Pierce's resignation in June 2000 and previously held from 1981 until November 1985. Mr. Reese is a member of the investment committee of Schooner Capital LLC ("Schooner"), a shareholder of the Company. Prior to joining Iron Mountain, Mr. Reese lectured at Harvard Business School in "Entrepreneurship" and provided consulting services to small- and medium-sized emerging enterprises. Mr. Reese has also served as the President and a Director of Professional Records and Information Services Management ("PRISM"), a trade group of approximately 530 members. He holds a Master of Business Administration degree from Harvard Business School.

John F. Kenny, Jr. is an Executive Vice President and the Chief Financial Officer of the Company, positions he has held since May 1997. He has also served as a Director of the Company since March 2000. Mr. Kenny joined Iron Mountain in 1991 and held a number of operating positions before assuming the position of Vice President of Corporate Development in 1995. Prior to 1991, Mr. Kenny was a Vice President of CS First Boston Merchant Bank, New York, with responsibility for risk capital investments. Mr. Kenny has also served as a Director and the Treasurer of PRISM. He holds a Master of Business Administration degree from Harvard Business School.

Harold E. Ebbighausen is an Executive Vice President of the Company and the President of Arcus Data Security, Inc., a subsidiary of the Company. Mr. Ebbighausen has been an Executive Vice President of the Company since May 1998, and has been the President of Arcus Data Security, Inc. since July 1998. Mr. Ebbighausen was a Vice President of Data Security Services of Iron Mountain from September 1996 through June 1997. Prior to joining Iron Mountain, Mr. Ebbighausen was Vice President of Data Management Services with INSCI Corporation, a software provider for computer output and data storage solutions to optical and CD technology. Previously, he held a number of field management positions with Anacomp, Inc., a service bureau provider in the micrographics industry.

Robert G. Miller was appointed the President of Iron Mountain Records Management, Inc., a subsidiary of the Company, on March 12, 2001 and has served as the Chief Operating Officer of Iron Mountain Records Management, Inc. since July 2000. Prior to July, 2000 Mr. Miller was an Executive Vice President of Iron Mountain Records Management, Inc., a position that he had held since December 1996. Mr. Miller joined Iron Mountain in 1988 and held various positions including District Manager from 1988 through 1991 and Regional Vice President from 1991 through 1996. Prior to 1988, Mr. Miller was employed as a District Manager at Bell & Howell Records Management Company.

Clarke H. Bailey is a Director of the Company, a position he has held since January 1998. He is Co-Chairman and Director of Highgate Capital LLC, a private equity firm, and Chairman, Chief Executive Officer and a Director of ShipXact.com, Inc., a private fulfillment and distribution company. Mr. Bailey also serves as Chairman and a Director of Glenayre Technologies, Inc., a manufacturing company in the wireless communications industry. Mr. Bailey was the Chairman and Chief Executive Officer of each of Arcus Group, Inc., United Acquisition Company and Arcus Technology Services, Inc. from 1995 until their acquisition by Iron Mountain in January 1998. He is also a Director of Connectivity Technologies Inc., Swiss Army Brands, Inc. and SWWT, Inc. (formerly known as Sweetwater, Inc.). He holds a Master of Business Administration degree from The Wharton School, University of Pennsylvania.

Constantin R. Boden is a Director of the Company, a position he has held since December 1990. Mr. Boden is the principal of Boden Partners LLC and chairman of the advisory board of Boston Capital Ventures, a risk capital concern. For 34 years, until January 1995, Mr. Boden was employed by

The First National Bank of Boston, most recently as Executive Vice President, International Banking. He holds a Master of Business Administration degree from Harvard Business School.

Kent P. Dauten is a Director of the Company, a position he has held since November 1997. He also serves as President of Keystone Capital, Inc., a management and consulting advisory service firm, a position he has held since March 1994. In February 1995, Mr. Dauten founded HIMSCORP, Inc. (d/b/a Records Masters) and served as its President until its acquisition by Iron Mountain in November 1997. Mr. Dauten currently serves as a Director of Health Management Associates, Inc., a hospital management firm. Mr. Dauten holds a Master of Business Administration degree from Harvard Business School.

Eugene B. Doggett is a Director of the Company, a position he has held since 1990. From 1987 until May 1997, Mr. Doggett was the Chief Financial Officer of Iron Mountain, and from 1990 until May 1998, Mr. Doggett was an Executive Vice President of Iron Mountain. Mr. Doggett is also a Director of Mac-Gray Corporation, a publicly held supplier of card and coin-operated laundry services in multiple housing facilities. Prior to joining Iron Mountain, he had extensive experience in commercial and investment banking, as well as financial and general management experience at senior levels. He holds a Master of Business Administration degree from Harvard Business School.

B. Thomas Golisano is a Director of the Company, a position he has held since June 1997. Mr. Golisano was Chairman of Safesite Records Management Corporation until its acquisition by Iron Mountain in June 1997. He founded Paychex Inc., a publicly held, national payroll service company, in 1971 and serves as its Chairman, President and Chief Executive Officer. Mr. Golisano serves on the Board of Trustees of Rochester Institute of Technology and on the boards of several privately held companies. He has also served on the boards of numerous non-profit organizations and is the founder of the B. Thomas Golisano Foundation.

Arthur D. Little is a Director of the Company, a position he has held since November 1995. Mr. Little is a principal of A & J Acquisition Company, Inc., which he founded in 1996. Prior to that, he was Managing Director of and also a partner in Narragansett Capital, Inc., a private investment firm. He holds a Bachelor of Arts degree in history from Stanford University.

J. Peter Pierce is a Director of the Company, a position he has held since February 2000. From February 1, 2000 until his resignation in June 2000, he was also the President of the Company. Prior to the merger with Pierce Leahy, Mr. Pierce had been the President and Chief Executive Officer of Pierce Leahy since 1995, and a Director of Pierce Leahy since the early 1970s. Mr. Pierce is the Chairman and Chief Executive Officer of Telespectrum Worldwide, Inc., a publicly held teleservices company. Mr. Pierce is also the founder and principal partner in Pioneer Capital L.P., a venture capital company. Mr. Pierce attended the University of Pennsylvania and served in the United States Marine Corps.

Howard D. Ross is a Director of the Company, a position he has held since February 2000. In 1999, Mr. Ross was involved in the formation, and is currently a partner, of LLR Equity Partners, L.P., a venture capital fund. From 1984 to October 1999, he was a partner at Arthur Andersen LLP. He is also a Director of PRWW, Ltd., a provider of clinical testing and software services primarily to the pharmaceutical industry, and of VerticalNet, Inc., a provider of e-commerce solutions to businesses in various vertical markets. Mr. Ross holds a Bachelor of Science degree in economics from The Wharton School, University of Pennsylvania, and is a certified public accountant.

Vincent J. Ryan is a Director of the Company, a position he has held for over ten years. Mr. Ryan is the founder of Schooner and its predecessor, Schooner Capital Corporation. Mr. Ryan has served as the Chairman and Chief Executive Officer of Schooner since 1971, and as its President from 1971 to 1985 and from 1996 to 1999. Prior to November 1995, Mr. Ryan served as Chairman of the Iron Mountain Board of Directors.

Section 16(a) Beneficial Ownership Reporting Compliance

Section 16(a) of the Securities Exchange Act of 1934 requires that the Company's executive officers, Directors and persons who own more than ten percent of a registered class of the Company's equity securities file reports of ownership on Form 3 and changes in ownership on Form 4 or 5 with the Securities and Exchange Commission (the "Commission"). Such executive officers, Directors and ten percent shareholders are also required by Commission rules to furnish to the Company copies of all Section 16(a) reports that they file. Based solely on its review of the copies of such forms received by it, or written representations from certain reporting persons that they were not required to file a Form 5, the Company believes that, during the fiscal year ended December 31, 2000, the executive officers, Directors and ten percent shareholders of the Company complied with all Section 16(a) filing requirements applicable to such persons.

Item 11. Executive Compensation.

The following table provides certain information concerning compensation earned by the Chief Executive Officer and the other four most highly compensated executive officers of the Company measured as of December 31, 2000 (the "Named Executive Officers").

Summary Compensation Table

Long Town

					Long-Term Compensation		
Name and Principal Position	Year	Annual Con	mpensation Bonus	Other Annual Compensation	Number of Shares Underlying Options		l Other
				Compensation			ensation(1)
C. Richard Reese	2000	\$428,366	(2)	0	0	\$	3,400
Chairman of the Board and	1999	\$358,000	\$250,000	0	0	\$	3,200
Chief Executive Officer	1998	\$308,538	\$190,000	0	0	\$	4,000
John F. Kenny, Jr	2000	\$257,019	(2)	0	0	\$	3,400
Executive Vice President and	1999	\$218,300	\$153,000	0	26,765	\$	3,200
Chief Financial Officer	1998	\$192,788	\$135,000	0	0	\$	2,400
Harold E. Ebbighausen	2000	\$210,385	(2)	0	0	\$	3,199
President of Arcus Data	1999	\$193,300	\$ 80,000	0	35,690	\$	3,200
Security, Inc.	1998	\$148,269	\$110,000	0	0	\$	2,400
Robert G. Miller	2000	\$209,423	(2)	\$74,897	38,663	\$	3,051
President and Chief Operating	1999	\$153,500	\$ 61,400	0	11,150	\$	2,983
Officer of Iron Mountain	1998	\$137,846	\$ 27,570	0	0	\$	3,446
Records Management, Inc.							
J. Peter Pierce(3)	2000	\$137,500		0	5,740	\$1,	291,763(4)
President	1999	_	_		_		_
	1998	_	_	_	_		_

⁽¹⁾ Reflects the Company's matching contribution to The Iron Mountain Companies 401(k) Plan and The Iron Mountain Profit Sharing/401(k) Plan for each individual. Amounts shown for 2000 are estimated maximum contributions; the final contributions have not yet been calculated.

⁽²⁾ The Compensation Committee has not yet met with respect to year 2000 bonuses and accordingly those amounts have not yet been determined.

⁽³⁾ Mr. Pierce, who became an employee and President of the Company following the merger of Iron Mountain and Pierce Leahy in February 2000, resigned from that office effective June 30, 2000, and is no longer an executive officer of the Company.

⁽⁴⁾ Includes the estimated 401(k) contribution of \$2,180 and the severance payment of \$1,289,583 based on Mr. Pierce's employment agreement.

The following table sets forth certain information concerning the grant of options to purchase Company common stock to the Named Executive Officers during the year ended December 31, 2000.

Option Grants in 2000

	Number of Percent of Total Securities Options Underlying Granted to Employees in		Exercise Price	Expiration	At Assumed Annual Rates of Stock Price Appreciation For Option Term(1)			
Name and Principal Position	Granted	Fiscal Year 2000	(\$/Sh)	Date	5%	10%		
Robert G. Miller	23,682 14,981	4.23% 2.67%	\$33.781 \$33.375	4/24/2010 11/15/2010	\$1,303,126 \$ 814,427	\$2,075,017 \$1,296,845		
J. Peter Pierce(2) President	5,740	1.02%	\$33.875	7/2/2010	\$ 316,727	\$ 504,334		

⁽¹⁾ Potential Realizable Value is based on the assumed growth rates for an assumed ten-year option term. Five percent annual growth results in a Common Stock price per share of \$55.026, \$54.364 and \$55.179, and ten percent annual growth results in a Common Stock price per share of \$87.620, \$86.566 and \$87.863, respectively, for such term. The actual value, if any, an executive may realize will depend on the excess of the market price of the Common Stock over the exercise price on the date the option is exercised. There is no assurance that the value realized by an executive will be at or near the amounts reflected in this table.

The following table sets forth certain information with respect to stock options during the year ended December 31, 2000 exercised by, and the unexercised options to purchase common stock held by, the Named Executive Officers.

Aggregate Option Exercises in Last Fiscal Year and Fiscal Year End Option Values

	Shares Acquired	Value	Number of Unexercised Options at December 31, 2000(1)		Money-	exercised In-the- Options at er 31, 2000
Name and Principal Position	On Exercise	Realized	Exercisable	Unexercisable	Exercisable	Unexercisable
John F. Kenny, Jr Executive Vice President, Chief Financial Officer	0	0	214,213	96,932	\$4,715,378	\$1,381,993
Harold E. Ebbighausen President of Arcus Data Security Inc.	0	0	33,259	39,216	\$ 446,287	\$ 261,575
Robert G. Miller	0	0	39,736	54,624	\$1,046,893	\$ 338,227
J. Peter Pierce(2) President	0	0	478	5,262	\$ 1,404	\$ 15,457

⁽¹⁾ Based on a year-end value of \$36.8125 per share, less the exercise price.

⁽²⁾ Mr. Pierce, who became President of the Company following the merger of Iron Mountain and Pierce Leahy, resigned from that office effective June 30, 2000, and is no longer an executive officer of the Company.

⁽²⁾ Mr. Pierce, who became President of the Company following the merger of Iron Mountain and Pierce Leahy, resigned from that office effective June 30, 2000, and is no longer an executive officer of the Company.

Director Compensation

Directors who are employees of the Company do not receive additional compensation for serving as Directors. Each Director who is not an employee of the Company receives an annual retainer fee of \$12,000 as compensation for his or her services as a member of the Company Board and \$500 for attendance at committee meetings (\$1,000 per meeting for the Chairman of the committee). In addition, the Company has a program by which it grants its nonemployee Directors options to purchase \$200,000 of the Company's Common Stock every three years. Each option is granted under the Iron Mountain Incorporated 1995 Stock Incentive Plan or the Iron Mountain Incorporated 1997 Stock Option Plan (the "Stock Incentive Plan" and the "Stock Option Plan," respectively), has an exercise price equal to fair market value (as defined in the Stock Incentive Plan or the Stock Option Plan, as applicable) on the date of grant, vests in equal amounts over a period of three years and has a ten year term. All Directors are reimbursed for out-of-pocket expenses incurred in attending meetings of the Company Board or committees thereof, and for other expenses incurred in their capacities as Directors.

The Company paid a total of \$96,000 in cash for Directors fees in respect of services for 2000.

Employment Contracts, Termination of Employment and Change of Control Arrangement

The Stock Incentive Plan provides for acceleration of the vesting of options and stock appreciation rights ("SARs") if the Company or any wholly owned subsidiary of the Company is a party to a merger or consolidation (whether or not the Company is the surviving corporation) in any transaction or series of related transactions and there is a "Limited Change of Control" of the Company. A Limited Change of Control occurs if after the merger or consolidation (a) individuals who immediately prior to the merger or consolidation served as members of the Company Board no longer constitute a majority of the Company Board or the board of directors of the surviving corporation and (b) the voting securities of the Company outstanding immediately prior to the merger or consolidation do not represent (either by remaining outstanding or upon conversion into securities of the surviving corporation) more than 50% of the voting power of the securities of the Company or the surviving corporation immediately after the merger or consolidation.

As part of the merger with Pierce Leahy, Iron Mountain entered into a four year employment agreement with J. Peter Pierce. Under the agreement, Mr. Pierce was to serve as the Company's President. In connection with Mr. Pierce's resignation as President, Iron Mountain and Mr. Pierce amended the employment agreement and, in lieu of the payments and benefits provided for in the employment agreement, Mr. Pierce received severance pay at the annual rate of \$325,000 through December 31, 2000 and a payment of \$1,127,083. All payments owed to Mr. Pierce pursuant to the employment agreement, as amended, have been paid in full. Mr. Pierce is subject to customary confidentiality and noncompetition agreements as part of the employment agreement.

Compensation Committee Interlocks and Insider Participation

The Compensation Committee of the Company Board consists of Mr. Little, who is the Chairman, and Messrs. Boden, Ryan and Bailey. Mr. Ryan is the Chairman of the Board and principal shareholder of Schooner Capital Trust. See "Item 13. Certain Relationships and Related Transactions."

Item 12. Security Ownership of Certain Beneficial Owners and Management

The following table sets forth certain information known to us with respect to beneficial ownership of Common Stock by (i) each Director, (ii) the Named Executive Officers, (iii) all Directors and Named Executive Officers of the Company as a group and (iv) each shareholder known by us to be the beneficial owner of more than five percent of the Common Stock. Such information is presented as of March 1, 2001, except as otherwise indicated.

		of Beneficial ership(1)
Name	Shares	Percent Owned
Directors and Executive Officers		
C. Richard Reese(2)	1,689,458	3.0%
John F. Kenny, Jr.(3)	238,670	*
Harold E. Ebbighausen(4)	34,386	*
Robert G. Miller(5)	51,514	*
Clarke H. Bailey(6)	60,371	*
Constantin R. Boden(7)	37,220	*
Kent P. Dauten(8)	1,265,127	2.3%
Eugene B. Doggett(9)	18,400	*
B. Thomas Golisano(10)	1,243,440	2.2%
J. Peter Pierce(11)	5,805,611	10.5%
Arthur D. Little(12)	44,665	*
Howard D. Ross(13)	2,200	*
Vincent J. Ryan(14)	5,102,025	9.2%
All Directors and executive officers as a group (13 persons)(15)	14,718,838	26.5%
Five Percent Shareholders		
Thomas W. Smith(16)	3,858,673	7.0%
Thomas N. Tryforos(17)	3,105,391	5.6%
T. Rowe Price Associates, Inc.(18)	3,924,220	7.1%

^{*} Less than 1%

⁽¹⁾ Except as otherwise indicated, the persons named in the table above have sole voting and investment power with respect to all shares of Common Stock shown as beneficially owned by them.

⁽²⁾ Mr. Reese is a Director, Chairman of the Board, Chief Executive Officer and President of the Company. Includes 25,164 shares of Common Stock held in trusts for the benefit of Mr. Reese's children, as to which Mr. Reese disclaims beneficial ownership. Also includes 874,249 shares of Common Stock as to which Mr. Reese shares beneficial ownership with Schooner Capital LLC ("Schooner") as a result of a 1988 deferred compensation arrangement, as amended, between Schooner and Mr. Reese relating to Mr. Reese's former services as President of the predecessor corporation to Schooner. Pursuant to such arrangement, upon the earlier to occur of (i) Schooner's sale or exchange of substantially all of the shares of Common Stock held by Schooner or (ii) the cessation of Mr. Reese's employment with the Company, Schooner is required to transfer such shares of Common Stock to Mr. Reese or remit to Mr. Reese cash in an amount equal to the then current fair market value of such shares of Common Stock. Schooner has agreed to vote the shares of Common Stock subject to such arrangement at the direction of Mr. Reese.

- (3) Mr. Kenny is the Executive Vice President, Chief Financial Officer and a Director of the Company. Includes 226,427 shares that Mr. Kenny has the right to acquire pursuant to currently exercisable options.
- (4) Mr. Ebbighausen is the President of Arcus Data Security, Inc. Includes 33,260 shares that Mr. Ebbighausen has the right to acquire pursuant to currently exercisable options.
- (5) Mr. Miller is the President and Chief Operating Officer of the Iron Mountain Records Management, Inc. All 51,514 shares are shares that Mr. Miller has the right to acquire pursuant to currently exercisable options.
- (6) Mr. Bailey is a Director of the Company. Includes 5,900 shares that Mr. Bailey has the right to acquire pursuant to currently exercisable options.
- (7) Mr. Boden is a Director of the Company. Includes 5,900 shares that Mr. Boden has the right to acquire pursuant to currently exercisable options.
- (8) Mr. Dauten is a Director of the Company. Includes 5,900 shares that Mr. Dauten has the right to acquire pursuant to currently exercisable options.
- (9) Mr. Doggett is a Director of the Company. Includes 5,900 shares that Mr. Doggett has the right to acquire pursuant to currently exercisable options.
- (10) Mr. Golisano is a Director of the Company. Includes 11,327 shares that Mr. Golisano has the right to acquire pursuant to currently exercisable options.
- (11) The information is presented as of December 31, 2000, and is based on a Schedule 13G filed with the Commission on February 14, 2001. Mr. Pierce is a Director of the Company. Includes 1,435 shares that Mr. Pierce has the right to acquire pursuant to currently exercisable options. Also includes 5,786,026 shares held in a voting trust pursuant to a Voting Trust Agreement dated June 24, 1997 (as amended or restated from time to time, the "Voting Trust"). Mr. Pierce, as sole trustee of the Voting Trust holds the power to vote the shares held in the Voting Trust. The beneficial owners of the interests in the Voting Trust have the right to dispose of the shares to which they have beneficial interests. In addition to the 928,401 shares owned directly by Mr. Pierce that are held in the Voting Trust, Mr. Pierce directly owns 18,150 shares that are not subject to the Voting Trust. Mr. Pierce's address is 209 West Lancaster Avenue, Suite 101, Paoli, Pennsylvania 19301.
- (12) Mr. Little is a Director of the Company. Includes 37,500 shares held by The Little Family Trust, as to which Mr. Little disclaims beneficial ownership, as well as 5,900 shares that Mr. Little has the right to acquire pursuant to currently exercisable options.
- (13) Mr. Ross is a Director of the Company. All 2,200 shares are shares that Mr. Ross has the right to acquire pursuant to currently exercisable options.
- (14) Mr. Ryan is a Director of the Company. Includes 5,900 shares that Mr. Ryan has the right to acquire pursuant to currently exercisable options. Also includes (i) 2,736,076 shares of Common Stock held by Schooner, as to which Mr. Ryan has sole voting power and investment power as the Chairman of the Board of Schooner and the principal stockholder of Schooner Capital Trust, the sole member of Schooner; (ii) 6,000 shares held in a trust for the benefit of Mr. Ryan's heirs, as to which Mr. Ryan disclaims beneficial ownership except to the extent of his pecuniary interest therein; and (iii) 55,500 shares held by The Schooner Foundation as to which Mr. Ryan disclaims beneficial ownership. Mr. Ryan's address is c/o Schooner Capital LLC, 745 Atlantic Avenue, Boston, Massachusetts 02111.
- (15) Includes 361,563 shares that Directors and executive officers have the right to acquire pursuant to currently exercisable options.

- (16) This information is presented as of December 31, 2000, and is based solely on a Schedule 13G filed with the Commission on February 14, 2001. Mr. Smith has sole voting and dispositive power over 777,033 shares and has shared voting and dispositive power over 3,081,640 shares with Mr. Tryforos. The address of Mr. Smith is 323 Railroad Avenue, Greenwich, Connecticut 06830.
- (17) This information is presented as of December 31, 2000, and is based solely on a Schedule 13G filed with the Commission on February 14, 2001. Mr. Tryforos has sole voting and dispositive power over 23,751 shares and has shared voting and dispositive power over 3,081,640 shares with Mr. Smith. The address of Mr. Tryforos is 323 Railroad Avenue, Greenwich, Connecticut 06830.
- (18) This information is presented as of December 31, 2000, and is based solely on a Schedule 13G filed with the Commission on February 8, 2001. These securities are owned by various individual and institutional investors for which T. Rowe Price Associates, Inc. ("Price Associates") serves as independent advisor with power to direct investments and/or sole power to vote the securities. Price Associates has sole voting power over 781,500 shares and sole dispositive power over 3,924,220 shares, but disclaims beneficial ownership as to all of these shares. The address of T. Rowe Price Associates, Inc. is 100 E. Pratt Street, Baltimore, Maryland 21202.

Item 13. Certain Relationships and Related Transactions.

Real Estate Transactions

Schooner leases space from the Company at the Company's corporate headquarters. Vincent J. Ryan, a Director of the Company, is the Chairman and Chief Executive Officer of Schooner. Such lease is a tenancy-at-will and may be terminated by either the Company or by Schooner at any time. As consideration for such lease, Schooner pays rent to the Company based on its pro rata share of all expenses related to the use and occupancy of the premises. The rent paid by Schooner to the Company under such lease was approximately \$96,000 in the year ended December 31, 2000, and Schooner currently pays annual rent of approximately \$101,000. The Company believes that the terms of this lease are no less favorable to it than would have been negotiated with an unrelated third party.

The Company leases from three separate limited partnerships certain of its facilities in Suffield, Connecticut, Orlando, Florida and Charlotte, North Carolina. J. Peter Pierce, a Director of the Company, is the general partner of the limited partnerships and members of the Pierce family and their affiliates own substantial limited partnership interests in each of the limited partnerships. The leases for the Suffield, Orlando and Charlotte facilities terminate on December 31, 2005, October 31, 2004 and August 31, 2001, respectively. Each of such leases contains two five-year renewal options. The aggregate rental payment by the Company for such properties during 2000 was \$1,684,000. The Company believes that the terms of these leases are no less favorable to the Company than would have been negotiated with unrelated third parties.

Other Transactions

The Company paid compensation of approximately \$212,000 for the year ended December 31, 2000 to Mr. T. Anthony Ryan. Mr. Ryan is Vice President, Real Estate, of the Company and is the brother of Vincent J. Ryan, a Director of the Company. The Company believes that the terms of Mr. Ryan's employment are no less favorable to it than would be negotiable with an unrelated third party.

The Company provided an annual pension in the amount of \$96,000 to Leo W. Pierce, Sr. for the year ended December 31, 2000. Mr. Pierce formerly served as Chairman Emeritus of the Company and is the father of J. Peter Pierce, a Director of the Company. The Company will continue to provide a pension to Mr. Pierce, or his spouse, if she survives him, in 2001.

PART IV

Item 14. Exhibits, Financial Statement Schedules, and Reports on Form 8-K.

(a) (1) and (2) Financial Statements and Financial Statement Schedules filed as part of this report:

A. Iron Mountain Incorporated

	Page
Report of Independent Public Accountants	37
Consolidated Balance Sheets, December 31, 1999 and 2000	38
Consolidated Statements of Operations, Years ended December 31, 1998, 1999 and 2000 Consolidated Statements of Shareholders' Equity and Comprehensive Loss, Years ended	39
December 31, 1998, 1999 and 2000	40
Consolidated Statements of Cash Flows, Years ended December 31, 1998, 1999 and 2000	41
Notes to Consolidated Financial Statements	42
B. Iron Mountain Europe Limited	
Report of the Independent Auditors	73
C. Financial Statement Schedule:	
Report of Independent Public Accountants	74 75
(a)(3) Exhibits filed as part of this report:	
As listed in the Exhibit Index following the signature page hereof.	
(h) Boundary France 9 K.	

(b) Reports on Form 8-K:

On November 14, 2000, the Company filed a Current Report on Form 8-K under Item 7 to update previously filed pro forma information with the Company's results of operations for the nine months ended September 30, 2000.

REPORT OF INDEPENDENT PUBLIC ACCOUNTANTS

To the Board of Directors of Iron Mountain Incorporated:

We have audited the accompanying consolidated balance sheets of Iron Mountain Incorporated (a Pennsylvania corporation) and its subsidiaries as of December 31, 1999 and 2000, and the related consolidated statements of operations, shareholders' equity and comprehensive loss and cash flows for each of the three years in the period ended December 31, 2000. These financial statements are the responsibility of Iron Mountain Incorporated's management. Our responsibility is to express an opinion on these financial statements based on our audits. We did not audit the consolidated financial statements of Iron Mountain Europe Limited as of October 31, 1999 and 2000, which statements reflect total assets and total revenues of 12 percent and 6 percent in 1999, and 6 percent and 5 percent in 2000, respectively, of the related consolidated totals. Those statements were audited by other auditors whose report has been furnished to us, and our opinion, insofar as it relates to the amounts included for this entity, is based solely on the report of the other auditors.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits and the report of other auditors provide a reasonable basis for our opinion.

In our opinion, based on our audits and the report of other auditors, the financial statements referred to above present fairly, in all material respects, the financial position of Iron Mountain Incorporated and its subsidiaries as of December 31, 1999 and 2000 and the results of their operations and their cash flows for each of the three years in the period ended December 31, 2000, in conformity with accounting principles generally accepted in the United States.

ARTHUR ANDERSEN LLP

Boston, Massachusetts February 23, 2001

IRON MOUNTAIN INCORPORATED CONSOLIDATED BALANCE SHEETS

(In thousands)

	December 31,		31,	
		1999		2000
ASSETS				
Current Assets:				
Cash and cash equivalents	\$	3,830	\$	6,200
respectively)		104,074		176,442
Deferred income taxes		12,475		30,990
Prepaid expenses and other		23,285		23,036
Total Current Assets		143,664		236,668
Property, plant and equipment		497,369		984,939
Less—Accumulated depreciation		(93,630)	((152,545)
Net Property, Plant and Equipment		403,739		832,394
Goodwill		729,213	1	,525,630
Customer acquisition costs		16,742		27,692
Deferred financing costs		16,549		14,534
Other		7,305		22,178
Total Other Assets, net		769,809	1	,590,034
Total Assets	\$1	,317,212	\$2	,659,096
LIABILITIES AND SHAREHOLDERS' EQUITY				
Current Liabilities:				
Current portion of long-term debt	\$	9,890	\$	40,789
Accounts payable	Ψ	25,770	Ψ	42,531
Accrued expenses		68,519		153,291
Deferred income		32,981		53,884
Other current liabilities		13,188		23,558
Total Current Liabilities		150,348		314,053
Long-term Debt, net of current portion		603,057	1	,314,342
Other Long-term Liabilities		5,749		7,920
Deferred Rent		10,819		16,346
Deferred Income Taxes		16,207		38,948
Commitments and Contingencies (see Note 13)				
Minority Interest		42,278		43,029
Shareholders' Equity:				
Common stock		369		553
Additional paid-in capital		560,620		990,854
Accumulated deficit		(31,558)		(59,383)
Accumulated other comprehensive items		(1,193)		(7,566)
Treasury stock		(39,484)		-
Total Shareholders' Equity	_	488,754	_	924,458
Total Liabilities and Shareholders' Equity	\$1	,317,212	\$2	,659,096

IRON MOUNTAIN INCORPORATED CONSOLIDATED STATEMENTS OF OPERATIONS

(In thousands)

	Year Ended December 31,			
	1998	1999	2000	
Revenues:				
Storage	\$230,702	\$317,387	\$585,664	
Service and storage material sales	153,259	202,162	400,707	
Total Revenues	383,961	519,549	986,371	
Operating Expenses: Cost of sales (excluding depreciation)	192,113	260,930	482,771	
Selling, general and administrative	95,867	128,948	246,559	
Depreciation and amortization	48,301	65,422	126,810	
Stock option compensation expense			15,110	
Merger-related expenses			9,133	
Total Operating Expenses	336,281	455,300	880,383	
Operating Income	47,680	64,249	105,988	
Interest Expense	45,673	54,425	117,975	
Other Income (Expense), net	1,384	17	(6,045)	
Income (Loss) from Continuing Operations Before Provision for				
Income Taxes and Minority Interest	3,391	9,841	(18,032)	
Provision for Income Taxes	6,558	10,579	9,125	
Minority Interest in Earnings (Losses) of Subsidiaries		322	(2,224)	
Loss from Continuing Operations before Extraordinary Item	(3,167)	(1,060)	(24,933)	
Income from Discontinued Operations	201	241	_	
Loss on Sale of Discontinued Operations	_	(13,400)	_	
Extraordinary Charge from Early Extinguishment of Debt (net of Tax			(2.002)	
Benefit of \$1,928)			(2,892)	
Net Loss	<u>\$ (2,966)</u>	<u>\$(14,219)</u>	<u>\$(27,825)</u>	
Net Loss per Share—Basic and Diluted:				
Loss from Continuing Operations	\$ (0.12)	\$ (0.03)	\$ (0.47)	
Discontinued Operations	0.01	(0.40)	(0.05)	
Extraordinary Charge from Early Extinguishment of Debt			(0.05)	
Net Loss per Share—Basic and Diluted	\$ (0.11)	\$ (0.43)	\$ (0.52)	
Weighted Average Common Shares Outstanding—Basic and Diluted .	27,470	33,345	53,125	

IRON MOUNTAIN INCORPORATED

CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY AND COMPREHENSIVE LOSS

(In thousands, except share data)

	Common Votin		Additional Paid-in	Accumulated	Accumulated Other Comprehensive	Treasury	Total Shareholders'
	Shares	Amount	Capital	Deficit	Items	Stock	Equity
Balance, December 31, 1997 Shares and options issued in connection with acquisitions, net of	20,180,177	\$202	\$151,904	\$(14,373)	\$ —	\$ —	\$137,733
issuance costs	2,645,913	26	66,888	_	_	_	66,914
offering, net of issuance costs Exercise of stock options, including	6,037,500	60	131,961	_	_	_	132,021
tax benefit	566,615	6	5,174	_	_	_	5,180
Net loss	_	_	_	(2,966)	_	_	(2,966)
Balance, December 31, 1998 Shares and options issued in connection with acquisitions, net of	29,430,205	294	355,927	(17,339)			338,882
issuance costs	1,476,577	15	45,745	_	_	_	45,760
offering, net of issuance costs Issuance of shares under Employee Stock Purchase Plan and Option	5,750,000	57	152,486	_	_	_	152,543
Plans, including tax benefit Acceleration of options in connection	286,830	3	6,179	_	_	_	6,182
with sale of business	_	_	283	_	_	_	283
Currency translation adjustment	_	_	_	_	(1,193)	_	(1,193)
Purchase of treasury shares	_	_	_	(1.1.210)	_	(39,484)	(39,484)
Net loss				(14,219)			(14,219)
Balance, December 31, 1999 Shares and options issued in connection with acquisitions, net of		369	560,620	(31,558)	(1,193)	(39,484)	488,754
issuance costs	, ,	188	444,801	_	_	_	444,989
Plans, including tax benefit Stock option compensation expense	1,029,050	11	9,792 15,110	_	_	_	9,803 15,110
Currency translation adjustment			15,110		(6,373)		(6,373)
Retirement of treasury stock	(1,476,577)	(15)	(39,469)	_	(0,373)	39,484	(0,575)
Net loss	,			(27,825)	_	´—	(27,825)
Balance, December 31, 2000	55,279,898	\$553	\$990,854	\$(59,383)	\$(7,566)	<u> </u>	\$924,458
					1998	1999	2000
COMPREHENSIVE LOSS: Net loss	t				\$(2,966) 	\$(14,219) (1,193)	\$ (27,825) (6,373)
Comprehensive loss					\$(2,966)	\$(15,412)	\$(34,198)

IRON MOUNTAIN INCORPORATED CONSOLIDATED STATEMENTS OF CASH FLOWS

(In thousands)

	Year End	led Decei	nber 31,
	1998	1999	2000
Cash Flows from Operating Activities:			
Net loss	\$ (2,966)	\$(14,219)	\$(27,825)
Income from discontinued operations	(201)	(241)	_
Loss on sale of discontinued operations	`_	13,400	2,892
Extraordinary charge from early extinguishment of debt		(1.060)	
Loss from Continuing Operations before Extraordinary Item	(3,167)	(1,060)	(24,933)
Minority interest	48,301	322 65,422	(2,224) 126,810
Amortization of deferred financing costs and bond discount	1,801	1,981	2,595
Provision for doubtful accounts	1,730	2,733	9,714 15,110
Foreign currency (gain) loss and other, net	316	238	4,737
Changes in Assets and Liabilities (exclusive of acquisitions): Accounts receivable	(12,924)	(22,996)	(15,881)
Prepaid expenses and other current assets	4,410	(9,691)	19,332
Deferred income taxes	9,058 13	8,989 663	8,350 474
Accounts payable	5,282	2,009	(553)
Accrued expenses and other current liabilities	(127) 1,414	6,306 1,203	8,779 5,527
Deferred income	7,369	3,331	686
Other long-term liabilities	3,587	(3,176)	(919)
Cash Flows Provided by Operating Activities of Continuing Operations	67,063 67	56,274 (836)	157,604
Cash Flows Provided by Operating Activities	67,130	55,438	157,604
Cash paid for acquisitions, net of cash acquired	(189,729)	(212,160)	(140,940)
Capital expenditures	(55,927)	(98,657)	(168,706)
Investment in convertible preferred stock	(3,024)	(8,122)	(6,524) (12,779)
Proceeds from sale of property and equipment			1,320
Cash Flows Used in Investing Activities of Continuing Operations	(248,680) (527)	(318,939) 	(327,629)
Cash Flows Used in Investing Activities	(249,207)	(311,125)	(327,629)
Repayment of debt			
Proceeds from borrowings	194,811	235,141	404,993 350,000
Debt financing and equity contribution from minority shareholder	_	11,636	11,430
Net proceeds from sale of senior subordinated notes	122 005	149,460 153,755	_
Repurchase of common stock	132,905	(39,484)	_
Exercise of stock options	4,482	3,589	8,180
	$\frac{(1,836)}{159,282}$	$\frac{(6,590)}{257,853}$	$\frac{(5,449)}{172,410}$
Cash Flows Provided by Financing Activities		(51)	(15)
Increase (Decrease) in Cash and Cash Equivalents	(22,795) 24,510	2,115 1,715	2,370 3,830
Cash and Cash Equivalents, End of Year	\$ 1,715	\$ 3,830	\$ 6,200
Supplemental Information: Cash Paid for Interest	\$ 42,407	\$ 46,555	\$ 98,114
Cash Paid for Income Taxes	\$ 1,700	\$ 1,916	\$ 2,891

(In thousands, except share data)

1. Nature of Business

The accompanying financial statements represent the consolidated accounts of Iron Mountain Incorporated, a Pennsylvania corporation, and its subsidiaries (collectively "Iron Mountain" or the "Company"). Iron Mountain is an international full-service provider of records and information management and related services for all media in various locations throughout the United States, Canada, Europe, Mexico and South America to Fortune 500 companies and numerous legal, banking, health care, accounting, insurance, entertainment and government organizations.

On February 1, 2000, the Company completed its acquisition of Pierce Leahy in a stock-for-stock merger valued at \$1.0 billion. The acquisition was structured as a reverse merger with Pierce Leahy being the surviving legal entity and immediately changing its name to Iron Mountain Incorporated. Immediately after the merger the former stockholders of Iron Mountain owned approximately 65% of the Company's common stock. Because of this share ownership, Iron Mountain is considered the acquiring entity for accounting purposes. This transaction has been accounted for under the purchase method of accounting.

2. Summary of Significant Accounting Policies

a. Principles of Consolidation

The accompanying financial statements reflect the financial position and results of operations of Iron Mountain on a consolidated basis. All significant intercompany account balances have been eliminated.

b. Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

c. Cash and Cash Equivalents

The Company defines cash and cash equivalents to include cash on hand and cash invested in short-term securities which have original maturities of less than 90 days. Cash and cash equivalents are carried at cost, which approximates fair value.

d. Foreign Currency Translation

Local currencies are considered the functional currencies for most of the Company's operations outside the United States. All assets and liabilities are translated at year-end exchange rates, and revenues and expenses are translated at average exchange rates for the year, in accordance with Statement of Financial Accounting Standards ("SFAS") No. 52, "Foreign Currency Translation." Resulting translation adjustments are reflected in the "Accumulated Other Comprehensive Items" component of stockholders' equity. The gain or loss on foreign currency transactions, including those related to U.S. dollar denominated 81/8% Senior Notes of the Company's Canadian subsidiary and those related to the British pound sterling denominated

(In thousands, except share data)

2. Summary of Significant Accounting Policies (Continued)

intercompany obligation of the Company's 50.1% owned British subsidiary to the Company are included in Other Income (Expense), net, on the Company's Consolidated Statements of Operations.

e. Derivative Instruments and Hedging Activities

On December 31, 1998, the Company had a receivable denominated in British pounds sterling from, and a payable in U.S. dollars to, a bank as a result of exercising a foreign exchange agreement on December 30, 1998. Included in Other Income (Expense), net, for the year ended December 31, 1998 is a \$316 loss on the remeasurement of the receivable based on the applicable exchange rate on December 31, 1998. The British pounds sterling were being acquired to finance the acquisition of Iron Mountain Europe Limited ("IM Europe") on January 4, 1999. As of December 31, 2000, the Company did not have any such foreign exchange agreement.

In June 1998, the Financial Accounting Standards Board issued SFAS No. 133, "Accounting for Derivative Instruments and Hedging Activities" ("SFAS 133"), as amended by SFAS 138, "Accounting for Certain Derivative Instruments and Certain Hedging Activities." This statement establishes accounting and reporting standards for derivative instruments, including certain derivative instruments embedded in other contracts and for hedging activities and is effective for all fiscal years beginning after June 15, 2000, as amended by SFAS 137, "Accounting for Derivative Instruments and Hedging Activities." The Company has adopted SFAS 133 prospectively beginning January 1, 2001.

SFAS 133 requires that every derivative instrument be recorded in the balance sheet as either an asset or a liability measured at its fair value. SFAS 133 requires that as of the date of initial adoption, the difference between the fair value of the derivative instruments recorded on the balance sheet and the previous carrying amount of those derivatives be reported in net income or other comprehensive income, as appropriate.

Periodically, the Company acquires derivative instruments that are intended to hedge either cash flows or values which are subject to exchange or other market price risk, and not for trading purposes. On December 20, 2000, the Company entered into an interest rate swap contract to hedge the risk of changes in specifically identified cash flows attributable to changes in market interest rates. The derivative instrument is a variable-for-fixed swap of interest payments payable on the last two principal payments, \$48,000 on November 30, 2005 and \$51,500 on February 28, 2006, of the Company's Tranche B term loan. The notional value of the swap equals \$99,500 and has a fixed rate of 5.9% and a variable rate based on periodic three month LIBOR rates. The fair value of the swap as of December 31, 2000 was a liability of \$214. On January 1, 2001, the Company adopted the provisions of SFAS No. 133 resulting in the recognition of a derivative liability and a corresponding transition adjustment charge to other comprehensive items of approximately \$214.

(In thousands, except share data)

2. Summary of Significant Accounting Policies (Continued)

f. Property, Plant and Equipment

Property, plant and equipment are stated at cost and depreciated using the straight-line method with the following useful lives:

Buildings	40 to 50 years
Leasehold improvements	8 to 10 years or the life of the lease,
	whichever is shorter
Racking	5 to 20 years
Warehouse equipment/vehicles	4 to 20 years
Furniture and fixtures	3 to 10 years
Computer hardware and software	3 to 5 years

Property, plant and equipment consist of the following:

	Decem	ber 31,
	1999	2000
Land and buildings	\$158,648	\$331,921
Leasehold improvements	35,011	62,381
Racking	180,876	364,337
Warehouse equipment/vehicles	28,954	45,532
Furniture and fixtures	11,886	22,574
Computer hardware and software	60,998	96,408
Construction in progress	20,996	61,786
	<u>\$497,369</u>	<u>\$984,939</u>

Minor maintenance costs are expensed as incurred. Major improvements which extend the life, increase the capacity or improve the safety or the efficiency of property owned are capitalized. Major improvements to leased buildings are capitalized as leasehold improvements and depreciated.

The Company develops various software applications for internal use. Payroll and related costs for employees who are directly associated with and who devote time to the development of internal-use computer software projects (to the extent of the time spent directly on the project) are capitalized and amortized over the useful life of the software. Capitalization begins when the design stage of the application has been completed, it is probable that the project will be completed and the application will be used to perform the function intended. Amortization begins when the software is placed in service.

Effective January 1, 1999, the Company adopted the provisions of Statement of Position 98-1, "Accounting for the Costs of Computer Software Developed or Obtained for Internal Use" ("SOP 98-1"). SOP 98-1 requires computer software costs associated with internal use software to be expensed as incurred until certain capitalization criteria are met. SOP 98-1 also defines which types of costs should be capitalized and which should be expensed. This accounting pronouncement

(In thousands, except share data)

2. Summary of Significant Accounting Policies (Continued)

resulted in certain costs being expensed starting in 1999 that would have been capitalized under the previous policy.

g. Goodwill

Goodwill reflects the cost in excess of fair value of the net assets of companies acquired in purchase transactions. Goodwill is amortized using the straight-line method from the date of acquisition over the expected period to be benefited, currently estimated at 25 to 30 years. The Company assesses the recoverability of goodwill, as well as other long-lived assets, when there is an indication of possible impairment, based upon expectations of future undiscounted cash flows in accordance with SFAS No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to Be Disposed Of." Accumulated amortization of goodwill was \$76,865 and \$128,662 as of December 31, 1999 and 2000, respectively.

h. Customer Acquisition Costs

Costs related to the acquisition of large volume accounts, net of revenues received for the initial transfer of the records, are capitalized and amortized for an appropriate period not to exceed 12 years. If the customer terminates its relationship with the Company, the unamortized cost is charged to expense. However, in the event of such termination, the Company collects, and records as income, permanent removal fees that generally equal or exceed the amount of the unamortized costs. As of December 31, 1999 and 2000, accumulated amortization of those costs were \$4,004 and \$5,975, respectively.

i. Deferred Financing Costs

Deferred financing costs are amortized over the life of the related debt using the effective interest rate method. If debt is retired early, unamortized deferred financing costs are written off as an extraordinary charge in the period the debt is retired. As of December 31, 1999 and 2000, accumulated amortization of those costs was \$5,517 and \$5,592, respectively.

j. Investment in Preferred Stock

In May 2000, the Company made a \$6.5 million investment in the convertible preferred stock of a certain technology development company. The investment has been recorded at cost and is included in other assets in the accompanying consolidated balance sheet.

(In thousands, except share data)

2. Summary of Significant Accounting Policies (Continued)

k. Accrued Expenses

Accrued expenses consist of the following:

	December 31,	
	1999	2000
Interest	\$15,950	\$ 33,657
Payroll and vacation	10,149	25,492
Restructuring costs	9,340	28,514
Incentive compensation	6,492	11,701
Other	26,588	53,927
	\$68,519	\$153,291

1. Revenues

The Company's revenues consist of storage revenues as well as service and storage material sales revenues. Storage revenues consist of periodic charges related to the storage of materials (either on a per unit or per cubic foot of records basis). In certain circumstances, based upon customer requirements, storage revenues include periodic charges associated with normal, recurring service activities. Service and storage material sales revenues are comprised of charges for related service activities, the sale of storage materials and courier operations. In certain circumstances, storage material sales are recorded net of product costs when the Company functions as a sales representative of the product manufacturer and does not receive or take title to the products. Customers are generally billed on a monthly basis on contractually agreed-upon terms.

Storage and service revenues are recognized in the month the respective service is provided. Storage material sales are recognized when shipped to the customer. Amounts related to future storage for customers where storage fees are billed in advance are accounted for as deferred income and amortized over the applicable period.

m. Deferred Rent

The Company has entered into various leases for buildings used in the storage of records. Certain leases have fixed escalation clauses or other features which require normalization of the rental expense over the life of the lease resulting in deferred rent being reflected in the accompanying consolidated balance sheets. In addition, the Company has assumed various above market leases in connection with certain of its acquisitions. The discounted present value of these lease obligations in excess of market rate at the date of the acquisition was recorded as a deferred rent liability and is being amortized over the remaining lives of the respective leases.

n. Stock-Based Compensation

Effective January 1, 1996, the Company adopted the provisions of SFAS No. 123, "Accounting for Stock-Based Compensation." The Company has elected to continue to account for stock

(In thousands, except share data)

2. Summary of Significant Accounting Policies (Continued)

options at their intrinsic value with disclosure of the effects of fair value accounting on net income (loss) and earnings (loss) per share on a pro forma basis.

During the second and third quarters of 2000, the Company entered into separation agreements with certain executives. The separation agreements for these executives included the acceleration of vesting and extension of the exercise period of previously granted stock options, which resulted in a non-cash charge of \$15.1 million. In accordance with Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees," compensation is equal to the intrinsic value at the date of measurement, and recorded in the statement of operations as stock option compensation expense.

o. Merger-Related Expenses

Merger-Related Expenses as presented in the accompanying consolidated financial statements relate primarily to non-capitalizable expenses directly related to the merger of the Company and Pierce Leahy and consist primarily of severance and pay-to-stay payments, cost of exiting certain facilities, system conversion costs and other transaction-related costs.

p. Reclassifications

Certain reclassifications have been made to the 1998 and 1999 financial consolidated statements to conform to the 2000 presentation.

3. Common Stock Split

On June 30, 1998, the Company's Board of Directors authorized and approved a three-for-two stock split effected in the form of a dividend on the Company's common stock. Such additional shares of common stock were issued on July 31, 1998 to all shareholders of record as of the close of business on July 17, 1998. All issued and outstanding share and per share amounts in the accompanying consolidated financial statements and Notes thereto have been restated to reflect the stock split.

(In thousands, except share data)

4. Debt

Long-term debt consists of the following:

	Decen	ıber 31,
	1999	2000
Revolving Credit Facility due 2005	\$ 5,000	\$ 4,000
Tranche A Term Loan due 2005		150,000
Tranche B Term Loan due 2006		199,750
111/8% Senior Subordinated Notes due 2006 (the "111/8% notes")		131,517
101/8% Senior Subordinated Notes due 2006 (the "101/8% notes")	165,000	165,000
91/8% Senior Subordinated Notes due 2007 (the "91/8% notes")		114,216
83/4% Senior Subordinated Notes due 2009 (the "83/4% notes")	249,606	249,646
8½% Senior Subordinated Notes due 2011 (the "8½% notes")	149,490	149,535
81/8% Senior Subordinated Notes due 2008 (the "Subsidiary notes")	_	120,850
Real Estate Mortgage	2,048	20,457
Seller Notes		13,971
Other	41,803	36,189
Long-term debt	612,947	1,355,131
Less current portion	(9,890)	(40,789)
Long-term debt, net of current portion	\$603,057	\$1,314,342

a. Revolving Credit Facility and Term Loans

On August 14, 2000, the Company entered into an amended and restated revolving credit agreement (the "Amended Credit Agreement"). The Amended Credit Agreement replaces the Company's prior credit facility, increases the aggregate principal amount available to \$750 million and includes two tranches of term debt. Tranches A and B represent term loans to the Company in principal amounts of \$150 million and \$200 million, respectively. The Tranche A term loan and the revolving credit component of the Amended Credit Agreement mature on January 31, 2005, while the Tranche B term loan matures on February 28, 2006. The interest rate on borrowings under the Amended Credit Agreement varies depending on the Company's choice of base rates, plus an applicable margin. Restrictive covenants under this agreement are similar to those under the Company's prior credit facility. As of December 31, 2000, the Company had outstanding borrowings of \$353.8 million under the Amended Credit Agreement, and the interest rates in effect ranged from 8.72% to 11.25%. In connection with the refinancing of the Company's credit agreement, the Company recorded a loss on early extinguishment of debt of \$2.9 million (net of tax benefit of \$1.9 million).

In December 2000, the Company entered into an interest rate swap contract to hedge the risk of changes in market interest rates on the Company's Tranche B term loan. The instrument is a variable-for-fixed swap of interest payments payable on the last two principal payments, \$48,000 on November 30, 2005 and \$51,500 on February 28, 2006, of Tranche B term loan. The notional value of the swap equals \$99,500 and has a fixed rate of 5.9% and a variable rate based on periodic three-month LIBOR rates. In January 2001, the Company entered into a second interest rate swap

(In thousands, except share data)

4. Debt (Continued)

contract on the Tranche B term loan. The notional value of the swap equals \$96,000 and has a fixed rate of 5.5% and a variable rate based on periodic three-month LIBOR rates.

The Amended Credit Agreement specifies certain minimum or maximum relationships between EBITDA (as defined therein) and interest, total debt and fixed charges. There are restrictions on dividends declared by the Company, sales or pledging of assets, investments and changes in business and ownership; cash dividends are effectively prohibited. The Company was in compliance with all debt covenants as of December 31, 2000. Loans under the Amended Credit Agreement are secured by pledges of the capital stock of all of the Company's domestic subsidiaries.

b. Publicly Issued Notes

The Company has outstanding five series of senior subordinated notes issued to the public, that are obligations of the parent company, Iron Mountain Incorporated (the "Parent notes"):

- \$130 million principal amount of notes maturing on July 15, 2006 and bearing interest at a rate of 111/8% per annum, payable semi-annually in arrears on January 15 and July 15;
- \$165 million principal amount of notes maturing on October 1, 2006 and bearing interest at a rate of 101/8% per annum, payable semi-annually in arrears on April 1 and October 1;
- \$120 million principal amount of notes maturing on July 15, 2007 and bearing interest at a rate of 91/8% per annum, payable semi-annually in arrears on January 15 and July 15;
- \$250 million principal amount of notes maturing on September 30, 2009 and bearing interest at a rate of 83/4% per annum, payable semi-annually in arrears on March 31 and September 30; and
- \$150 million principal amount of notes maturing on July 1, 2011 and bearing interest at a rate of 81/4% per annum, payable semi-annually in arrears on January 1 and July 1.

The Parent notes are fully and unconditionally guaranteed, on a senior subordinated basis, by substantially all of the Company's direct and indirect wholly owned domestic subsidiaries (the "Guarantors"). These guarantees are joint and several obligations of the Guarantors. In addition, the 11½% notes and the 9½% notes are secured by a second lien on 65% of the stock of Iron Mountain Canada Corporation ("Canada Company"). The remainder of the Company's subsidiaries do not guarantee the Parent notes.

In addition, Canada Company, the Company's principal Canadian subsidiary, has publicly issued \$135 million principal amount of notes that mature on May 15, 2008 and bear interest at a rate of 81/8% per annum, payable semi-annually in arrears on May 15 and November 15. The Subsidiary notes are general unsecured obligations of Canada Company, ranking *pari passu* in right of payment to all of Canada Company's existing and future senior unsecured indebtedness. The Subsidiary notes are fully and unconditionally guaranteed, on a senior subordinated basis, by Iron Mountain and the Guarantors. In addition, several of the non-guarantors that are organized under

(In thousands, except share data)

4. Debt (Continued)

the laws of Canadian provinces fully and unconditionally guarantee the Subsidiary notes on a senior basis. As with the Parent Notes, these guarantees are joint and several.

Each of the indentures for the notes provides that the Company may redeem the outstanding notes, in whole or in part, upon satisfaction of certain terms and conditions. In any redemption, the Company is also required to pay all accrued but unpaid interest on the outstanding notes.

The following table presents the various redemption dates and prices of the public notes. The redemption dates reflect the date at or after which the notes may be redeemed at a premium redemption price. After these dates, the notes may be redeemed at 100% of face value through maturity:

	111/8% notes	101/8% notes	91/8% notes	83/4% notes	81/4% notes	Subsidiary notes
Redemption Date	July 15,	October 1,	July 15,	September 30,	July 1,	May 15,
2001	105.563%	105.06%	_	_	_	_
2002	103.708%	103.38%	104.563%	104.375%	_	_
2003	101.854%	101.69%	103.042%	102.916%	_	104.063%
2004	_		101.521%	101.458%	104.125%	102.708%
2005	_		_	_	102.750%	101.354%
2006	_			_	101.375%	_

Prior to September 30, 2002, the 83/4% notes are redeemable at the Company's option, in whole or in part, at a specified make-whole price.

Prior to July 1, 2004, the 81/4% notes are redeemable at the Company's option, in whole or in part, at a specified make-whole price. Until July 1, 2002, the Company may under certain conditions redeem up to 35% of the 81/4% notes with the net proceeds of one or more equity offerings, at a redemption price of 108.25% of the principal amount.

In addition, until May 15, 2001, the Company may under certain conditions redeem up to 35% of the Subsidiary notes with the net proceeds of a public equity offering, at a redemption price of 108.125% of the principal amount.

Each of the indentures for the notes provides that the Company or, in the case of the Subsidiary notes, Canada Company must repurchase, at the option of the holders, the notes at 101% of their principal amount, plus accrued and unpaid interest, upon the occurrence of a "Change of Control," which is defined in each respective indenture. Except for required repurchases upon the occurrence of a change of control or in the event of certain asset sales, each as described in the respective indenture, the Company is not required to make sinking fund or redemption payments with respect to any of the notes.

The indentures for the notes contain restrictive covenants similar to those contained in the credit agreement.

(In thousands, except share data)

4. Debt (Continued)

The 9\%% notes, the 11\%% notes and the Subsidiary notes were assumed in the Pierce Leahy merger and were recorded at their fair market value on the date of merger. The resulting net discount is being amortized over the remaining period to maturity using the effective interest rate method.

h. Real Estate Mortgages

In connection with the purchase of real estate and acquisitions, the Company assumed several mortgages on real property. The mortgages bear interest at rates ranging from 8% to 10.5% that is payable in various installments through 2009.

i. Seller Notes

In connection with the merger with Pierce Leahy in 2000, the Company assumed debt related to certain existing notes. These notes had been issued to sellers by Pierce Leahy in connection with certain acquisitions which Pierce Leahy completed in 1998 and 1999. The notes bear interest at rates ranging from 5% to 8% per year. The outstanding balance on the seller notes at December 31, 2000 is due on demand through 2009.

j. Other

Other long-term debt includes various notes and obligations assumed by the Company as a result of certain acquisitions completed by the Company during 1998 through 2000. At December 31, 2000, the Company's 50.1% owned subsidiary, IM Europe, had various agreements with its local banks that provide for \$30.6 million of credit and carried an average effective interest rate of 6.79%.

Maturities of long-term debt are as follows:

Year	Amount
2001	\$ 40,789
2002	8,465
2003	9,574
2004	4,915
2005	301,951
Thereafter	989,437
	\$1,355,131

(In thousands, except share data)

4. Debt (Continued)

Based on the borrowing rates currently available to the Company for loans with similar terms and average maturities, the Company has estimated the following fair values for its long-term debt as of December 31:

	19	99	2000		
	Carrying Amount	Fair Value			
Revolving Credit Facility	\$ 5,000	\$ 5,000	\$ 4,000	\$ 4,000	
Tranche A Term Loan	_	_	150,000	150,000	
Tranche B Term Loan	_	_	199,750	199,750	
111/8% notes	_	_	131,517	136,500	
101/8% notes	165,000	167,900	165,000	170,800	
91/8% notes	_	_	114,216	118,800	
8¾% notes	249,606	237,500	249,646	245,600	
81/4% notes	149,490	136,100	149,535	141,400	
Subsidiary notes			120,850	128,600	
Real estate mortgage	2,048	2,048	20,457	20,457	
Seller Notes			13,971	13,971	
Other	41,803	41,803	36,189	36,189	

5. Selected Consolidated Financial Statements of Parent, Guarantors and Non-Guarantors

The following financial data summarizes the consolidating Company on the equity method of accounting as of December 31, 2000 and 1999 and for the year ended December 31, 2000 and 1999. The Guarantor column includes all subsidiaries that guarantee the Parent notes and the Subsidiary notes. The Canada Company column includes Canada Company and the Company's other Canadian subsidiaries that guarantee the Subsidiary notes, but do not guarantee the Parent notes. The Parent and the Guarantors also guarantee the Canada Company notes. The subsidiaries that do not guarantee either the Parent notes or the Subsidiary notes are referred to in the table as the "non-guarantors."

(In thousands, except share data)

	December 31, 2000					
	Parent	Guarantors	Canada Company	Non- Guarantors	Eliminations	Consolidated
Assets						
Current Assets:						
Cash and Cash Equivalents	\$ 191	\$ 3,336	\$ 302	\$ 2,371	\$ —	\$ 6,200
Accounts Receivable Intercompany Receivable	7,060	140,095	12,370	16,917	_	176,442
(Payable)	795,522	(658,022)	(98,386)	(45,060)	5,946	
Other Current Assets	531	46,605	827	6,063	´—	54,026
Total Current Assets	803,304	(467,986)	(84,887)	(19,709)	5,946	236,668
Property, Plant and Equipment, net	99,549	586,504	66,953	79,388	_	832,394
Other Assets:						
Long-term Intercompany						
Receivable	344,300		_	_	(344,300)	
Long-term Notes Receivable	60 7 600	121100			(504 500)	
from Affiliates	607,600	124,100	_	_	(731,700)	
Investment in Subsidiaries	370,830	49,626	120 662	121 006	(420,456)	
Goodwill, net	20,986	1,255,302 42,956	138,663 11,036	121,096 1,834	10,569 (12,408)	1,525,630 64,404
						
Total Other Assets	1,343,716	1,471,984	149,699	122,930	(1,498,295)	
Total Assets	\$2,246,569	\$1,590,502	\$131,765	\$182,609	<u>\$(1,492,349)</u>	\$2,659,096
Liabilities and Shareholders'						
Equity						
Total Current Liabilities	\$ 26,921	\$ 189,362	\$ 12,429	\$ 79,378	\$ 5,963	\$ 314,053
Long-term Debt, Net of Current						
Portion	1,170,884	3,513	124,834	15,111	_	1,314,342
Long-term Intercompany		244 200			(244 200)	
Payable	_	344,300			(344,300)	_
Affiliates	124,100	607,600			(731,700)	
Other Long-term Liabilities	206	73,693	113	1,610	(12,408)	
Minority Interest	_		_	(1,636)	, , ,	43,029
Shareholders' Equity	924,458	372,034	(5,611)	88,146	(454,569)	,
Total Liabilities and					/	
Shareholders' Equity	\$2,246,569	\$1,590,502	<u>\$131,765</u>	<u>\$182,609</u>	<u>\$(1,492,349)</u>	\$2,659,096

(In thousands, except share data)

	December 31, 1999						
	Parent	Guarantors	Guarantors Non-Guarantors		Consolidated		
Assets							
Current Assets:							
Cash and Cash Equivalents	\$ —	\$ 2,260	\$ 1,570	\$ —	\$ 3,830		
Accounts Receivable		93,076	10,998		104,074		
Other Current Assets		42,312	6,718	(13,270)	35,760		
Total Current Assets		137,648	19,286	(13,270)	143,664		
Property, Plant and Equipment, net Other Assets:	_	352,784	50,955	_	403,739		
Due From Affiliates Long-term Notes Receivable from	224,826	_	_	(224,826)	_		
Affiliates	557,123			(557,123)	_		
Investment in Subsidiaries	276,291	52,971		(329,262)	_		
Goodwill, net	_	623,285	105,928	_	729,213		
Other	15,908	24,036	652		40,596		
Total Other Assets	1,074,148	700,292	106,580	(1,111,211)	769,809		
Total Assets	\$1,074,148	\$1,190,724	\$176,821	<u>\$(1,124,481)</u>	\$1,317,212		
Liabilities and Shareholders' Equity							
Total Current Liabilities	\$ 15,398	\$ 100,630	\$ 47,590	\$ (13,270)	\$ 150,348		
Long-term Debt, Net of Current Portion	569,996	2,942	30,119	_	603,057		
Due to Affiliates	_	224,793	33	(224,826)	_		
Long-term Notes Payable to		,		()= -)			
Affiliates		557,123		(557,123)	_		
Other Long-term Liabilities	_	31,497	1,278		32,775		
Minority Interest			42,278	_	42,278		
Shareholders' Equity	488,754	273,739	55,523	(329,262)	488,754		
Total Liabilities and Shareholders'							
Equity	<u>\$1,074,148</u>	\$1,190,724	<u>\$176,821</u>	<u>\$(1,124,481)</u>	<u>\$1,317,212</u>		

(In thousands, except share data)

	Year Ended December 31, 2000						
	Parent	Guarantors	Canada Company	Non- Guarantors	Eliminations	Consolidated	
Revenues:							
Storage		\$518,136	\$ 24,338	\$39,999	\$ —	\$585,664	
Service and Storage Material Sales	17,570	333,228	25,240	28,724	(4,055)	400,707	
Total Revenues	20,761	851,364	49,578	68,723	(4,055)	986,371	
Operating Expenses: Cost of Sales (Excluding							
Depreciation)	11,173	408,336	24,149	39,113		482,771	
Selling, General and Administrative	5,350	215,547	12,522	17,195	(4,055)	246,559	
Depreciation and Amortization	3,329	107,748	6,172	9,561	_	126,810	
Stock Option Compensation Expense .	_	14,940	_	170	_	15,110	
Merger-Related Expenses		8,420	273	440		9,133	
Total Operating Expenses	19,852	754,991	43,116	66,479	(4,055)	880,383	
Operating Income	909	96,373	6,462	2,244	_	105,988	
Interest Expense, net Equity in the (Earnings) Losses of	41,857	55,999	12,576	7,543	_	117,975	
Subsidiaries	(7,565)	2,766			4,799		
Other Expense, net		(397)	(5,590)	(58)		(6,045)	
Income (Loss) Before Provision (Benefit) for Income Taxes and Minority Interest	(33,383)	37,211	(11,704)	(5,357)	(4,799)	(18,032)	
·	, , ,		/		(1,1,1,1)	` ′	
Provision (Benefit) for Income Taxes Minority Interest in Earnings (Losses)	(8,007)	18,697	(1,860)	295	_	9,125	
of Subsidiaries				(2,224)		(2,224)	
Income (Loss) before Extraordinary Item	(25,376)	18,514	(9,844)	(3,428)	(4,799)	(24,933)	
Extraordinary Charge from Early Extinguishment of Debt (Net of Tax Benefit of \$1,928)	(2,449)	(443)				(2,892)	
Net Income (Loss)	<u>\$(27,825)</u>	\$ 18,071	<u>\$ (9,844)</u>	<u>\$(3,428)</u>	<u>\$(4,799)</u>	<u>\$(27,825)</u>	

(In thousands, except share data)

	Year Ended December 31, 1999						
	Parent	Guarantors	Non- Guarantors	Eliminations	Consolidated		
Revenues:							
Storage	\$ <u> </u>	\$297,988 189,127	\$19,399 13,035	\$ <u> </u>	\$317,387 202,162		
Total Revenues		487,115	32,434		519,549		
Operating Expenses:	_	407,113	32,434	_	319,349		
Cost of Sales (Excluding Depreciation) .		242,537	18,393		260,930		
Selling, General and Administrative	258	122,276	6,414	_	128,948		
Depreciation and Amortization		61,248	4,174		65,422		
Total Operating Expenses	258	426,061	28,981		455,300		
Operating Income (Loss)	(258)	61,054	3,453		64,249		
Interest Expense, net Equity in the (Earnings) Losses of	1,457	51,655	1,313	_	54,425		
Subsidiaries	12,504	(43)		(12,461)	_		
Other (Expense) Income, net		50	(33)		17		
Income (Loss) Before Provision (Benefit) for Income Taxes and							
Minority Interest	(14,219)	9,492	2,107	12,461	9,841		
Provision for Income Taxes		8,990	1,589	_	10,579		
Subsidiaries			322		322		
Income (Loss) from Continuing					4		
Operations	(14,219)	502	196	12,461	(1,060)		
Income from Discontinued Operations	_	241	_	_	241		
Loss on Sale of Discontinued Operations .		(13,400)			(13,400)		
Net Income (Loss)	<u>\$(14,219)</u>	<u>\$(12,657)</u>	\$ 196	\$ 12,461	<u>\$(14,219)</u>		

(In thousands, except share data)

	Year Ended December 31, 2000					
	Parent	Guarantors	Canada Company	Non- Guarantors	Eliminations	Consolidated
Cash Flows from Operating Activities: Cash Flows Provided by (Used in) Operating Activities	\$(101,411)	\$260,901	\$(3,721)	\$ 1,835	\$ —	\$157,604
Cash Flows from Investing Activities: Cash Paid for Acquisitions, net of cash acquired	(4,885)	(85,343)	(35,558)	(15,154)	_	(140,940)
Capital Expenditures	(19,629) — (259,462) (3,047)	(127,255) (6,524) (14,620) (3,047)	(6,896) — —	(14,926)	274,082 6,094	(168,706) (6,524) —
Additions to Customer Acquisition Costs . Proceeds from Sales of Property and		(11,181)	(1,509)	(89)	_	(12,779)
Equipment		1,133		187		
Activities	(287,023)	(246,837)	(43,963)	(29,982)	280,176	(327,629)
Cash Flows from Financing Activities: Repayment of Debt	(402,384) 397,085 350,000	(174,200) 971 —	(7,026) 1,149 —	(13,134) 5,788		(596,744) 404,993 350,000
from Minority Shareholder	41,241 — 8,180	157,146 3,047 — 48	53,867	11,430 21,828 3,047	(274,082) (6,094)	11,430 — 8,180
Debt Financing and Stock Issuance Costs . Cash Flows Provided by (Used in) Financing Activities	(5,497)	(12,988)	47,990	28,959	(280,176)	(5,449) 172,410
Effect of Exchange Rates on Cash and Cash Equivalents			(4)	(11)		(15)
Increase (Decrease) in Cash and Cash Equivalents	191	1,076	302	801	_	2,370
Cash and Cash Equivalents, Beginning of Period		2,260				3,830
Cash and Cash Equivalents, End of Period .	<u>\$ 191</u>	\$ 3,336	\$ 302	\$ 2,371	<u> </u>	\$ 6,200

(In thousands, except share data)

	Year Ended December 31, 1999					
	Parent	Guarantors	Non- Guarantors	Eliminations	Consolidated	
Cash Flows From Operating Activities Cash Flows Provided by (Used in) Continuing Operations	\$ (17,837) —	\$ 73,389 (836)	\$ 722 —	\$ — —	\$ 56,274 (836)	
Cash Flows Provided by (Used in) Operating Activities	(17,837)	72,553	722	_	55,438	
acquired	(2,398) — (158,657) (51,550) —	(132,078) (85,079) — (51,550) (8,122)	(77,684) (13,578) — —	158,657 103,100	(212,160) (98,657) — — (8,122)	
Cash Flows Used in Continuing Operations Cash Flows Provided by Discontinued Operations	(212,605)	(276,829) 7,814	(91,262)	261,757	(318,939) 7,814	
Cash Flows Used in Investing Activities Cash Flows from Financing Activities: Repayment of Debt	(212,605) (246,400)	(269,015) (916)	(91,262) (2,338)	261,757	(311,125) (249,654)	
Proceeds from Borrowings	216,100	_ _ _	19,041 11,636	=	235,141 11,636	
Subordinated Notes	149,460 153,755 (39,484) — 3,589	146,385 51,550	12,272 51,550	(158,657) (103,100)	149,460 153,755 (39,484) — 3,589	
Debt Financing and Stock Issuance Costs Cash Flows Provided by Financing Activities	(6,590)	197,019	92,161	(261,757)	<u>(6,590)</u> 257,853	
Equivalents	(12)		1,570		<u>(51)</u> 2,115	
Cash and Cash Equivalents, Beginning of Period	12	1,703			1,715	
Cash and Cash Equivalents, End of Period	<u> </u>	\$ 2,260	\$ 1,570	<u> </u>	\$ 3,830	

(In thousands, except share data)

6. Acquisitions

On February 1, 2000, the Company completed its acquisition of Pierce Leahy in a stock-for-stock merger valued at \$1.0 billion. The total consideration for this transaction was comprised of:

- (i) 18.8 million shares of the Company's common stock with a fair value of \$421.2 million;
- (ii) 1.6 million options to acquire the Company's common stock with a fair value of \$25.3 million;
- (iii) assumed debt with a fair value of \$584.9 million; and (iv) approximately \$4.3 million of capitalized transaction costs.

The Company purchased substantially all of the assets and assumed certain liabilities of 15, 17 and 12 records management businesses during 1998, 1999 and 2000, respectively. Each of these acquisitions was accounted for using the purchase method of accounting, and accordingly, the results of operations for each acquisition have been included in the consolidated results of the Company from their respective acquisition dates. The excess of the purchase price over the underlying fair value of the assets and liabilities of each acquisition has been assigned to goodwill and is being amortized over the estimated benefit period of 25 to 30 years. Consideration for the various acquisitions included: (i) cash, which was provided through the Company's credit facilities, the Company's 1998 and 1999 equity offerings and the issuance of the 101/8%, 83/4% and 81/4% notes; (ii) issuances of the Company's common stock and options to purchase the Company's common stock; and (iii) certain net assets of businesses previously acquired.

A summary of the consideration paid and the allocation of the purchase price of the acquisitions is as follows:

	1998	1999	2000
Cash Paid	\$189,729	\$212,160	\$ 146,243
Fair Value of Common Stock Issued	51,448	46,000	421,220
Fair Value of Options Issued	15,655		25,291
Fair Value of Debt Assumed			584,906
Fair Value of Certain Net Assets of Businesses Previously Acquired.	3,000	2,489	1,063
Total Consideration	259,832	260,649	1,178,723
Fair Value of Assets Acquired	89,053	110,206	436,206
Liabilities Assumed	(38,165)	(92,044)	(125,650)
Fair Value of Net Assets Acquired	50,888	18,162	310,556
Recorded Goodwill	\$208,944	\$242,487	\$ 868,167

Allocation of the purchase price for the 2000 acquisitions was based on estimates of the fair value of net assets acquired, and is subject to adjustment. The purchase price allocations of certain 2000 transactions are subject to finalization of the assessment of the fair value of property, plant and equipment, operating leases and deferred income taxes. The Company is not aware of any information that would indicate that the final purchase price allocations will differ significantly from preliminary estimates.

(In thousands, except share data)

6. Acquisitions (Continued)

The following unaudited pro forma combined information shows the results of the Company's operations for the years ended December 31, 1999 and 2000 as though each of the significant acquisitions completed during 1999 and 2000 had occurred on January 1, 1999:

	1999	2000
Revenues	\$934,078	\$1,049,221
Net Loss from Continuing Operations Before Extraordinary		
Item	(6,876)	(27,234)
Loss from Continuing Operations Before Extraordinary Item		
per Share—Basic and Diluted	(0.13)	(0.50)

The pro forma results have been prepared for comparative purposes only and are not necessarily indicative of the actual results of operations had the acquisitions taken place as of January 1, 1999 or the results that may occur in the future. Furthermore, the pro forma results do not give effect to all cost savings or incremental costs which may occur as a result of the integration and consolidation of the acquired businesses. Certain acquisitions completed in 1999 and 2000 are not included in the pro forma results as their effect was immaterial.

In connection with the acquisitions completed in 1998, 1999 and 2000, the Company has undertaken certain restructurings of the acquired businesses. The restructuring activities include certain reductions in staffing levels, elimination of duplicate facilities and other costs associated with exiting certain activities of the acquired businesses. These restructuring activities were recorded as costs of the acquisitions and were provided in accordance with Emerging Issues Task Force Issue No. 95-3, "Recognition of Liabilities in Connection with a Purchase Business Combination." The Company finalizes its restructuring plans for each business no later than one year from the date of acquisition. Unresolved matters at December 31, 2000 primarily include completion of planned abandonments of facilities and severances for certain acquisitions completed during 2000.

The following is a summary of reserves related to such restructuring activities:

	1998	1999	2000
Reserves, beginning of the year	\$ 5,443	\$10,482	\$ 9,340
Reserves established	11,368	4,234	31,409
Expenditures	(4,690)	(4,843)	(7,539)
Adjustments to goodwill	(1,639)	(533)	(4,696)
Reserves, end of the year	\$10,482	\$ 9,340	\$28,514

At December 31, 1999 the restructuring reserves related to acquisitions consisted of lease losses on abandoned facilities (\$4.8 million), severance costs for approximately 12 people (\$1.5 million) and other exit costs (\$3.0 million). These accruals are expected to be used within one year of the finalization of the restructuring plan except for lease losses of \$4.6 million and severance contracts of approximately \$1.1 million, all of which are based on contracts that extend beyond one year.

(In thousands, except share data)

6. Acquisitions (Continued)

At December 31, 2000 the restructuring reserves related to acquisitions consisted of lease losses on abandoned facilities (\$18.4 million), severance costs for approximately 17 people (\$3.2 million) and move and other exit costs (\$6.9 million). These accruals are expected to be used within one year of the finalization of the restructuring plan except for lease losses of \$11.1 million and severance contracts of approximately \$0.7 million, all of which are based on contracts that extend beyond one year.

7. Capital Stock and Stock Options

Capital Stock

On May 17, 1999, the Company issued and sold an aggregate of 5,750,000 shares (including 750,000 shares to cover over-allotments) of its common stock in an underwritten public offering. Net proceeds to the Company after deducting underwriters' discounts and commissions were \$153.8 million and were used to repay outstanding bank debt, to repurchase all of the Company's common stock issued in connection with the acquisition of Data Base, Inc. completed in 1999 and for general corporate purposes.

The following table summarizes the number of shares authorized, issued and outstanding for each issue of the Company's capital stock as of December 31:

	Par	Autho	orized	Number of S	hares Issued	Outsta	anding
Equity Type	Value	1999	2000	1999	2000	1999	2000
Preferred stock	\$.01	2,000,000	10,000,000	_	_	_	_
Common stock—voting	.01	100,000,000	150,000,000	36,943,612	55,279,898	35,467,035	55,279,898
Common stock—nonvoting.	.01	1,000,000	_		_	_	_

b. Stock Options

A total of 6,667,664 shares of common stock have been reserved for grants of options and other rights under the Company's various stock incentive plans and employee stock purchase plan.

During 2000, the Company assumed the two existing stock option plans of Pierce Leahy, resulting in 1.6 million additional stock options outstanding. The options were accounted for as additional purchase price at their fair value.

During 1998, the Company assumed two existing stock option plans from an acquired company and options under the existing plans were converted into options to purchase 885,944 shares of the Company's common stock under such plans. No new options may be issued under these plans. The options were accounted for as additional purchase price based on the fair value of the options when issued.

(In thousands, except share data)

7. Capital Stock and Stock Options (Continued)

The following is a summary of stock option transactions, including those issued to employees of acquired companies, during the applicable periods, excluding transactions under the employee stock purchase plan:

	Options	Weighted Average Exercise Price
Options outstanding, December 31, 1997	1,676,048	\$12.17
Granted	287,074	25.41
Issued in Connection With Acquisitions	885,944	7.68
Exercised	(566,615)	7.88
Canceled	(116,132)	12.36
Options outstanding, December 31, 1998	2,166,319	13.21
Granted	442,043	32.07
Exercised	(263,281)	10.86
Canceled	(90,276)	20.27
Options outstanding, December 31, 1999	2,254,805	16.91
Granted	560,491	33.40
Issued in Connection With Acquisitions	1,644,760	10.99
Exercised	(903,317)	7.07
Canceled	(191,044)	26.70
Options outstanding, December 31, 2000	3,365,695	18.83

Except for the options granted in connection with acquisitions, the stock options were granted with exercise prices equal to the market price of the stock at the date of grant. The majority of options become exercisable ratably over a period of five years unless the holder terminates employment. The number of shares available for grant at December 31, 2000 was 1,833,949.

Effective January 1, 1996, the Company adopted the provisions of SFAS No. 123, "Accounting for Stock-Based Compensation." The Company has elected to continue to account for stock options issued to employees at their intrinsic value with disclosure of fair value accounting on net loss and loss per share on a pro forma basis. Had the Company elected to recognize compensation cost based on the

(In thousands, except share data)

7. Capital Stock and Stock Options (Continued)

fair value of the options granted at grant date as prescribed by SFAS No. 123, net loss and net loss per share would have been increased to the pro forma amounts indicated in the table below:

	Year Ended December 31,		
	1998	1999	2000
Loss from continuing operations, as reported	\$(3,167)	\$ (1,060)	\$(24,933)
Loss from continuing operations, pro forma	(4,071)	(2,486)	(27,877)
Net loss, as reported	(2,966)	(14,219)	(27,825)
Net loss, pro forma	(3,870)	(15,645)	(30,769)
Loss from continuing operations—basic and diluted, as reported	(0.12)	(0.03)	(0.47)
Loss from continuing operations—basic and diluted,			
pro forma	(0.15)	(0.07)	(0.52)
Net loss per share—basic and diluted, as reported	(0.11)	(0.43)	(0.52)
Net loss per share—basic and diluted, pro forma	(0.14)	(0.47)	(0.58)

The weighted average fair value of options granted in 1998, 1999 and 2000 was \$8.92, \$12.31 and \$12.99 per share, respectively. The values were estimated on the date of grant using the Black-Scholes option pricing model. The following table summarizes the weighted average assumptions used for grants in the year ended December 31:

Assumption	1998	1999	2000
Expected volatility	28.4%	31.5%	31.5%
Risk-free interest rate		5.69	5.99
Expected dividend yield	None	None	None
Expected life of the option	5.0 years	5.0 years	5.0 years

The following table summarizes additional information regarding options outstanding and exercisable at December 31, 2000:

		Outstand	ling		
Range of Exercise Prices	Number	Weighted Average Remaining Contractual Life (in Years)	Weighted Average Exercise Price	Exercis Number	Weighted Average Exercise Price
\$0.75 to \$0.87	22,849	6.0	\$ 0.87	22,849	\$ 0.87
\$4.32 to \$5.77	786,865	3.1	4.75	786,603	4.75
\$6.63 to \$9.10	126,752	4.2	8.32	123,807	8.32
\$10.25 to \$10.94	584,752	5.5	10.42	476,419	10.44
\$17.17 to \$25.03	694,833	6.8	21.49	324,966	21.33
\$27.17 to \$36.31	1,149,644	9.1	32.64	166,789	31.29
	3,365,695	6.4	18.83	1,901,433	11.52

(In thousands, except share data)

8. Income (Loss) Per Share—Basic and Diluted

In accordance with SFAS No. 128, basic income (loss) per share is calculated by dividing income (loss) available to shareholders by the weighted average number of shares outstanding. The calculation of diluted income (loss) per share is consistent with that of basic income (loss) per share but gives effect to all dilutive potential shares (that is, securities such as options, warrants or convertible securities) that were outstanding during the period, unless the effect is antidilutive.

Because their effect is antidilutive, 2,166,319, 2,254,805 and 3,365,695 shares of potential common stock underlying outstanding options have been excluded from the above calculation for the years ended December 31, 1998, 1999 and 2000, respectively.

9. Discontinued Operations

In June 1999, in order to focus on its records and information management services ("RIMS") business, the Company decided to sell its information technology staffing business ("IT Staffing"), Arcus Staffing Resources, Inc. ("Arcus Staffing"), which was acquired in January 1998 as part of the acquisition of Arcus Group, Inc. ("Arcus Group"). Effective November 1, 1999, the Company completed the sale of substantially all of the assets of Arcus Staffing. The terms of the sale include contingent payments for a period of 18 months which may result in a revision of the recorded loss during 2001. In accordance with the provisions of Accounting Principles Board Opinion No. 30, the sale of Arcus Staffing was accounted for as a discontinued operation. Accordingly, the Arcus Staffing operations were segregated from the Company's continuing operations and reported as a separate line item on the Company's consolidated statement of operations. The following table sets forth the revenue and net income from discontinued operations for the year ended December 31, 1998 and the ten months ended October 31, 1999:

	1998	1999
Revenues	\$39,551	\$35,455
Income from Discontinued Operations, net of tax benefit	201	241

In 1999, the Company has recorded an estimated loss on the sale of Arcus Staffing of \$13,400, comprised of a write-off of goodwill, a deferred tax benefit and estimated expenses directly related to the transaction partially offset by the estimated income from operations of Arcus Staffing through the date of disposition. The Company will continue to assess the adequacy of the remaining liabilities as certain contingencies are resolved and final contingent consideration is revised.

10. Income Taxes

The Company accounts for income taxes in accordance with SFAS No. 109, "Accounting for Income Taxes," which requires the recognition of deferred tax assets and liabilities for the expected tax consequences of temporary differences between the tax and financial reporting basis of assets and liabilities.

(In thousands, except share data)

10. Income Taxes (Continued)

The components of income (loss) from continuing operations before provision for income taxes and minority interest are:

	1998	1999	2000
Domestic	\$3,391	\$7,606	\$(13,121)
Foreign		2,235	(4,911)
	\$3,391	\$9,841	\$(18,032)

The Company has estimated federal net operating loss carryforwards of approximately \$128,000 at December 31, 2000 to reduce future federal income taxes, if any, which begin to expire in 2005. The preceding net operating loss carryforwards do not include potential preacquisition net operating loss carryforwards of Arcus Group and certain other foreign acquisitions. Any tax benefit related to these loss carryforwards will be recorded as a reduction of goodwill, if and when realized. The Company also has estimated state net operating loss carryforwards of approximately \$164,608. The state net operating loss carryforwards are subject to a valuation allowance of approximately 47%. Additionally, the Company has alternative minimum tax credit carryforwards of \$587, which have no expiration date and are available to reduce future income taxes, if any.

The tax effects of temporary differences that give rise to significant portions of the deferred tax assets and deferred tax liabilities are presented below:

	December 31,		
	1999	2000	
Deferred Tax Assets:			
Accrued liabilities	\$ 8,812	\$ 18,228	
Deferred rent	4,316	6,907	
Net operating loss carryforwards	21,857	52,958	
AMT credit	587	587	
Other	6,606	22,893	
	42,178	101,573	
Deferred Tax Liabilities:			
Other assets, principally due to differences in amortization .	(9,727)	(19,507)	
Plant and equipment, principally due to differences in			
depreciation	(29,619)	(79,291)	
Customer acquisition costs	(6,564)	(10,733)	
	(45,910)	(109,531)	
Net deferred tax liability	\$ (3,732)	<u>\$ (7,958)</u>	

The Company receives a tax deduction upon exercise of non-qualified stock options by employees for the difference between the exercise price and the market price of the underlying common stock on the date of exercise, which is included in the net operating loss carryforwards above. During the year,

(In thousands, except share data)

10. Income Taxes (Continued)

the Company recognized \$8,694 of tax benefit related to the exercise of non-qualified stock options, the value of which was included as part of the purchase price of certain businesses.

This benefit was used to reduce goodwill of acquired companies in 2000. In addition, \$476 of tax benefit relate to the exercise of options was credited to equity during the year.

The Company and its U.S. subsidiaries file a consolidated federal income tax return. The provision for income tax consists of the following components:

	Year Ended December 31,			
	1998	1999	2000	
Federal—current	\$ —	\$ —	\$ —	
Federal—deferred	4,509	6,304	5,404	
State—current	505	645	1,301	
State—deferred	1,544	2,041	2,018	
Foreign		1,589	402	
		\$10,579	\$9,125	

A reconciliation of total income tax expense and the amount computed by applying the federal income tax rate of 34%, 34% and 35% to income (loss) before income taxes for the year ended December 31, 1998, 1999 and 2000, respectively, is as follows:

	Year Ended December 31,		
	1998	1999	2000
Computed "expected" tax provision (benefit) Increase in income taxes resulting from:	\$1,153	\$ 3,346	\$(6,311)
State taxes (net of federal tax benefit)	1,367	1,726	2,157
Nondeductible goodwill amortization	3,675	5,025	11,002
Foreign currency gain (loss)	_	_	1,621
Foreign tax rate and tax law differential	_	104	586
Other, net	363	378	70
	\$6,558	\$10,579	\$ 9,125

(In thousands, except for share data)

11. Quarterly Results of Operations (Unaudited)

Quarter Ended	March 31	June 30	Sept. 30	Dec. 31
1999				
Revenues	\$109,371	\$131,765	\$136,907	\$141,506
Gross profit	54,936	65,598	67,681	70,404
Income (Loss) from continuing operations	(248)	(1,395)	999	(416)
Net loss	(149)	(10,653)	(3,001)	(416)
Income (Loss) per share from continuing operations—				
basic and diluted	(0.01)	(0.04)	0.03	(0.01)
Net loss per share—basic and diluted	(0.01)	(0.32)	(0.08)	(0.01)
2000				
Revenues	\$212,137	\$252,565	\$256,133	\$265,536
Gross profit	107,679	130,592	131,054	134,275
Income (Loss) from continuing operations before				
extraordinary item	(5,383)	(28,245)	4,599	4,096
Net income (loss)	(5,383)	(28,245)	1,707	4,096
Income (Loss) per share from continuing operations				
before extraordinary item—basic and diluted	(0.11)	(0.52)	0.08	0.07
Net income (loss) per share—basic and diluted	(0.11)	(0.52)	0.03	0.07

12. Segment Information

During the fourth quarter of 2000, the Company began to operate in nine operating segments, based on their economic environment, geographic area, the nature of their services and the nature of their processes:

- Business Records Management—the storage of paper documents, as well as all other non-electronic media such as microfilm and microfiche, master audio and videotapes, film, X-rays and blueprints, including healthcare information services, vital records services and service and courier operations
- Data Security Services—the storage and rotation of back-up computer media as part of corporate disaster and business recovery plans, including service and courier operations
- Confidential Destruction—the shredding of sensitive documents for corporate customers
- Fulfillment—the storage of customer marketing literature and delivery to sales offices, trade shows and prospective customers' sites based on current and prospective customer orders; the assembly of custom marketing packages and orders; the management and detailed reporting on customer marketing literature inventories
- Digital Archiving Services—electronic storage and related services for computer media, primarily computer tapes, optical disks and digital records
- Europe—business records management and data security services throughout Europe

(In thousands, except for share data)

12. Segment Information (Continued)

- Canada—business records management throughout Canada
- South America—business records management throughout South America
- Mexico—business records management throughout Mexico

The Europe, Canada, South America and Mexico operating segments do not individually meet the quantitative thresholds for a reporting segment, but have been aggregated and reported as one reporting segment, "International," given their similar economic characteristics, products, customers and processes. The Confidential Destruction, Fulfillment and Digital Archiving Services operating segments do not meet the quantitative thresholds for a reportable segment and thus are included in the "Corporate and Other" category. The Company evaluates performance and allocates resources based on earnings before interest, taxes, depreciation, amortization, extraordinary items, other income, merger-related expenses and stock option compensation expense ("EBITDA"). Corporate items include non-operating overhead, corporate general and administrative expenses, non-allocated operating expenses and intersegment eliminations. Corporate assets are principally cash and cash equivalents, prepaid items, certain non-operating fixed assets, certain non-allocated goodwill, deferred income taxes, certain non-trade receivables, certain intersegment receivables, and deferred financing costs. The accounting policies of the reportable segments are the same as those described in Note 2 of Notes to Consolidated Financial Statements, with the exception of: (i) certain costs allocated by Corporate to the Business Records Management and Data Security Services segments based on allocation rates set at the beginning of each year; and (ii) certain non-cash charges (such as deferred lease amortization) maintained at Corporate.

An analysis of the Company's business segment information to the respective information in the consolidated financial statements is as follows:

	Business Records Management	Data Security Services	International	Corporate & Other	Total Consolidated
1999					
Revenue	\$345,574	\$143,057	\$ 31,618	\$ (700)	\$ 519,549
EBITDA	90,041	36,975	7,348	(4,693)	129,671
Total Assets	346,032	54,014	163,147	754,019	1,317,212
2000					
Revenue	674,704	167,607	116,687	27,373	986,371
EBITDA	190,141	42,162	20,623	4,115	257,041
Total Assets	763,419	69,858	382,994	1,442,825	2,659,096

The information in the foregoing table does not include 1998 data because it would be impractical to obtain.

(In thousands, except for share data)

12. Segment Information (Continued)

A reconciliation from the segment information to the consolidated balances for income (loss) from continuing operations before provision for income taxes and minority interest is as follows:

	1999	2000
EBITDA	\$129,671	\$ 257,041
Depreciation and Amortization	(65,422)	(126,810)
Stock Option Compensation Expense		(15,110)
Merger-related Expenses		(9,133)
Interest Expense	(54,425)	(117,975)
Other Income (Expense), net	17	(6,045)
Income (Loss) from Continuing Operations Before		
Provision for Income Taxes and Minority Interest	\$ 9,841	\$ (18,032)

Information as to the Company's operations in different geographical areas is as follows:

	1998	1999	2000
Revenues:			
United States	\$381,959	\$ 487,931	\$ 869,684
International	2,002	31,618	116,687
Total Revenues	\$383,961	\$ 519,549	\$ 986,371
Long-lived Assets:			
United States	\$822,963	\$1,018,943	\$2,050,257
International	485	154,605	372,171
Total Long-lived Assets	\$823,448	\$1,173,548	\$2,422,428

13. Commitments and Contingencies

a. Leases

The Company leases most of its facilities under various operating leases. A majority of these leases have renewal options of five to ten years and have either fixed or Consumer Price Index escalation clauses. The Company also leases equipment under operating leases, primarily computers which have an average lease life of three years. Trucks and office equipment are also leased and have remaining lease lives ranging from one to seven years. Rent expense was \$47,049, \$59,113 and \$111,001 for the years ended December 31, 1998, 1999 and 2000, respectively.

(In thousands, except for share data)

13. Commitments and Contingencies (Continued)

Minimum future lease payments are as follows:

Year	Operating
2001	\$118,318
2002	106,598
2003	96,516
2004	86,529
2005	72,541
Thereafter	307,456
Total minimum lease payments	\$787,958

Included in the lease commitments disclosed in the preceding paragraph are certain five-year operating lease agreements signed in 1998, 1999 and 2000 for specified records storage warehouses. At the end of the lease term, the Company, at its option, may: (i) negotiate a renewal of the lease; (ii) purchase the properties at a price equal to the lessor's original cost (approximately \$74.3 million); or (iii) allow the lease to expire and cause the properties to be sold. The Company's ability to cause the properties to be sold depends upon its compliance with certain terms of the lease. Under certain conditions, the Company would receive any excess of the net sales proceeds over the properties' original cost, the Company would make certain contingent rental payments to the lessor equal to that difference, subject to a maximum amount.

b. Facility Fire

In March 1997, the Company experienced three fires, all of which authorities have determined were caused by arson. These fires resulted in damage to one and destruction of the Company's other RIMS facility in South Brunswick Township, New Jersey.

Some of the Company's customers or their insurance carriers have asserted claims as a consequence of the destruction of or damage to their records as a result of the fires, some of which allege negligence or other culpability on the part of the Company. The Company has received notices of claims and lawsuits filed by customers and abutters seeking damages against the Company and to rescind their written contracts with the Company. The Company denies any liability as a result of the destruction of or damage to customer records as a result of the fires, which were beyond its control, and intends to vigorously defend itself against these and any other lawsuits that may arise. The Company is also pursuing coverage of these claims and lawsuits with its various insurers. The claims process is lengthy and its outcome cannot be predicted with certainty.

Based on its present assessment of the situation, management, after consultation with legal counsel, does not believe that the fires will have a material adverse effect on the Company's financial condition or results of operations, although there can be no assurance in this regard.

(In thousands, except for share data)

13. Commitments and Contingencies (Continued)

In June 1998, the Company settled several insurance claims, including a significant claim under its business interruption policy, related to the fires. Other income, net, for the year ended December 31, 1998 includes a \$1.7 million gain related to the settlement.

c. Other Litigation

The Company is presently involved as a defendant in various litigation which has occurred in the normal course of business. Management believes it has meritorious defenses in all such actions, and in any event, the amount of damages, if such matters were decided adversely, would not have a material adverse effect on the Company's financial condition or results of operations.

14. Related Party Transactions

The Company leases space to an affiliated company, Schooner Capital LLC ("Schooner"), for its corporate headquarters located in Boston, Massachusetts. For the years ended December 31, 1998, 1999 and 2000, Schooner paid the Company rent totaling \$90, \$94 and \$96, respectively. Prior to 1999, the Company leased one facility from a landlord who was a related party. The rental payments for the year ended December 31, 1998 for this facility totaled \$99. The Company leases facilities from three separate limited partnerships, whose general partner is a related party. The aggregate rental payment by the Company for such facilities during 2000 was \$1,684. In the opinion of management, all of these leases were entered into at market prices and terms.

The Company has an agreement with a shareholder that requires pension payments of \$8 per month until the later of the death of the shareholder or his spouse. The total benefit is recorded in accrued expenses in the accompanying consolidated balance sheets.

Effective December 1, 2000, the Company sold its wholly owned UK subsidiary Datavault Limited (acquired in the Pierce Leahy merger) to its 50.1% owned subsidiary, Iron Mountain Europe, in exchange for approximately \$18 million of Iron Mountain Europe stock and debt of approximately \$14 million. In connection with this transaction, the Company's 49.9% partner in Iron Mountain Europe also contributed approximately \$18 million dollars to Iron Mountain Europe in exchange for additional shares.

The transaction has been accounted for as a transfer between entities under common control and, therefore, the results of operations and balance sheet of Datavault Limited have been included in the Company's consolidated financial statements through December 31, 2000.

15. Employee Benefit Plans

a. Iron Mountain Companies 401(k) Plan

The Company has a defined contribution plan, which generally covers all non-union U.S. employees meeting certain service requirements. Eligible employees may elect to defer from 1% to 20% of compensation per pay period up to the amount allowed by the Internal Revenue Code. The Company makes matching contributions based on the amount of an employee's contribution, according

(In thousands, except for share data)

15. Employee Benefit Plans (Continued)

to a schedule as described in the plan document. The Company has expensed \$910, \$1,890 and \$2,646 for the years ended December 31, 1998, 1999 and 2000, respectively.

b. Employee Stock Purchase Plan

On March 23, 1998, the Company introduced an employee stock purchase plan (the "Plan"), which is available for participation by substantially all employees who have met certain service requirements. The Plan was approved by the shareholders of the Company on May 28, 1998 and commenced operations on October 1, 1998. The Plan provides a way for eligible employees of the Company to become shareholders of the Company on favorable terms. The Plan provides for the purchase of up to 375,000 shares of the Company's common stock by eligible employees through successive offering periods. At the start of each offering period, participating employees are granted options to acquire the Company's common stock. During each offering period, participating employees accumulate after-tax payroll contributions, up to a maximum of 15% of their compensation, to pay the exercise price of their options. At the end of the offering period, outstanding options are exercised, and each employee's accumulated contributions are used to purchase common stock of the Company. The price for shares purchased under the Plan is 85% of their market price at either the beginning or the end of the offering period, whichever is lower. There were 0, 50,907 and 93,246 shares purchased under the Plan for the years ended December 31, 1998, 1999 and 2000, respectively.

16. Noncash Transactions

The Company used the following as part of the consideration paid for certain acquisitions:

	1998	1999	2000
Fair Value of Common Stock Issued	\$51,448	\$46,000	\$421,220
Fair Value of Options Issued	15,655	_	25,291
Fair Value of Debt Assumed	_	_	584,906
Fair Value of Certain Net Assets of Businesses			
Previously Acquired	3,000	2,489	1,063

In December 1998, the Company entered into a foreign currency exchange agreement and has recorded an asset and a liability based upon the exchange rates as of December 31, 1998. A cash settlement of the agreement occurred in January 1999.

See Note 6 for liabilities assumed in acquisitions.

17. Subsequent Event

In January 2001, the Company entered into two interest rate swap agreements, which have notional values of \$96,000 and \$47,500, respectively, to hedge its interest rate risk on its Tranche B debt as well as certain variable operating lease commitments. The interest rate swap agreements will be accounted for in accordance with the Company's adoption of SFAS 133 effective on January 1, 2001.

REPORT OF THE INDEPENDENT AUDITORS

To the Board of Directors of Iron Mountain Europe Limited:

We have audited the consolidated balance sheets of Iron Mountain Europe Limited as of October 31, 1999 and 2000, and the related consolidated statements of operations, stockholders' equity and comprehensive loss and cash flows (not presented separately herein) for the year ended October 31, 2000 and the ten months ended October 31, 1999. These consolidated financial statements are the responsibility of the management of Iron Mountain Europe Limited. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the consolidated financial position of Iron Mountain Europe Limited at October 31, 1999 and 2000 and the consolidated results of their operations and their consolidated cash flows (not presented separately herein) for the year ended October 31, 2000 and the ten months ended October 31, 1999, in conformity with generally accepted accounting principles in the United States.

RSM ROBSON RHODES

Chartered Accountants Birmingham, England February 23, 2001

REPORT OF INDEPENDENT PUBLIC ACCOUNTANTS

To the Board of Directors of Iron Mountain Incorporated:

We have audited, in accordance with auditing standards generally accepted in the United States, the consolidated financial statements of Iron Mountain Incorporated (a Pennsylvania corporation) for each of the three years in the period ended December 31, 2000 and have issued our report thereon dated February 23, 2001. Our audits were made for the purpose of forming an opinion on those basic financial statements taken as a whole. The supplemental schedule listed in the accompanying index is the responsibility of Iron Mountain Incorporated's management and is presented for purposes of complying with the Securities and Exchange Commission's rules and regulations under the Securities Exchange Act of 1934 and is not a required part of the basic financial statements. The supplemental schedule has been subjected to the auditing procedures applied in our audits of the basic financial statements and, in our opinion, is fairly stated, in all material respects, in relation to the basic financial statements taken as a whole.

ARTHUR ANDERSEN LLP

Boston, Massachusetts February 23, 2001

Schedule II IRON MOUNTAIN INCORPORATED

Valuation and Qualifying Accounts

(In thousands)

Year Ended December 31,	Balance at Beginning of the Year	Charged to Expense		1) Deductions	Balance at End of the Year
Allowance for doubtful accounts and credit memos:					
1998	\$1,929	\$1,730	\$834	\$(1,177)	\$3,316
1999	3,316	2,733	336	(645)	5,740
2000	5,740	9,714	535	`—	15,989
Year Ended December 31,	Balance at Beginning of the Year	Additions	Deductions A	Adjustments(2)	Balance at End of the Year
Reserve for restructuring activities:					
1998	\$ 5,443	\$11,368	\$(4,690)	\$(1,639)	\$10,482
1999	10,482	4,234	(4,843)	(533)	9,340
2000	9,340	31,409	(7,539)	(4,696)	28,514

⁽¹⁾ Includes allowance of businesses acquired during the year as described in Note 6 of Notes to Consolidated Financial Statements.

⁽²⁾ The adjustments represent changes to goodwill as a result of management's finalizing its restructuring plan within one year of each acquisition.

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

IRON MOUNTAIN INCORPORATED

By:	/s/ C. Richard Reese	
	C. Richard Reese	
	Chairman of the Doand	

Chairman of the Board, Chief Executive Officer and President

Dated: March 23, 2001

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

Name	Title	<u>Date</u>
/s/ C. RICHARD REESE C. Richard Reese	Chairman, and Chief Executive Officer, President and Director	March 23, 2001
/s/ JOHN F. KENNY, JR. John F. Kenny, Jr.	Executive Vice President, Chief Financial Officer and Director	March 23, 2001
/s/ CLARKE H. BAILEY Clarke H. Bailey	Director	March 23, 2001
/s/ CONSTANTIN R. BODEN Constantin R. Boden	Director	March 23, 2001
/s/ KENT P. DAUTEN Kent P. Dauten	Director	March 23, 2001
Eugene B. Doggett	Director	March , 2001

Name	Title	Date
/s/ B. THOMAS GOLISANO B. Thomas Golisano	Director	March 23, 2001
/s/ ARTHUR D. LITTLE Arthur D. Little	Director	March 23, 2001
/s/ J. PETER PIERCE J. Peter Pierce	Director	March 23, 2001
/s/ Howard D. Ross Howard D. Ross	Director	March 23, 2001
/s/ VINCENT J. RYAN Vincent J. Ryan	Director	March 23, 2001

INDEX TO EXHIBITS

Certain exhibits indicated below are incorporated by reference to documents we have filed with the Securities and Exchange Commission (the "Commission"). Exhibit numbers in parentheses refer to the exhibit numbers in the applicable filing (which are identified in the footnotes appearing at the end of this index). Each exhibit marked by a pound sign (#) is a management contract or compensatory plan.

Exhibit No.	Item	Exhibit
2.1	Purchase Agreement, dated November 13, 2000, by and among Iron Mountain Canada Corporation, Iron Mountain Records Management, Inc. ("IMRM"), FACS Records Storage Income Fund, FACS Records Centre Inc. and 3796281 Canada Inc.	Filed herewith as Exhibit 2.1
2.2	Asset Purchase and Sale Agreement, dated February 18, 2000, by and among IMRM, Data Storage Center, Inc., DSC of Florida, Inc., DSC of Massachusetts, Inc., and Suddath Van Lines, Inc.	$(2.1)^{23}$
2.3	Amendment No. 1 to Asset Purchase and Sale Agreement, dated May 1, 2000, by and among IMRM, Data Storage Center, Inc., DSC of Florida, Inc., DSC of Massachusetts, Inc., Suddath Van Lines, Inc. and Suddath Family Trust U/A 11/8/79.	$(2.1)^{24}$
2.4	Agreement and Plan of Merger, dated as of October 20, 1999, by and between the Company and Pierce Leahy.	$(2.1)^{15}$
2.5	Stock Purchase Agreement, dated as of April 1, 1999, by and among IMRM, First American Records Management, Inc. and all of the stockholders of First American Records Management, Inc. (confidential treatment granted as to certain portions).	$(2.2)^{12}$
2.6	Stock Purchase Agreement, dated as of February 28, 1999, by and among the Company, Data Base, Inc. ("Data Base") and all of the stockholders of Data Base. (confidential treatment granted as to certain portions).	$(2.10)^{10}$
2.7	First Amendment to Stock Purchase Agreement, dated as of April 8, 1999, by and among the Company, Data Base and all of the stockholders of Data Base.	$(10.1)^{12}$
2.8	Share Purchase Agreement, dated February 26, 1999, among Charles Greaves Stuart-Menteth and Others, Pierce Leahy Europe Limited and Eagle Trustees Limited, as the Sole Trustee of the Stuart-Menteth Family Trust.	$(10.14)^{21}$
3.1	Amended and Restated Articles of Incorporation of the Company.	$(Annex D)^{21}$
3.2	Amended and Restated Bylaws of the Company.	(Annex E) ²¹
4.1	Form of Senior Indenture.	$(4.1)^{26}$
4.2	Form of Subordinated Indenture.	$(4.2)^{26}$
4.3	Form of stock certificate representing shares of Common Stock, \$.01 par value per share, of the Company.	$(4.1)^{22}$
9.0	Amended and Restated Voting Trust Agreement, dated as of February 28, 1998, by and among certain shareholders of the Company. (#)	$(9.0)^{18}$

Exhibit No.	Item	Exhibit
10.1	Shareholders' Agreement, dated as of October 20, 1999, among the Company, Pierce Leahy, and those shareholders of Pierce Leahy listed on Schedule A thereto. (#)	(Annex B) ²¹
10.2	Stockholders' Agreement, dated as of September 26, 1997, by and among the Company and certain stockholders of Arcus Group, Inc. (#)	$(10.16)^5$
10.3	Stockholders' Agreement, dated as of September 17, 1997, by and between the Company and Kent P. Dauten. (#)	$(10.13)^6$
10.4	Stockholders' Agreement, dated as of February 19, 1997, by and between the Company and certain stockholders of Safesite Records Management Corporation. (#)	$(10.20)^2$
10.5	Employment Agreement, dated as of February 1, 2000, by and between the Company and J. Peter Pierce. (#)	$(10.5)^{23}$
10.6	Letter Agreement, dated as of June 27, 2000, by and between the Company and J. Peter Pierce. (#)	Filed herewith as Exhibit 10.6
10.7	Iron Mountain Incorporated Executive Deferred Compensation Plan, as amended. (#)	Filed herewith as Exhibit 10.7
10.8	Nonqualified Stock Option Plan of Pierce Leahy Corp. (#)	$(10.3)^{16}$
10.9	Iron Mountain Incorporated 1997 Stock Option Plan, as amended. (#)	Filed herewith as Exhibit 10.9
10.10	Iron Mountain/ATSI 1995 Stock Option Plan. (#)	$(10.2)^7$
10.11	Iron Mountain Incorporated 1995 Stock Incentive Plan, as amended. (#)	$(10.3)^{12}$
10.12	First Amendment, dated as of March 20, 2001, to the Fourth Amended and Restated Credit Agreement, dated as of August 14, 2000, among the Company and certain lenders party thereto and The Chase Manhattan Bank, as Administrative Agent.	Filed herewith as Exhibit 10.12
10.13	Fourth Amended and Restated Credit Agreement, dated as of August 14, 2000, among the Company and certain lenders party thereto and The Chase Manhattan Bank, as Administrative Agent.	$(10.1)^{25}$
10.14	Indenture for 81/4% Senior Subordinated Notes due 2011, dated April 26, 1999, by and among the Company, certain of its subsidiaries and The Bank of New York, as trustee.	$(10.1)^{13}$
10.15	Indenture for 8¾% Senior Subordinated Notes due 2009, dated October 24, 1997, by and among the Company, certain of its subsidiaries and The Bank of New York, as trustee.	$(4.1)^4$
10.16	Indenture for 101/8% Senior Subordinated Notes due 2006, dated October 1, 1996, by and among the Company, certain of its subsidiaries and First National Association, as trustee.	$(10.3)^2$
10.17	Indenture 81/8% Senior Notes due 2008, dated as of April 7, 1998, by and among Pierce Leahy Command Company, as issuer, Pierce Leahy and The Bank of New York, as trustee.	$(4.1(c))^{19}$

Exhibit No.	Item	Exhibit
10.18	Indenture for 91/8% Senior Subordinated Notes due 2007, dated as of July 7, 1997, by and between Pierce Leahy, as issuer, and The Bank of New York, as trustee.	$(10.5)^{18}$
10.19	Indenture for 111/8% Senior Subordinated Notes due 2006, dated as of July 15, 1996, between Pierce Leahy, as issuer, and United States Trust Company of New York, as trustee.	$(4.4)^{16}$
10.20	Amended and Restated Registration Rights Agreement, dated as of June 12, 1997, by and among the Company and certain stockholders of the Company. (#)	$(10.1)^3$
10.21	Joinder to Registration Rights Agreement, dated as of October 31, 1997, by and between the Company and Kent P. Dauten. (#)	$(10.12)^5$
10.22	Registration Rights Agreement Joinder, dated as of February 1, 2000, by and among the Company and certain shareholders of the Company. (#)	$(10.21)^{23}$
10.23	Tax Indemnification Agreement among Pierce Leahy and certain of its shareholders.	$(10.9)^{17}$
10.24	Record Center Storage Services Agreement between the Company, Records Management, Inc. and Resolution Trust Corporation, dated July 31, 1992, as renewed by letter agreement effective May 20, 1999, between the Company and the Federal Deposit Insurance Corporation.	$(10.18)^1$
10.25	Strategic Alliance Agreement, dated as of January 4, 1999, by and among the Company, Iron Mountain (U.K.) Limited, Britannia Data Management Limited and Mentmore Abbey plc.	$(10.2)^{11}$
10.26	Lease Agreement, dated as of October 1, 1998, between Iron Mountain Statutory Trust—1998 and IMRM.	$(10.20)^9$
10.27	Unconditional Guaranty, dated as of October 1, 1998, from the Company to Iron Mountain Statutory Trust—1998.	$(10.21)^9$
10.28	Amendment and Consent to Unconditional Guaranty, dated as of July 1, 1999, between the Company and Iron Mountain Statutory Trust—1998 and consented to by to by the lenders listed therein.	$(10.1)^{14}$
10.29	Amended and Restated Agency Agreement, dated October 1, 1998, by and between Iron Mountain Statutory Trust—1998 and IMRM.	$(10.1)^9$
10.30	Lease Agreement, dated as of July 1, 1999, by and between Iron Mountain Statutory Trust—1999 and IMRM.	$(10.2)^{15}$
10.31	Agency Agreement, dated as of July 1, 1999, by and between Iron Mountain Statutory Trust—1999 and IMRM.	$(10.1)^{15}$
10.31	Unconditional Guaranty, dated as of July 1, 1999, from the Company to Iron Mountain Statutory Trust—1999.	$(10.3)^{15}$
10.32	Amendment No. 3 and Consent to Guaranty, dated as of August 16, 2000, between the Company and Iron Mountain Statutory Trust—1999, and consented to by the lenders listed therein and Wachovia Capital Investments, Inc., as Agent Bank for such lenders.	$(10.2)^{25}$

Exhibit No.	Item	Exhibit
10.33	Amendment No. 4 and Consent to Guaranty, dated as of August 15, 2000, between the Company and Iron Mountain Statutory Trust—1998, and consented to by the lenders listed therein and the Bank of Nova Scotia, as Agent Bank for such lenders.	$(10.3)^{25}$
21	Subsidiaries of the Company.	Filed herewith as Exhibit 21
23.1	Consent of Arthur Andersen LLP (Iron Mountain Incorporated, Pennsylvania).	Filed herewith as Exhibit 23.1
23.2	Consent of RSM Robson Rhodes (Iron Mountain Europe Limited).	Filed herewith as Exhibit 23.2

^{1.} Filed as an Exhibit to Iron Mountain Incorporated's, the Delaware corporation, ("Iron Mountain/DE"), Registration Statement No. 33-99950, filed with the Commission on December 1, 1995.

- 2. Filed as an Exhibit to Iron Mountain/DE's Annual Report on Form 10-K for the year ended December 31, 1996, filed with the Commission, File No. 0-27584.
- 3. Filed as an Exhibit to Iron Mountain/DE's Quarterly Report on Form 10-Q for the quarter ended June 30, 1997, filed with the Commission, File No. 0-27584.
- 4. Filed as an Exhibit to Iron Mountain/DE's Current Report on Form 8-K dated October 30, 1997, filed with the Commission, File No. 0-27584.
- 5. Filed as an Exhibit to Iron Mountain/DE's Registration Statement No. 333-41045, filed with the Commission on November 26, 1997.
- 6. Filed as an Exhibit to Iron Mountain/DE's Registration Statement No. 333-44185, filed with the Commission on January 13, 1998.
- 7. Filed as an Exhibit to Iron Mountain/DE's Current Report on Form 8-K dated March 9, 1998, filed with the Commission, File No. 0-27584.
- 8. Filed as an Exhibit to Amendment No. 1 to Iron Mountain/DE's Registration Statement No. 333-44187, filed with the Commission on August 3, 1998.
- 9. Filed as an Exhibit to Iron Mountain/DE's Registration Statement No. 333-67765, filed with Commission on November 23, 1998.
- 10. Filed as an Exhibit to Iron Mountain/DE's Annual Report on Form 10-K for the year ended December 31, 1998, filed with the Commission, File No. 0-27584.
- 11. Filed as an Exhibit to Iron Mountain/DE's Current Report on Form 8-K dated January 19, 1999, filed with the Commission, File No. 0-27584.
- 12. Filed as an Exhibit to Iron Mountain/DE's Current Report on Form 8-K dated April 16, 1999, filed with the Commission, File No. 0-27584.
- 13. Filed as an Exhibit to Iron Mountain/DE's Current Report of Form 8-K dated May 11, 1999, filed with the Commission, File No. 0-27584.
- 14. Filed as an Exhibit to Iron Mountain/DE's Quarterly Report on Form 10-Q for the quarter ended June 30, 1999, filed with the Commission, File No. 0-27584.

- 15. Filed as an Exhibit to Iron Mountain/DE's Quarterly Report on Form 10-Q for the quarter ended September 30, 1999, filed with the Commission, File No. 1-14937.
- 16. Filed as an Exhibit to Pierce Leahy's Registration Statement No. 333-9963, filed with the Commission on August 12, 1996.
- 17. Filed as an Exhibit to Pierce Leahy's Registration Statement No. 333-23121, filed with the Commission on March 11, 1997.
- 18. Filed as an Exhibit to Pierce Leahy's Annual Report on Form 10-K for the year ended December 31, 1997, filed with the Commission, File No. 333-09963.
- 19. Filed as an Exhibit to Pierce Leahy's Registration Statement No. 333-58569, filed with the Commission on June 6, 1998.
- 20. Filed as Exhibit to Pierce Leahy's Registration Statement No. 333-69859, filed with the Commission on December 29, 1998.
- 21. Filed as an Annex or Exhibit to Amendment No. 1 to Pierce Leahy's Registration Statement No. 333-91577, filed with the Commission on December 13, 1999.
- 22. Filed as an Exhibit to the Company's Current Report on Form 8-K dated February 1, 2000, filed with the Commission, File No. 1-13045.
- 23. Filed as an Exhibit to the Company's Annual Report on Form 10-K for the year ended December 31, 1999, filed with the Commission, File No. 1-13045.
- 24. Filed as an Exhibit to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2000, filed with the Commission, File No. 1-13045.
- 25. Filed as an Exhibit to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2000 filed with The Commission, File No. 1-13045.
- 26. Filed as an Exhibit to Amendment No. 1 to the Company's Registration Statement No. 333-54030, filed with the Commission on January 29, 2001.

CORPORATE INFORMATION

SHAREHOLDER INFORMATION

Transfer Agent and Registrar

For address changes, account consolidation, registration, lost stock certificates and other services, contact:
BankBoston, N.A.
c/o EquiServe, LP
P.O. Box 8040
Boston, MA 02266-8040
781/575-3120
www.equiserve.com

Investor Relations

John F. Kenny, Jr. Executive Vice President and Chief Financial Officer Iron Mountain Incorporated 745 Atlantic Avenue Boston, MA 02111 617/535-4799

Common Stock Data

Traded: NYSE Exchange Symbol: IRM Beneficial Shareholders: approximately 6,900

Annual Meeting Date

Iron Mountain Incorporated will conduct its annual meeting of shareholders on Thursday, May 24, 2001, 10:00 A.M. at Sullivan & Worcester, LLP, One Post Office Square, Boston, MA 02109

Dividends

The Company has not paid cash dividends on its Common Stock during the last two years and does not anticipate paying any cash dividends on its Common Stock in the foreseeable future.

Independent Public Accountants

Arthur Andersen LLP 225 Franklin Street Boston, MA 02110

Counsel

Sullivan & Worcester LLP One Post Office Square Boston, MA 02109

Corporate Headquarters

Iron Mountain Incorporated 745 Atlantic Avenue Boston, MA 02111 617/535-4766 www.ironmountain.com

CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

We have made and incorporated by reference statements in this report that constitute "forward-looking statements" as that term is defined in the federal securities laws. These forward-looking statements concern our operations, economic performance and financial condition. The forward-looking statements are subject to various known and unknown risks, uncertainties and other factors. When we use words such as "believes," "expects," "anticipates," "estimates" or similar expressions, we are making forward-looking statements.

Although we believe that our forward-looking statements are based on reasonable assumptions, our expected results may not be achieved, and actual results may differ materially from our expectations. Important factors that could cause actual results to differ from expectations include, among others:

- difficulties related to the integration of acquisitions generally and, more specifically, the integration of our operations and those of Pierce Leahy;
- unanticipated costs as a result of our acquisition of Pierce Leahy;
- uncertainties related to international expansion;
- uncertainties related to expansion into digital businesses, including the timing of introduction and market acceptance of the Company's products and services;
- rapid and significant changes in technology;
- the cost and availability of appropriate storage facilities;
- changes in customer preferences and demand for our services;
- · our significant indebtedness and the cost and availability of financing for contemplated growth; and
- other general economic and business conditions.

These cautionary statements should not be construed by you to be exhaustive, and they are made only as of the date of this report. You should read these cautionary statements as being applicable to all forward-looking statements wherever they appear. We assume no obligation to update or revise the forward-looking statements or to update the reasons why actual results could differ from those projected in the forward-looking statements.

CORPORATE DIRECTORS AND OFFICERS

DIRECTORS

C. Richard Reese 1

Chairman of the Board of Directors,

Chief Executive Officer Iron Mountain Incorporated

Boston, MA

Charke H. Bailey ^{1,3} Co-Chairman

Highgate Capital, LLC White Plains, NY

Constantin R. Boden 2,3 Member of the Advisory Board

Boston Capital Ventures Boston, MA

Kent P. Dauten ² President

Keystone Capital, Inc.

Chicago, IL

Eugene B. Doggett

Director

Iron Mountain Incorporated

Boston, MA

John F. Kenny, Jr. Executive Vice President, Chief Financial Officer Iron Mountain Incorporated

Boston, MA

B. Thomas Golisano

Chairman, President & CEO Paychex, Inc.

Paychex, Inc. Rochester, NY

Arthur D. Little ^{2,3}

Principal

The Little Investment Company

Boston, MA

J. Peter Pierce Chairman,

Chief Executive Officer TeleSpectrum Worldwide, Inc.

King of Prussia, PA

Howard Ross Partner

LLR Equity Partners, LP

Philadelphia, PA

Vincent J. Ryan ^{1,3} Chairman,

Chief Executive Officer Schooner Capital LLC

Boston, MA

SENIOR OFFICERS

C. Richard Reese Chairman,

Chief Executive Officer

Robert G. Miller President

Iron Mountain Records Management

Harold E. Ebbighausen

President

Arcus Data Security, Inc.

Kenneth F. Radtke, Jr.

President

Iron Mountain Europe

Ross Engelman President, COMAC

Iron Mountain Latin America

Vladimir R. Vasak President, Iron Mountain

Confidential Destruction Services

Kevin B. Roden

Executive Vice President, Chief Information Officer

John F. Kenny, Jr. Executive Vice President, Chief Financial Officer Kenneth A. Rubin Executive Vice President,

Marketing

Mark Bentley Vice President

Iron Mountain Consulting Services

Patricia M. Toumayan Vice President, Human Resources

CERTAIN CORPORATE OFFICERS

Jean A. Bua

David Guav

Vice President, Corporate Controller

Vice President, Operational Services

John P. Lawrence Vice President, Treasurer

Donald P. Richards

Vice President, Mergers and

Acquisitions

T. Anthony Ryan Vice President, Real Estate

Garry B. Watzke

Vice President, General Counsel

FIELD OPERATIONS OFFICERS

Robert Barreto Pierre Matteau Steven Nottingham John T. Tomovcsik

Michael Holland Christopher Neefus Robert P. Swift

¹ Member of the Executive Committee (Mr. Ryan is Chairman)

² Member of the Audit Committee (Mr. Boden is Chairman)

³ Member of the Compensation Committee (Mr. Little is Chairman)

MARKETS SERVED

(As of 3/31/01)

DOMESTIC

Albany, NY	Fort Lauderdale, FL	New Orleans, LA	San Antonio, TX
Albuquerque, NM	Fort Wayne, IN	New York City, NY	San Diego, CA
Ann Arbor, MI	Fort Worth, TX	Oakland/East Bay, CA	San Francisco, CA
Atlanta, GA	Grand Rapids, MI	Oklahoma City, OK	San Jose, CA
Austin, TX	Harrisburg, PA	Omaha, NE	San Juan, PR
Baltimore, MD	Hartford, CT	Orange County, CA	Seattle, WA
Birmingham, AL	Houston, TX	Orlando, FL	Spokane, WA
Boston, MA	Indianapolis, IN	Philadelphia, PA	St. Louis, MO
Buffalo, NY	Jacksonville, FL	Phoenix, AZ	Stamford, CT
Charlotte, NC	Kansas City, MO	Pittsburgh, PA	Syracuse, NY
Chicago, IL	Las Vegas, NV	Portland, ME	Tampa, FL
Cincinnati, OH	Long Island, NY	Portland, OR	Toledo, OH
Cleveland, OH	Los Angeles, CA	Portsmouth, NH	Tulsa, OK
Colorado Springs, CO	Louisville, KY	Providence, RI	Tucson, AZ
Columbus, OH	Miami, FL	Raleigh Durham, NC	Washington, DC
Dallas, TX	Midland, TX	Reno, NV	West Palm Beach, FL
Dayton, OH	Milwaukee, WI	Richmond, VA	Wilmington, DE
Denver, CO	Minneapolis/St. Paul, MN	Rochester, NY	
Detroit, MI	Nashville, TN	Sacramento, CA	
El Paso, TX	New Jersey, NJ	Salt Lake City, UT	

INTERNATIONAL

Canada	Europe	United Kingdom	South America	Mexico
Calgary Edmonton Halifax Montreal Ottawa Quebec City Toronto Vancouver Winnepeg	Prague, Czech Republic Paris, France Frankfurt, Germany Munich, Germany Budapest, Hungary Rotterdam, Netherlands Bratislava, Slovak Republic Bilbao, Spain Madrid, Spain Oviedo, Spain Seville, Spain Zaragoza, Spain	Aberdeen, Scotland Edinburgh, Scotland Glasgow, Scotland Birmingham, England Bristol, England Gloucester, England London, England Manchester, England Reading, England	Buenos Aires, Argentina Sao Paulo, Brazil Rio de Janeiro, Brazil Curitiba, Brazil Santiago, Chile Lima, Peru	Guadalajara Mexico City Monterrey Puebla

